



# CITY COUNCIL

Council continued to focus on three multi-year projects for 2024: the Lakeshore Drive Improvement Project, Wastewater Treatment Plant Upgrade, and the Public Works Operations Centre.



LEFT TO RIGHT: BACK ROW: Councillors Ryan Bailey, Adele Richardson, Bill Parker, and Bob Mattice. FRONT ROW: Councillor Chris Vining, Mayor Craig Copeland, and Councillor Vicky Lefebvre.



Council meetings are open to the public, with agendas published online each Friday before Tuesday meetings at www.coldlake.com.

#### **2024 HIGHLIGHTS**

- · Council supported the expansion of the Municipal Corporation's Medical Clinic. The expansion was designed to allow for additional doctors to host their practices out of the facility and to allow for programming options for services such as walk-in clinics.
- · Council purchased a hangar and provided about \$1.4 million to finish the instructional space for an Aircraft Maintenance Engineering School at the Cold Lake Regional Airport. The project is a partnership with Portage College, and is targeting a fall 2026 start to the program.
- · Council approved a program to incentivize the development of legal secondary suites. The program launched in July 2024 and received four applications for the year.
- · The City's OHV bylaw was amended to allow drivers to access and park at businesses such as hotels, motels, and B&Bs, supporting the demand for tourists focused on outdoor recreation.

# MESSAGE FROM THE MAYOR





The City of Cold Lake finds itself at the edge of one of the greatest opportunities our community has ever had. With the work being done to update infrastructure on 4 Wing, and then to modernize the air weapons range, along with talks of significant increases in military spending, federal investment in our community is set to see a once-in-a-generation boom.

Our Council has worked hard to take care of our immediate needs while positioning ourselves to be ready for the future. Our work has required us to remember our past and where we come from, while also paying attention to the most pressing needs of the day, and always keeping one eye cast firmly on the future and the opportunities and growth it will bring.

Soon, our residents will get to have their say on the vision that they want to see implemented for the City of Cold Lake when the municipal election comes around in October. I will not be running in the election. But you should know that it has been my greatest privilege to have had the confidence of our residents for so long, and to have worked with so many dedicated elected officials, community members, volunteers, and staff. I am confident that the City of Cold Lake is in good hands and will continue to prosper well into the future.

I will continue to enjoy everything that Cold Lake has to offer. From our beautiful beach and the lake itself, to the resourceful business community, dedicated volunteers, and welcoming residents. Through it all, the greatest gift I have been given has been the chance to make a difference in the place I call home. I hope that any difference I have been able to make has laid a solid foundation for our next mayor and council.

Thank you for the opportunity to serve the City of Cold Lake.

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# MESSAGE FROM THE **CITY MANAGER**

Last year represented another strong step in the development of our Council's vision for the community.

Much of our capital investment for the past few years has been dedicated to several large, multi-year projects. The Public Works Operations Centre is a building that residents will not see every day, but its completion will allow our staff to provide services our growing community will rely on for decades. The wastewater treatment plant is another building which does not get much fanfare, but its operation is critical, not only for our current residents, but for future residents who will call Cold Lake home.

And the Lakeshore Drive Improvement Project brings together necessary underground infrastructure upgrades with an aesthetic linear parkway that will change the look and feel of a significant part of our waterfront: It will provide generations with another iconic public space to celebrate the lake and our community's close connection to the outdoors.

This annual report is the perfect place to start to learn about what the city accomplished in 2024 and what we have planned for 2025. As always, our door at City Hall is open to the public. Residents can reach out during business hours to discuss areas of concern or learn about what the city is doing, or drop us an email at city@coldlake.com.

- Kevin Nagoya, Chief Administrative Officer

Lakeshore Drive will provide generations with another iconic public space to celebrate Cold Lake.





# LOCAL GROUPS SUPPORTED

Each year Cold Lake Council budgets to help groups, programs and events in the community, proudly supporting the following in 2024:

4 Wing Personnel Support Programs	Extreme Mudfest Bonnyville Inc.
Age Friendly Cold Lake	Filipino Association of Bonnyville
APEGA	Hearts for Healthcare
Bonnyville Health Foundation	Kids Time Out (Cold Lake) Society
Bonnyville Indian-Metis Rehabilitation	Kinosoo Performing Arts Association
Bonnyville Pontiacs	Lac La Biche County
Cold Lake Agricultural Society	Lakeland Centre for FASD
Cold Lake Bicycle Skills Park & Trails	Lakeland Connect Media
Cold Lake Community Garden Society	Lakeland District Soccer Association
Cold Lake Community Learning Centre	Lakeland Lacrosse Association
Cold Lake District Sportsmens Fish and Game Association	Lakeland Motorcycle Ride for Dad
Cold Lake Filipino Basketball League	Lakeland R.C.S.S.D
Cold Lake First Nations	MS Society of Canada
Cold Lake Food Bank	Nelson Heights School Parent Advisory
Cold Lake John Howard Society	Pirouette School of Dance Society
Cold Lake Jr B Ice	Riverland Recreational Trail Society
Cold Lake Minor Hockey Association	Ronald McDonald House Charities
Cold Lake Music Festival Association	Ronald McDonald House Charities Alberta
Cold Lake Native Friendship Centre	Special Olympics Lakeland
Cold Lake Public Library	St. John the Evangelist Anglican Church
Cold Lake Regional Chamber of Commerce	Stepping Stones Crisis Society
Cold Lake Sailing Association	Tri-Town Museum
Cold Lake Seniors' Society	Village of Pierceland
Cold Lake Snowmobile Club	Wild North Eclectic Society
Dragonfly Counselling and Support Centre	





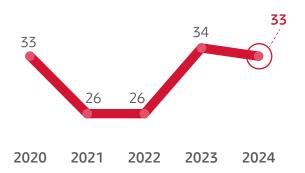
2024 came with critical changes and challenges for the Corporate Services team, who were able to ensure that the City's core functions ran smoothly despite a cyberattack and a transition to new software systems.

#### **LEGISLATIVE SERVICES**

This department works to ensure that the city is compliant with relevant provincial and federal legislation. It ensures that city policies and bylaws are properly structured and enforceable and manages any of the city's appeal processes. It also provides contract management city-wide and oversees municipal censuses and elections.

#### **FOIP REQUESTS**

Freedom of Information and Protection of Privacy Act requests made to the City of Cold Lake's Legislative Services Department.



#### **HUMAN RESOURCES**

Our HR team helps with recruiting, hiring, developing and implementing human resources programs and policies to ensure that the city has the workforce it needs to provide the services and programs that council has established. It supports staff members and manages the city's safety program.

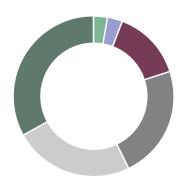
#### INFORMATION TECHNOLOGY

Providing for connectivity between all of the city's buildings and systems, the IT department also manages the city's network and ensures the secure storage of critical information. They integrate a wide variety of systems and software needed to run everything from the water treatment plant to the Wi-Fi network at the Energy Centre.

#### **2024 ACHIEVEMENTS**

- · In July 2024, the city was the target of a cyberattack. Our IT department was able to quickly stop the attack before any sensitive information could be compromised. No personal information from city staff or the public was accessed. With the help of a third-party contractor, we were able to maintain a secure system while the city's network was carefully reestablished within three weeks. The IT team rebuilt its systems to ensure a secure environment.
- · Working together with the IT department, both HR and the Finance teams worked under tight deadlines to switch software systems in 2024. This process was crucial to maintaining a seamless transition to the new systems while also maintaining critical functions to support staff, handle payroll and manage the city's utilities, budgeting, and taxation functions.





#### **2024 DISTRIBUTION OF EXPENSES (ACTUAL)**

\$1,666,428 • Public Health and Welfare \$1,673,501 • Planning and Development

\$8,051,455 • Emergency Services

\$12,578,883 • Administration

\$13,144,148 • Recreation and Culture

\$18,674,171 ● Infrastructure

The finance team oversees the city's utilities, taxation and budgeting functions and maintains public accountability through audited financial statements.



#### 2024 HOW YOUR TAX DOLLARS ARE SPENT

This chart shows the city's spending across various service categories in the 2024 Operating Budget funded by taxes.

The portion of the 2024 Operating Budget funded by taxes totalled \$36,858,429. Of that total, \$30,123,429 was spent to operate the city's various programs and services while \$6,735,000 was transferred to the 2024 Capital Budget.

\$30,123,429 Operational Spending \$6,735,000 Transfer to Capital Projects

\$7,852,392



With low interest rates and higher inflation, the finance team has redoubled efforts towards cash flow management. It considers the city's immediate needs versus future expenditures to balance investments, so taxpayers receive the best return while ensuring the cash flow to cover operating expenses.

### RESIDENTIAL PROPERTY TAX RATE

- Total Tax Rate
   This includes the municipal property tax, the provincial education property tax, and the seniors property tax.
- Municipal Tax (City of Cold Lake)
   This is the portion of the tax rate levied by the City of Cold Lake.





#### **BREAKDOWN OF TAX RATE**

YEAR	MUNICIPAL	EDUCATION	SENIORS	TOTAL TAX RATE
2013	6.6585	2.4109	0.0506	9.1200
2014	5.9351	2.1610	0.0503	8.1464
2015	5.4555	2.1460	0.0489	7.6504
2016	6.1630	2.8064	0.0578	9.0272
2017	6.7635	2.7405	0.0833	9.5873
2018	7.5062	2.7074	0.0864	10.3000
2019	8.0331	2.7774	0.0893	10.8998
2020	8.3149	2.6440	0.0900	11.0489
2021	8.8555	2.8039	0.0600	11.7194
2022	8.7765	2.5415	0.0669	11.3849
2023	8.4948	2.3792	0.0960	10.9700
2024	8.3635	2.4029	0.0922	10.8586
2025	8.5295	2.6746	0.0909	11.2950

Property taxes are based on market value, including land and improvements and can vary depending on the municipal tax rate, the province's education and the seniors tax.

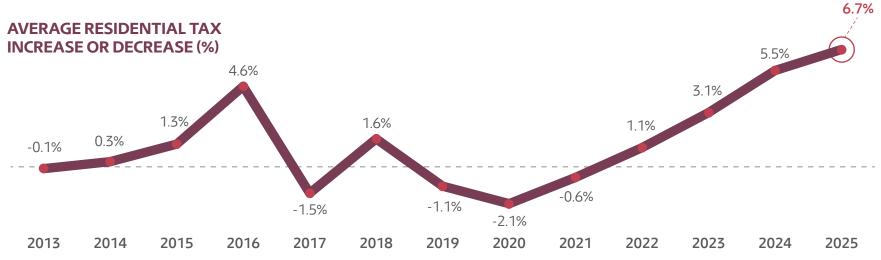
**MUNICIPAL TAX** (City of Cold Lake) This includes infrastructure, recreation and culture, administration, planning and economic development, emergency services, and public health and welfare at the city level.

**EDUCATION TAX** (Alberta School Foundation Fund and Lakeland Roman Catholic Separate School Division) This tax is set by the provincial government to fund education across Alberta and is collected by the City of Cold Lake and all other municipalities on behalf of the province and school divisions.

**SENIORS TAX** (Lakeland Lodge and Housing Foundation) This tax is to fund improvements to seniors lodge accommodations in the Cold Lake-Bonnyville area and is collected by the City of Cold Lake on behalf of the local seniors foundation



The data shown in this chart is inclusive of the municipal tax rate, the provincial education tax rate, and the seniors tax rate.







#### **STATEMENT OF OPERATIONS**

FOR THE YEAR ENDED DECEMBER 31, 2024

SERVICES	BUDGET	2024 ACTUAL	2023 RESTATED
Revenues Net municipal taxes Sales and user charges Government transfers for operating Penalties and cost on taxes Investment income Franchise and concession contracts Rentals Other Licences, permits, and fines Subsidiary operations – Cold Lake Primary Care Medical Clinic Ltd.	\$ 23,446,429 11,985,980 11,789,805 322,600 760,000 1,776,183 1,289,352 136,500 383,400	\$ 23,452,511 12,454,371 12,260,512 5,720,768 2,647,058 1,821,043 1,396,177 1,245,477 360,796 -39,919	\$ 22,234,434 11,181,048 12,419,578 4,219,527 1,678,069 1,363,820 1,277,928 982,595 580,993 78,347
Total Revenues	51,890,249	61,318,794	56,016,339
Expenses Recreation and culture Transportation systems Administration Utility systems Police and bylaw enforcement Fire and emergency services Public health and welfare Planning and development Council Other	11,081,521 8,807,815 7,113,939 8,493,966 6,171,155 1,537,148 1,769,161 1,766,561 539,616 300,000	15,766,514 13,806,769 12,041,997 10,706,217 6,665,891 2,065,999 1,858,831 1,687,806 552,956 220,000	13,514,378 15,384,824 9,993,530 11,232,743 6,113,529 2,043,350 1,783,969 1,981,224 801,779
Total Expenses	47,580,882	65,372,980	62,849,326
Excess (deficiency) of revenue over expenses – before other income Other income Government transfers for capital Contributed tangible assets Loss on disposal of assets	4,309,367 9,253,480 - -	-4,054,186 7,535,147 - -2,406,279	-6,832,987 12,462,540 6,499,777 -1,377,233
Total other income	9,253,480	5,128,868	17,585,084
Excess of revenue over expenses Accumulated surplus, beginning of year, as restated	13,562,847 337,769,331	1,074,682 337,769,331	10,752,097 327,017,234
Accumulated surplus, end of year	351,332,178	338,844,013	337,769,331
Acquisition of tangible capital assets	16,633,430	17,857,856	17,349,762



#### STATEMENT OF FINANCIAL POSITION

FOR THE YEAR ENDED DECEMBER 31, 2024

	2024 ACTUAL	2023 RESTATED
Financial Assets		
Cash and temporary investments	\$ 21,820,413	\$ 33,383,504
Taxes and grants in place of taxes	910,238	867,279
Trade and other receivables	6,476,706	3,636,613
Land held for resale	1,215,000	1,178,200
Investments	57,519,160	62,869,995
Investment in Cold Lake Primary Care Medical Clinic Ltd.	2,058,612	2,038,531
	90,000,129	103,974,122
Liabilities		
Accounts payable and accrued liabilities	9,691,255	17,490,339
Deposit liabilities	760,924	1,063,270
Deferred revenue	8,448,803	8,798,209
Employee benefit obligations	1,257,534	1,258,063
Long-term debt	48,195,883	50,916,325
Asset retirement obligations	4,726,534	4,680,391
	73,080,933	84,206,597
Net financial assets	16,919,196	19,767,525
Non-Financial assets		
Tangible capital assets	318,545,270	315,885,426
Inventory of supplies and materials	631,645	510,897
Prepaid expenses	617,003	599,438
	319,793,918	316,995,761
Accumulated surplus	336,713,114	336,763,286
Accumulated surplus consists of:		
Accumulated surplus from operations	338,844,013	337,769,331
Accumulated remeasurement losses	-2,130,899	- 1,006,045
	336,713,114	336,763,286
	, ,	, ,



#### **DEBT LIMIT PROJECTIONS**

Debt limit Dec. 31, 2024 Total debt Dec. 31, 2024	\$ 100,916,045 -48,195,883	
Unused portion of debt limit Dec. 31, 2024	52,720,162	
Debentures to be paid in 2025 New debentures to be taken in 2025 Overdraft - line of credit	3,349,871 -19,250,000 -10,000,000	
Projected unused debt limit Dec. 31, 2025	26,820,033	

#### **BREAKDOWN OF ACCUMULATED SURPLUS**

AS OF DECEMBER 31, 2024

Accumulated surplus Dec. 31, 2024 Equity in tangible capital asset Accumulated remeasurement gain and loss		\$ 336,713,114 266,122,853 -2,130,899
Balance of accumulated surplus Dec. 31, 2024		72,721,160
Surplus restricted internally for projects Public Works & Infrastructure Community Services General government Planning & Development Other	\$ 32,327,648 3,840,517 3,627,261 2,544,061 2,271,400	
Total internally restricted surplus Dec. 31, 2024 Non-cash items		-44,610,887 -9,850,592
Unrestricted surplus Dec. 31, 2024 after non-cash items		18,259,681

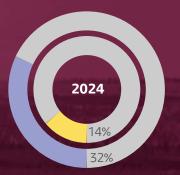


# COLD LAKE AIR WEAPONS RANGE

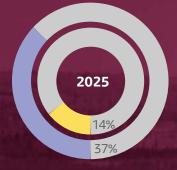
The Cold Lake Air Weapons Range revenue is crucial to the sustainability of the City of Cold Lake. The creation of I.D. 349 in 2012, until its annexation into the M.D. of Bonnyville in 2021, was under a sustainability agreement for the City of Cold Lake. The annexation of the I.D. 349 into the M.D. of Bonnyville included an agreement that the M.D. would keep a portion of the tax revenue from the area to cover expenses of maintaining highway access, while dividing the remainder between the Town of Bonnyville, the Village of Glendon, and the City of Cold Lake.

#### **REVENUE FROM CLAWR**

Capital Budget
 Operating Budget



Total Budget: Capital: \$16,633,430 Operating: \$58,011,249



Total Budget: Capital: \$14,408,000 Operating: \$59,038,035

# REVENUE FROM COLD LAKE AIR WEAPONS RANGE I.D. 349

YEAR	OPERATING	CAPITAL	TOTAL
2017	\$8,028,000	\$20,510,427	\$28,538,427
2018	\$8,028,000	\$8,116,958	\$16,144,958
2019	\$8,028,000	\$8,125,399	\$16,153,399
2020	\$8,028,000	\$5,947,240	\$13,975,240
2021	\$8,028,000	\$10,767,038	\$18,795,038
2022	\$8,028,000	\$5,134,388	\$13,162,388
2023	\$8,128,000	\$6,647,607	\$14,775,607
2024	\$8,128,000	\$5,967,827	\$14,095,827
2025*	\$8,128,000	\$5,284,000	\$13,412,000

\* Budgeted amount

# **ECONOMIC DEVELOPMENT + COMMUNICATIONS**

With the Canadian economy showing mixed signs in 2024, Cold Lake was able to buck the trend and see a slight but significant uptick in activity, most likely due to a slight increase in activity on the infrastructure for the Future Fighter Capability Project on 4 Wing. While the project did not kick off entirely in 2024, work ramped up somewhat, bringing a boost to the local economy.

By the time the project is in full swing, hundreds of additional workers will be needed, and the upward trend should continue. The positive outlook for the local economy is supported by Canada's recent commitment to increase military spending with the aim of meeting NATO targets and

attracting and retaining the talent that the Canadian Armed Forces requires to fulfill its mission.

And the increase in economic activity will likely be long lived: Once the infrastructure required for the F-35 is completed, Canada will be looking to make significant upgrades to the Cold Lake Air Weapons Range, and to select a new training jet for fighter pilots.



Source: Government of Alberta Regional Fconomic Dashboard and Site Selector

With major investments in training and aerospace innovation, Cold Lake is stepping up as a regional leader in opportunity and growth.



#### **BUSINESS LICENCES**



Source: City of Cold Lake database



The AME project is the first step in an economic diversification strategy to build a cluster of opportunities in the fields of aerospace, aviation and defence in the region.

#### **AIRCRAFT MAINTENANCE ENGINEERING (AME) SCHOOL**

In partnership with Portage College, the City of Cold Lake has been working towards establishing an Aircraft Maintenance Engineering school at the Cold Lake Regional Airport. In 2024, Council allocated \$1.41 million to the project to ensure that it is fully funded as Portage College is targeting a fall 2026 start to the program. The City and the College worked together to secure the curriculum for the Aircraft Maintenance Engineering: Structures program, and the City purchased a hangar which will be expanded and renovated for use as instructional space. Portage College has committed \$442,000 towards the project and is leading the effort to design and renovate the facility to meet the program's needs.

#### **RURAL RENEWAL STREAM**

A shift in the immigration landscape in Canada affected the Rural Renewal Stream's popularity in the latter half of 2024. A sharp decline in the national quota for permanent residency nationally meant that the guota allotted to the Rural Renewal Stream also declined significantly. The program first saw a large uptick in applications before news spread that the program was severely oversubscribed.

In 2024, the program saw 177 nominations issued, up from 113 in the prior year. A total of 30 businesses also applied to be a part of the program, adding to the existing 130 local businesses that had accessed the program since it began in the spring of 2023.

#### **COMMUNICATIONS DEPARTMENT**

Our Communications Department informs the public about the city's activities, programs, policies, and initiatives. The department provides strategic communications and marketing support services to all city departments and works to ensure timely, transparent, and proactive communication both internally and between the city and our residents. It also gets the word out about city events through a variety of media, including the website at www.coldlake.com, multiple social media feeds, publications, print, and broadcast media

#### **OVER 20.000 FOLLOWERS** → ON SOCIAL MEDIA 🗻















Despite a dip in development permits and housing starts in 2024, the planning staff remain focused on customer service and preparing for a period of significant growth, expected to start by 2027.

#### **2024 HIGHLIGHTS**

A combination of high interest rates, inflation, and a significant supply of existing homes available on the market continued to slow building and development activity in 2024.

Total development permits for the year dipped to 148 after hitting a six-year high in 2022, with 196 development permits being issued. Housing starts also dropped to 24 new homes in 2024 compared to 36 new homes being approved in 2023.

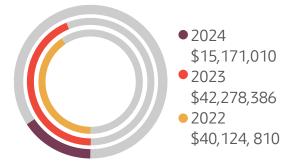
The city's annexation of two quarter-sections of land from the M.D. of Bonnyville was approved by the provincial cabinet and became effective Oct. 1, 2024. This annexation will facilitate the future development of additional estate residential properties on the west side of English Bay Road (28 Street).

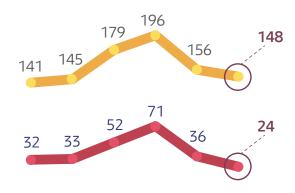
An audit of the city's building, plumbing, gas, and electrical permitting services was completed, which determined that the city and its contracted inspection agency are doing a good job of administering these permits under the authority of the provincial Safety Codes Act.

The city also launched the Clean Energy Improvement Program (CEIP)

to assist homeowners who wish to make energy-efficient upgrades to their properties. Owners can obtain funding from the city at a 3.1% interest rate to make qualifying upgrades to their properties. Grant funding for this program was received from the Federation of Canadian Municipalities.

## CONSTRUCTION VALUE OF BUILDING PERMITS





2019 2020 2021 2022 2023 2024

Development PermitsHousing Starts



# INFRASTRUCTURE **SERVICES**

Whether it's planning, building, maintaining, or managing, this department is involved in almost every aspect of large city projects.

#### **ENGINEERING**

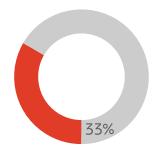
The Engineering Department consists of an engineering manager, three engineering technicians, and two geographic information systems (GIS) technicians. The department manages capital projects, reviews subdivision drawings, and ensures that construction guidelines and standards are adhered to through all infrastructure projects. The department oversees the creation

and implementation of a number of important master plans, including the transportation, water, stormwater and the wastewater master plans.

As mandated by provincial legislation, the city must track all assets including buildings, roadways, sidewalks, underground utilities, rights-of-way, and more. The Engineering Department tracks each asset for lifecycle replacement, upgrades, repairs, and maintenance.

The city's GIS analysts work to develop and maintain GIS applications.

Geographical information such as addresses, utilities, roadways, sidewalks and more is compiled and presented through a variety of maps and surveys. These include the Public Land Information Map, Public Utility Information Map, and Cold Lake Subdivision Map.



#### **2024 SHARE OF OPERATING BUDGET**

In 2024, the total operating budget was \$58,011,249. Infrastructure's portion is 33%, with \$19,360,757.

#### **2024 HIGHLIGHTS**

- · In 2024, the City of Cold Lake's recycling program successfully bid to deliver the Extended Producer Responsibility (EPR) program in Cold Lake. Alberta's new EPR program came into effect in November of 2023. The regulation requires the producers of single use products, packaging, and paper products to take on the financial burden of recycling the products.
- · Two summer water-bottle fill stations were installed at Kinosoo Beach and downtown. The downtown fill station was designed and produced inhouse by city staff. The downtown fountain is connected to a hydrant for water supply and is removed during the winter months. The stations allow pedestrians to fill water bottles. An RV fill station was also built in-house and connected to a hydrant at the Energy Centre.

## INFRASTRUCTURE

#### **SERVICES**

#### **ROADS**

As the city grows, so does its roadways. Maintained year-round by the Roads Department, crews tackle a variety of jobs, from crack sealing and sweeping in the spring and summer to sanding and plowing in the fall and winter. Roads is also responsible for checks and maintenance at the Regional Airport, which includes runway surface condition reports, aviation fuel inspections, and general maintenance.

Other responsibilities include:

- · Snow removal
- Sanding
- · Street sweeping
- · Traffic signalization
- · Pothole repairs
- Road closures
- · Crack sealing
- · Road issue reports
- · Airport checks
- · Laneway grading

CONCRETE REHABILITATION	2023	2024
Separate curb replaced	23.7 m	39 m
Curb and sidewalk replaced	128.3 m	144 m
Separate sidewalk	170.85 m <sup>2</sup>	82.85 m <sup>2</sup>
Pavement replaced	1,401 m <sup>2</sup>	1,045.5 m <sup>2</sup>
Concrete crack sealing	777.9 m	1,351.4 m
Slurry seal coating	36,291 m <sup>2</sup>	41,626 m <sup>2</sup>
Line painting	63,530 m	64,235 m

The Roads Department is responsible for the maintenance of more than 150 km of roadway in the City of Cold Lake and 4 Wing.





### INFRASTRUCTURE

#### **SERVICES**

#### **REGIONAL AIRPORT**

The airport is operated and maintained by the Infrastructure Services department. An Airport Expansion Plan, which was completed in 2024, lays out the projects and investment needed for the airport to accommodate various types of air services and airplanes at the facility.

The airport is not staffed, but is open 24-hours a day, 7 days a week for visual flight rule operations. The airport offers aviation fuels for sale, as well as lots for lease to both commercial businesses and general aviation enthusiasts. The regional airport, also known as CEN5, is the site of a joint project between the City of Cold Lake and Portage College to establish an Aircraft Maintenance Engineering Campus.

#### FLEET MANAGEMENT AND MAINTENANCE

With a team of one foreman and two mechanics, every piece of equipment is catalogued and managed by the Fleet Department, from the biggest snowplow to the smallest weed eater. It is no small task, with 660 pieces of active equipment to track. This includes 227 pieces of small equipment, such as hand-held tools and generators, and 177 attachments and trailers. Upkeep also takes place on all city-owned buildings by the Facility Maintenance Department, including working on heating and cooling systems, general building maintenance, and more.



infrastructure needed

for unscheduled civilian air traffic.

# INFRASTRUCTURE SERVICES

**UTILITIES** 

Wherever water flows in the community, the Infrastructure Services department is there. From the Water Treatment Plant operators checking water at its source, to Utilities operators working with pipes, valves, sewers, and storm drains, crews have it covered. Crews are quick to respond to broken water mains, conducting repairs and maintenance as needed.

In the summer, ground was broken for the new wastewater treatment facility, which will include upgraded technology to ensure that effluent discharge is treated at a high level of standards before being released.

Water never stops moving, and neither do the utilities crews and Water Treatment Plant operators.



#### WATER DISTRIBUTION (m3)

LOCATION	2024
Cold Lake North	735,124
Cold Lake South	915,399
4 Wing	525,164
Fill Station	60,775
Bonnyville Waterline	953,438

#### **WASTEWATER TREATMENT** FACILITY (m3)



# INFRASTRUCTURE **SERVICES**

Placing garbage bins on the curb for collection is only the first step of the journey through the waste management system.

#### **WASTE MANAGEMENT**

Four days a week, 52 weeks a year, waste management operators drive through neighbourhoods, collecting household garbage bins from the curb using an automated, hydraulic arm.

But waste isn't the only thing collected. In alternating weeks, trucks will collect recycling at the curb, sorting it into various bins on the truck. From April to October, organics are collected from the curb in green-lidded bins on weeks opposite of the recycling pickup, giving residents somewhere to put their yard trimmings and other organic waste items. Organic waste is also accepted at the Waste Management Facility compost site year-round, and can be dropped off by the resident, free of charge.

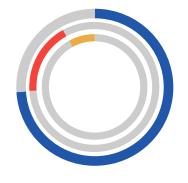
The Waste Management Facility also accepts a variety of items beyond regular garbage and organic material, including recycling, scrap metal, used oil or paint, tires, batteries, and e-waste, to name a few.

Designated areas at the Waste Management Facility allow for proper disposal of materials, protection of

the environment, and extending the life of the landfill by diverting recyclable materials to other areas.

Some of the main areas are the Class III landfill for construction and demolition materials, compost for organics, and the Material Recovery Facility for paper, plastic, and cardboard.

#### **RECYCLING LOCATIONS**

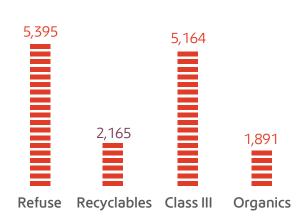


74% • Material Recovery Facility

18% • Curbside

8% • Depots (North & South)

#### **WASTE AND RECYCLABLES** (TONNES)



## INFRASTRUCTURE

SERVICES

#### **CAPITAL PROJECTS**

The wastewater treatment plant was in need of a significant upgrade to meet stricter federal and provincial environmental guidelines for the discharge of effluent. In order to deliver the project costs effectively, the city, with the help of the Federation of Canadian Municipalities, completed a pilot project to test a water treatment technology known as a moving bed bio reactor in our northern climate

The project proved that the technology would work, allowing the community to save tens of millions of dollars, as an MBBR plant is significantly more cost effective to build than a traditional wastewater treatment plant. The new wastewater treatment plant is scheduled for completion and commissioning in the fall of 2025. The project was started in April of 2024 and comes with a roughly \$33.5 million price tag.

The city's new Public Works Operations Centre is expected to be completed early in 2027, with the piling work having been completed and work on a needed stormwater pond taking place in 2025. The project has an approved budget of \$32.2 million and started with the site being prepared for construction in the fall of 2022.

The Lakeshore Drive Infrastructure Improvement Project has brought a much-needed upgrade to underground utilities for Lakeshore Drive while also transforming the lakefront roadway's aesthetics. A sheet pile wall lead to the creation of a lakefront linear parkway, with pedestrian access points to the lakeshore, a walking path and scenic landscaping. Phase 1A of the project - the sheet pile wall - is complete, as is much of the underground utility work. The landscaping and linear parkway are scheduled for completion in 2025. The \$27.5 million project started in 2023.

Infrastructure Services continued to deliver the work needed to make progress on three transformative, multiyear capital projects.





PROJECT	Approximate value Engineering & Construction	Start	Completion
Water and Wastewater Utility Rate Study	\$56,424	October 2024	In Progress
Public Works Operations Centre	\$55,363,327	May 2017	In Progress
Lakeshore Drive Infrastructure Improvement	\$27,550,000	July 2019	In Progress
Cold Lake South Outline Plan	\$200,483	October 2023	Completed
Transportation Master Plan	\$175,000	November 2023	Completed
Wastewater Treatment Facility Upgrade	\$34,615,000	March 2021	In Progress
Wetland Replacement	\$897,920	July 2022	December 2024
Fire Hall Feasibility Study	\$67,000	March 2022	Completed
Airport Expansion Plan	\$59,880	December 2022	December 2024
12 Ave Subdivision Assessment	\$537,615	September 2023	In Progress
Turf Field Rerouting of Drainage Lift Station	\$90,000	December 2024	In Progress
54 Street Sanitary Extension	\$535,000	May 2024	In Progress
Pelican Rock Sanitary Sewer Extension	\$550,000	May 2024	In Progress

# TRANSIT SERVICES

Cold Lake Transit is a fullservice, accessible transit system provided free of charge by the City of Cold Lake. It provides service six days a week.



# TRANSIT SERVICES



People rely on our transit system to get around. It's students, seniors, low-income residents, families with only one vehicle, or people who are new to the community and don't have a driver's licence yet.

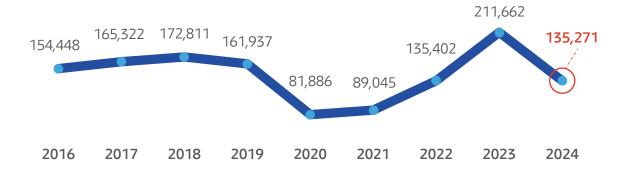
- Craig Copeland, Mayor

#### **2024 HIGHLIGHTS**

Since its launch, the transit service has supported many residents, and especially students, in their commute, with the busiest time being from 3:00 pm to 4:00 pm during the school year. Students on summer break and visitors to the community are also heavy users of the system, with ridership seeing another peak in July and August. The busiest day of the week is

typically Tuesday, with a total of

YEARLY RIDERSHIP



25,129 riders, and the Transit Station stop near Tri-City Mall proved to be the busiest stop with 24,553 riders.

Other stops that see strong traffic include the stops near Walmart, Lakeland Inn, Energy Centre, and Grand Square Cinema downtown, suggesting the transit system is often used to access recreation and options for shopping.

Transit advertising sales were maintained in 2024, generating \$43,397 in revenue.

#### **MONTHLY RIDERSHIP**

MONTH	2023	2024
January	14,450	8,093
February	9,582	8,012
March	19,652	8,587
April	11,888	10,453
May	22,060	11,558
June	27,891	10,446
July	19,795	15,194
August	21,495	14,066
September	25,024	12,926
October	15,609	15,428
November	12,385	11,777
December	10,831	8,731





In partnership with the community, FCSS provides locally driven, preventive social initiatives, based on current issues, which aim to improve the quality of life for individuals and families

#### **2024 HIGHLIGHTS**

Offering a variety of social services to the community, Cold Lake and District FCSS serves as a supportive hub for people of all ages.

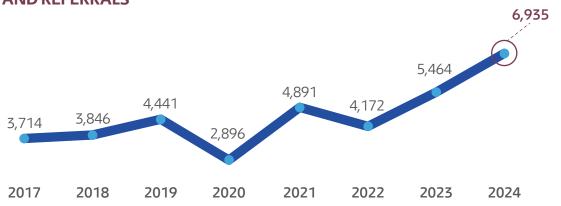
Some highlights include facilitating 130 counselling appointments for individuals without access to a benefit plan; 95 facility rentals for meeting space; and use of the Resource Library to 385 borrowers.

Funding support is also made through the Special Project Grant, where \$9,100 was granted to socialbased programs for families, children and youth, adults, and seniors. As well, FCSS with the KidSport Cold Lake chapter granted a total of \$7,188 to local kids, helping families with sports registration fees.

Food drives help feed the community throughout the year through the Cold Lake Food Bank, with Fill-A-Bus collecting 758 kg of food and receiving \$1,632 in cash donations, while the Great Cold Lake Turkey Race exceeded its goal of 400 turkeys for the Christmas Hampers, raising \$13,250, which was enough to purchase 530 turkeys.

Every person is welcomed at FCSS for who they are, with events such as the Pride Month flag raising ceremony at City Hall, and the Bully-Free Pink Walk, organized by the Cold Lake Bully Free Committee, which saw over 115 participants dressed in pink.

#### **INFORMATION AND REFERRALS**



GRANTS DISBURSED	2024
Medical Transportation	\$4,500
Special Projects	\$9,100
Social Inclusion & Infrastructure	\$22,750
Ukrainian Assistance	\$914
Imperial/FCSS Counselling	\$19,720



We are dedicated to strengthening family bonds and fostering a supportive community with engaging events and programs for all ages.



Art Attack is one of many programs hosted by Cold Lake and District FCSS. The program allows kids to express themselves in a safe and healthy way while they aet messy, creative, and learn to express their feelings through art. FCSS seeks to provide programming that spans a wide variety of age groups and interests so that community members can find what they love - or what challenges them.

#### **2024 HIGHLIGHTS**

- · The Community Volunteer Income Tax Program continues to grow with staff filing 452 tax returns for the 2023 tax filing.
- · Cold Lake and area joined the annual Rainbow Run with a total of 49 participants.
- · In partnership with Portage College, the Mental Health Matters Conference hosted 26 professionals from Cold Lake and area.
- · A new monthly lunch and learn called 'Savvy Seniors' was launched for seniors to discuss financial issues, security, fraud, scams, and more.
- · Cold Lake Adaptive Transportation saw an increase of over 18% in 2024, with 5,215 individuals being served compared to 4,403 in 2023.
- · The Meals on Wheels program saw an 18% drop in 2024, with 1,406 meals being delivered compared to 1,718 meals in 2023

# COLD LAKE FAMILY CONNECTIONS

Cold Lake Family Connections offers developmental support for children, along with family-centred groups and one-on-one programming.

Children can work on their social and problem-solving skills in the three-story jungle gym, while parents receive valuable resources aimed at strengthening family bonds and supporting their child's social, physical, cognitive, and emotional development. Operating under the umbrella of the Lakeland Family

Resource Network, Cold Lake Family Connections supports nurturing environments, early childhood development, increasing parents' awareness of community resources, and decreasing the sense of isolation that new parents can feel. By providing unstructured play times alongside informative programming, parents have a space

to bring their little ones where both

parents and children can socialize,

learn, and develop their skills.
Parents can create connections
with other parents and caregivers
while developing a stronger sense
of belonging in the community,
sharing knowledge and finding new
resources.

# COLD LAKE FAMILY CONNECTIONS DEVELOPMENT & SUPPORTS





## COLD LAKE FAMILY CONNECTIONS INFORMATION AND REFERRALS

THE REAL PROPERTY AND ADDRESS OF THE PERSON	GOT -
TYPE	TOTAL
Caregiver capacity	250
Child development	320
Community resources	476
FRN information	833
Other information	374
Services referral	53
Social connection	205
Youth programming	323



#### **2024 HIGHLIGHTS**

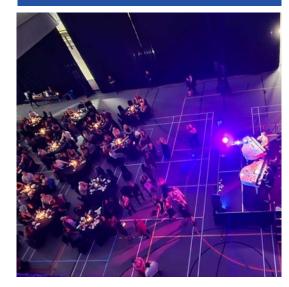
The Energy Centre is a core hotspot for many community events, and the focal point for sporting and cultural programming. The Reid Field House calendar was busy throughout 2024, with staff hosting a wide variety of programming that included 22 Kids Zones, eight Nerf wars, eight bounce house days, and 22 bounce house birthday sessions.

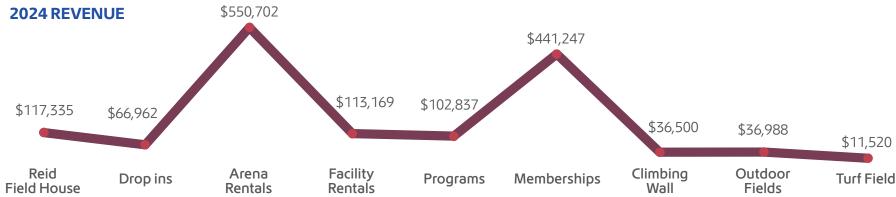
Other notable programming included the Buckcherry concert, drawing 700 guests on March 16, the

Hall of Fame induction, which saw a record 100 people in attendance, and the annual Snow Fever Event, which drew over 600 guests and included a performance by Aaron Pritchett.

The Cold Lake Fishing Derby once again sold out each of its 300 spots for the Father's Day weekend while the Full Throttle Festival on July 19, held in conjunction with 4 Wing Cold Lake's Air Show, featured family entertainment, a concert, and air show performers who interacted with the guests and signed autographs.

The Energy Centre was a busy place in 2024: It was rare not to find something happening each evening and weekend in the facility.







The Energy Centre continues to be a venue of choice for tournaments. With three municipal arenas, ample sports fields, and a host of supporting infrastructure, Cold Lake is well-placed as a sports destination.

EVENT	ATTENDANCE	EVENT	ATTENDANCE
Kids Zones	387	Cold Lake Fishing Derby	300
Energy Marketplace	59 vendors	Canada Day	5,500
Nerf Wars	624	Full Throttle Festival	4,000
Hall of Fame	100	Aqua Days	3,000
Bounce House Birthdays	22 sessions	Community Registration	36
Bounce House Day	1,102	Terry Fox Run	\$10,677 raised
Mascot Skate	150	U of A vs U of S Hockey Games	1,622
Aaron Pritchett Concert	419	Halloween Party	400
Snow Fever	600	Remembrance Day	3,000
Buckcherry Concert	719	Santa Claus Parade	47 floats
Easter Party	400	Santa's Kick-off Party	300
Adult Night Out	169	Small Business, Big Christmas	428
Teen Night Out	23	New Year's Party	287
Seniors Day	175	Spring/Summer Camps	405



Thanks for an awesome Fishing Derby! My son and I really enjoyed ourselves. The marina staff were very friendly and helpful. We look forward to doing it again in future years!

- Rob Olivier



From new equipment to new programs, the Energy Centre's staff continue to keep the facility and its programming up-to-date.

#### **2024 HIGHLIGHTS**

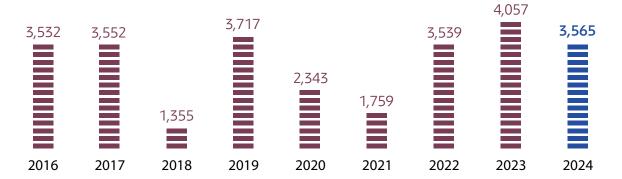
In 2024, the Cenovus Energy Wellness Centre continued to offer free fitness classes to patrons with an active membership. The wellness centre also introduced a complimentary towel system beginning in July to enhance its members' experience at the facility.

Drop-in sports offered throughout the year included pickleball, shinny, stick and puck, and public skating. The Centre's spring and summer camps also proved successful, with a total of 405 participants.

The climbing wall received new harnesses and continued its belay certification program to promote a culture of safety at the facility while developing a crucial skill among

new climbers. The climbing wall also instituted a new route-setting plan to regularly reset the wall's routes with the aim of improving the overall experience of regular users. Staff saw more users return weekly, and drop-ins increased by over six per cent, totalling 3,948 drop-ins for 2024.

#### GYM MEMBERSHIPS



#### **NORTH ARENA**

The renovation and modernization of the North Arena wrapped up in 2024, with the finishing touches including new siding installed on the exterior. Boasting a brand-new concrete slab, new puck boards, renovated dressing rooms and lobby area, and a new, energy-efficient ice plant, the arena remains ready for the upcoming hockey and skating season. The total renovation for the arena came in at \$1,442,658.84.



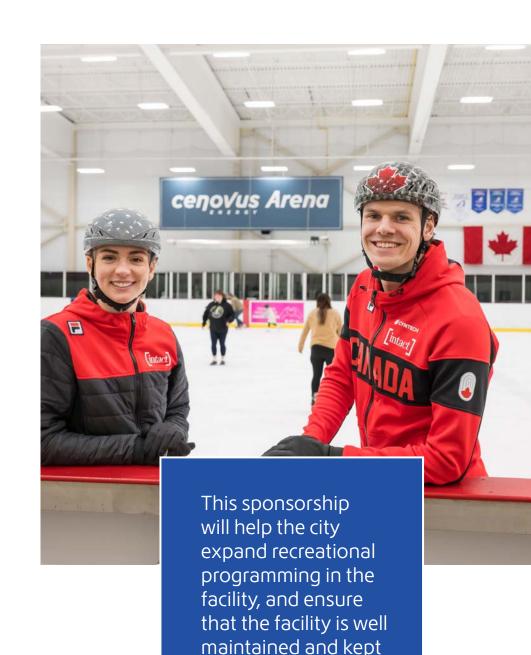
Industry in our region has always been an important partner in developing our community.

#### **CENOVUS ENERGY ARENA**

The Cenovus Energy Arena was officially unveiled on March 17, 2024, during a fun family event filled with skating, food, kids' activities, and Canadian Olympic speed skaters Brooklyn McDougall and Tyson Langelaar.

The Cenovus Energy Arena helps the City of Cold Lake host important events and tournaments and has received praise from visitors from around Alberta.

The arena boasts an NHL-sized ice surface with 274 seats, dressing rooms, a warm viewing area and year-round ice. It joined Imperial Oil Place as the second ice sheet in the Cold Lake Energy Centre and allows for the facility to maintain a sheet of ice year-round.



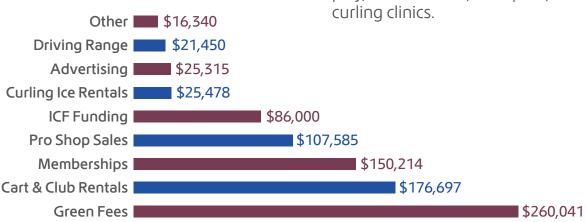
up-to-date.



#### **2024 HIGHLIGHTS**

The Cold Lake Golf & Winter Club saw a slight decrease in memberships, which dropped to 205 from 223 the previous year, but bookings remained strong with 28 tournaments hosted over the season. Another eight junior high school events were booked, bringing exposure to the sport and the club to local youth. The annual Ronald McDonald Charity Scramble was a successful, sold-out event and able to raise \$46,000 in June.

**2024 REVENUE** 



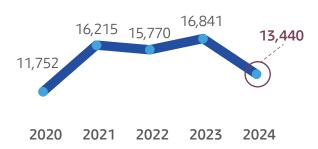
The course saw improvement with the continuation of the bunker rehabilitation project. In 2024, eight bunkers were completed in addition to the purchase of new

golf carts and a new beverage cart.

The Swing and Sweep hosted a total of 14 teams, with some travelling from Fort McMurray, Edmonton, and Saskatchewan to join the weekend event featuring both golf and curling. The curling season featured 196 private bookings as well as 147 league events, which included drop-in play, tournaments, bonspiels, and The golf course had one of its earliest openings in 10 years, with first rounds played on April 22, 2024.



#### **TOTAL ROUNDS PLAYED**





The gateway to the lake, the Cold Lake Marina enjoyed another successful year with upgrades that improved visitors' experience and expanded rental spaces for kayaks.

The Cold Lake Marina had additional storage lockers installed, bringing the total number of kayak rental spaces to 28. This popular program has seen all rental spaces used since it was started, and 2024 was no different.

New kayak launch systems were also installed near the fuel dock, improving the experience and providing kayakers with a convenient way of accessing the lake. The marina waitlist for motorized slips stood at 191, with 13 new users being granted slips in 2024.

The popular marina lookout received a renovation and upgrade with new composite material, improving the aesthetics and creating a more inviting space for people to watch the marina and take in the spectacular view of the lake.

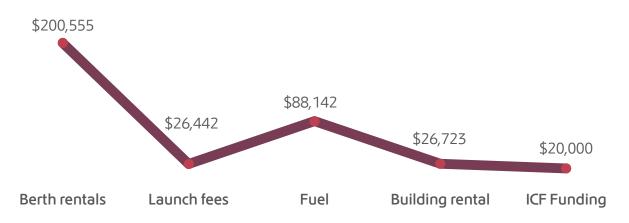
The Parks Department kept busy through the summer months, maintaining the gardens at all city facilities along with 70 hanging

baskets. To help the men and women stationed at 4 Wing Cold Lake celebrate the RCAF's Centennial, over 10,000 tulips were planted at the entrance to the City, the Marina and along garden spaces visible from Veterans Drive. The entrance to the City also saw newly designed sails installed in time to welcome thousands of guests for the 2024 Cold Lake Air Show.

Parks also oversaw the invasive weed control program, which focused on the city's west end yard, the transfer station, and the development north of 54 Avenue.

The other major focus of the summer months, Kinosoo Beach, saw significant upgrades with new walkways, additional outdoor furniture, shade sail covering installations, and a new floating dock system.

#### **2024 MARINA REVENUE**



# PROTECTIVE SERVICES

Cold Lake's Protective Services consists of Cold Lake Fire-Rescue, Municipal Enforcement, Emergency Management, and the Cold Lake RCMP.

COLD LAKE FIRE - RESCHE



I'm extremely proud of all the men and women who make up Cold Lake Fire-Rescue. The City of Cold Lake and surrounding area is definitely being served by a well-trained and highly motivated group of individuals.

- Jeff Fallow, ECFO, Fire Chief, Cold Lake Fire-Rescue



Our Emergency Management Agency actively works on prevention, preparedness, response, and training to be operationally ready in the event of an emergency situation in Cold Lake.

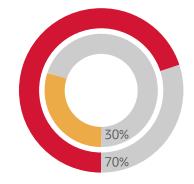
#### **2024 HIGHLIGHTS**

Cold Lake Fire-Rescue firefighters continued to give their time in support of making the City of Cold Lake a safer community with a total of 13,266 hours in 2024. Approximately 70 members continue to put the time and training into ensuring their skills are up to date and that they remain prepared to respond.

Throughout 2024, Cold Lake Fire-Rescue conducted two two-day water rescue training courses on the Beaver River. These sessions provided firefighters with hands-on experience in key water rescue techniques, including boat-based rescues, tethered rescuer operations, and throw bag deployments. The training enhanced operational readiness for water-related emergencies.

Cold Lake Fire-Rescue hosted two specialized training courses in partnership with the Fire Investigation Association of Alberta (FIAA): Forensic Fire Photography (two days) and Fundamentals of Fire Investigation (three days). These hands-on courses involved photographing and investigating multiple staged burn cells and vehicle fires, providing valuable

#### **2024 INCIDENT BY LOCATION**



315 City of Cold Lake135 M.D. of Bonnyville

experience in real-world fire scene documentation and analysis.

Recruit Class 2024-01 completed their onboarding in June 2024, officially adding six new members to Cold Lake Fire-Rescue. Their successful integration strengthens the department's operational capacity and readiness.

INCIDENT	2022	2023	2024
Structure fire	19	19	12
Vehicle fire	18	14	21
Vehicle accident	63	119	98
Alarm	184	100	103
Wildland fire	40	33	13
Misc. fire	29	31	21
Public assist	85	131	161
Hazmat	9	10	11
Rescues	13	11	10



#### **2024 HIGHLIGHTS**

Cold Lake Fire-Rescue responded to 450 calls for service in 2024, which was a slight decrease from previous years. From 2018 through 2023, the service saw a substantial increase in the number of calls for service, which grew by almost 70% over those five years.

Of the total number of calls, 70% originated in the City of Cold Lake while 30% where in the M.D. of

2017

2018

Bonnyville. The largest number of calls were for public assistance, which totalled 161 calls or nearly 36% of the total call volume, and calls for fire alarms, which totalled 103 calls, or almost 23% of the total call volume

Fire-Rescue members also responded to 12 calls to structure fires and 21 vehicle fires in 2024.

The service covers approximately 2,500 square kilometres and operates from two fire stations: the Lake District Station and the Downtown District Station.





### **CALLS FOR SERVICE** 468 460 340 310 327 324 288

2019

2020

2021

2022

2023

2024

2015

2016



The ACCC strives to reunite animals with their owners and work with shelters to help abandoned animals find their forever homes

In 2024 the centre operated with two Animal Care Attendants and one shared Administrative Assistant position with Cold Lake Municipal Enforcement. The Animal Care and Control Centre provided care to a total of 224 dogs and cats a roughly 14 per cent decrease compared to 259 in 2023, with August being the peak month.

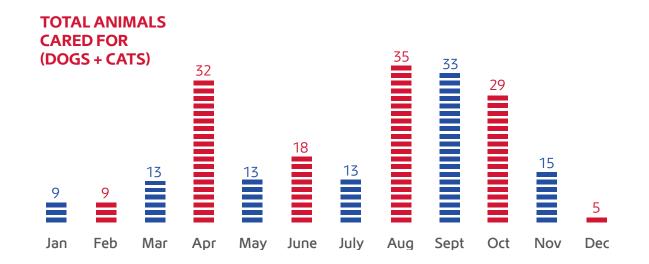
Pet owners living in the City of Cold Lake are required to purchase an annual pet licence, ensuring the ACCC staff are able to identify the pet to contact owners. In 2024, 850 licences were issued, a significant decrease compared to the 1,030 licences issued in 2023.

The City of Cold Lake's Urban Hen Keeping program continued with three permits being issued in 2024.

Residents applying to keep hens in approved coops must satisfy several criteria to be considered for this permit.

Pets transferred to an animal care organization decreased slightly in 2024 with a total of 124, compared to 127 animals in 2023.

STATS	2023	2024
Skunk removal requests	33	76
Animals reunited with owners	110	85
Animal licences issued	1,030	850





Response to illegal encampments and trespassing was an area of focus in 2024. Cold Lake Municipal Enforcement addressed fifty-eight encampments.

#### **2024 HIGHLIGHTS**

In 2024, Municipal Enforcement provided 24-hour coverage in the city with a staff of 11. Some of these positions include one team lead, five peace officers, and an administrative assistant.

Oversight of the contract for the Commercial Security program, which sees private security augment municipal staff's efforts, was transferred from the Cold Lake Regional Chamber of Commerce to the city. The security contractor provided city-wide services including liaisons, foot patrols, agency assistance, and exterior building checks.

The department also continued its speed sign awareness program. This sees digital speed signage placed near parks, school zones,

and other areas where motorists are reminded of the posted speed and the speed at which they are travelling. Also continued from previous years was the positive ticketing campaign, which promotes safe behaviour for children riding bikes and scooters. The initiative takes place with the cooperation of Cold Lake Municipal Enforcement, the RCMP, and the Canadian Forces Base 4-Wing Military Police.

Throughout 2024, Municipal Enforcement provided a proactive, visible presence in the community. The department concluded the year with 14,233 daily events. Some highlights include:

- · 6,392 patrols in the community
- · 245 school zone patrols
- 755 traffic initiatives
- · 962 follow-ups for infractions requiring re-inspection



CALL TYPE	2023	2024
Public nuisance	379	563
Noise	141	263
Community standards	170	264
Animal control	564	498
Encampments	117	58

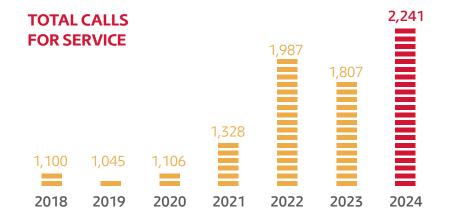


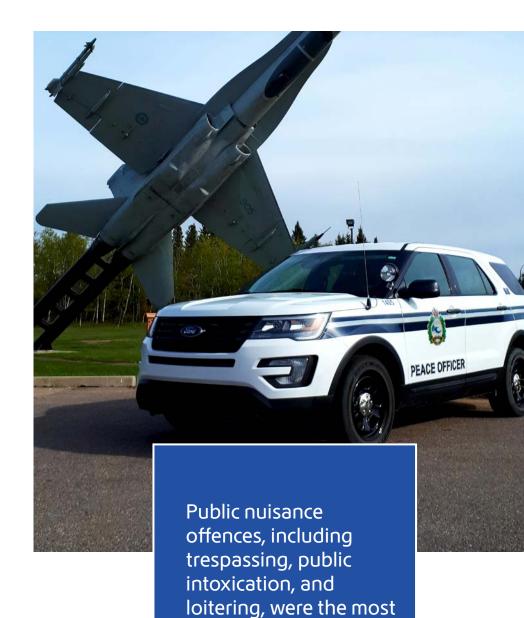
#### **COMMUNITY EVENTS**

Cold Lake Municipal Enforcement officers assisted with community events where high attendance was expected. A dedicated presence addresses traffic concerns and can resolve other emerging issues. Some of the events included the following:

- · Air Show
- · Aqua Days
- · Canada Day
- · Feast at the Beach
- · Halloween

- Mudfest
- · Pack the PC
- Remembrance Day
- · Santa Claus Parade
- · Terry Fox Run





common calls in 2024.

## COLD LAKE **RCMP**

#### **2024 HIGHLIGHTS**

For 2024, the detachment priorities included drug enforcement, crime reduction, and community engagement. The Regional Police and Crisis Team Unit (RPACT) also became fully operational, and consists of a regular member and an AHS Registered Psychiatric Nurse. The total prisoner count saw an increase to 1,258, compared to 1,122 prisoners held in 2023, while calls for service decreased, totaling 6,879.

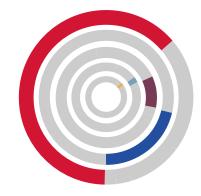
#### **GENERAL INVESTIGATION SECTION**

- · 75 charges laid
- · Over 680 grams of cocaine and 600 grams of methamphetamine seized
- · Approximately \$17,000 of Proceeds of Crime seized
- · Targeted drug trafficking and organized crime groups in the area resulted in at least 10 Controlled Drugs and Substances Act search warrants being executed.

#### **LAKELAND CRIME REDUCTION UNIT**

This unit focuses on habitual offender enforcement within Cold Lake, Bonnyville, Elk Point, and the M.D. of Bonnyville. It also focused on large-scale rural property crime investigations including theft and damage to oil lease sites.

#### **LOCATION OF CALLS**



6,879 City of Cold Lake

2,280 M.D. of Bonnyville

1,131 Cold Lake First Nations

**267** Elizabeth Métis Settlement

**261** Other (Assistance files)

The detachment operates with 47 personnel: 20 municipal members, 16 provincial members and 11 support staff.

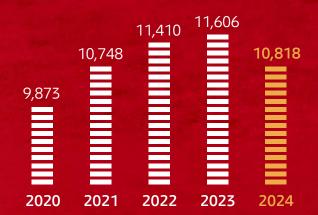


# COLD LAKE RCMP

We will continue to work with the Lakeland Crime Reduction Units targeting high-risk prolific offenders in order to increase public safety and reduce property crimes.

- S/Sgt. Wes Bensmiller, Cold Lake RCMP

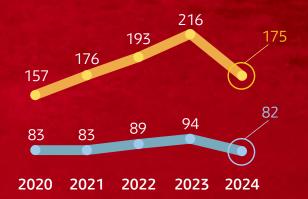
#### **TOTAL CALLS FOR SERVICE**



#### **CRIMINAL CODE PER MEMBER**

Proportion of criminal code incidents to the number of police officers.

• City of Cold Lake • Provincial Avg.



# TOP CRIME STATS CITY OF COLD LAKE

TYPE	2023	2024
Mischief	1,908	1,589
Theft under \$5,000	556	394
Disturbing the peace	358	358
Assault	396	315
Suspicious activity	420	315
Spousal abuse	341	274
Fail to comply & breach	216	253
False alarm	185	191
Mental Health Act	273	181
Criminal Code Traffic	186	141



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www.coldlake.com