

CITY OF COLD LAKE

Annual Report

2014-2015

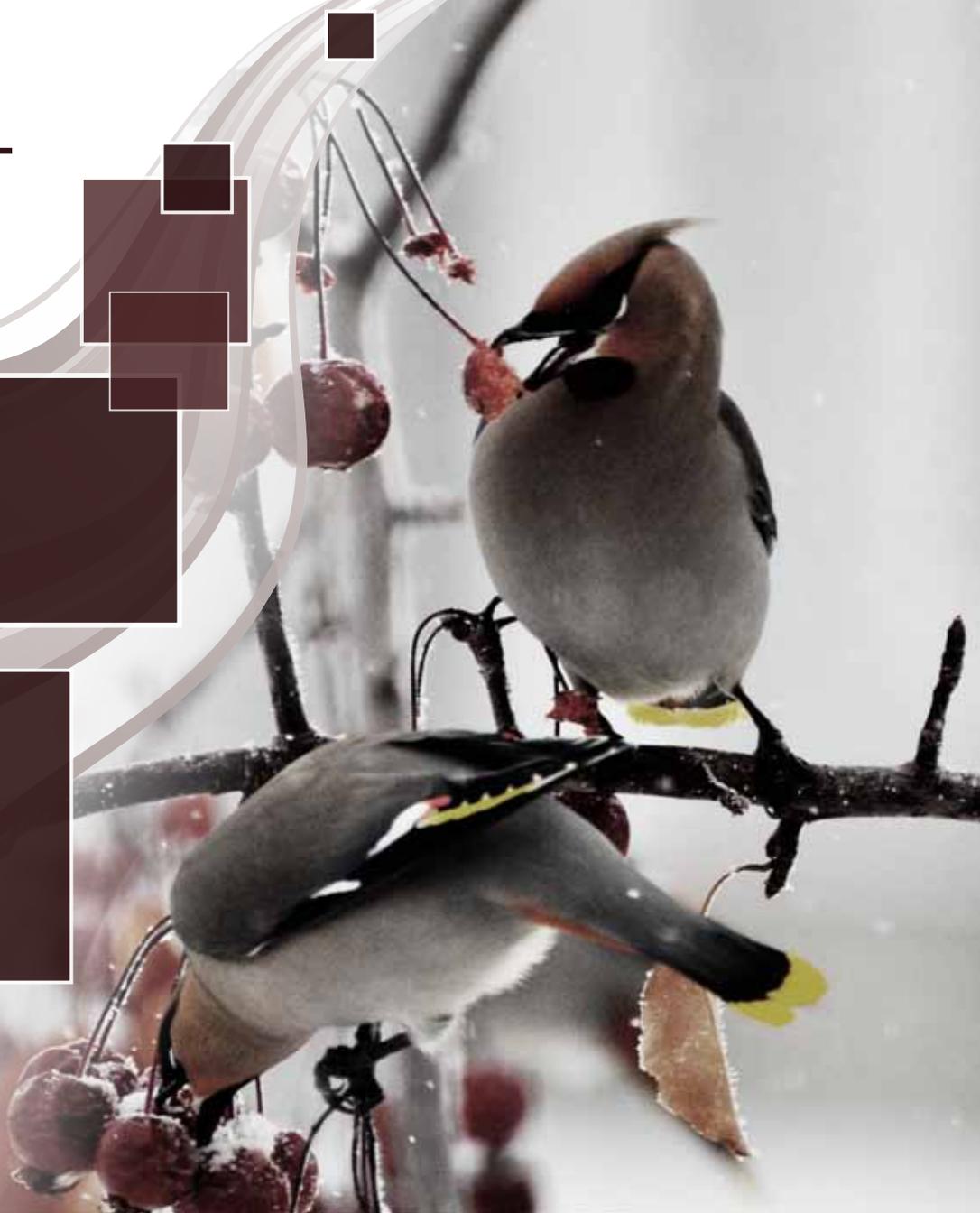
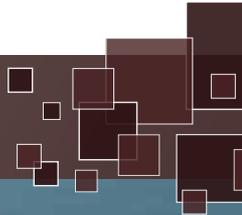




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About the Annual Report



Each year, the City of Cold Lake publishes an annual report to reflect on what has happened in the community. The annual report is a chance for the City to present residents the final numbers on expenditures and to look at where we were - and where we wanted to go - when the year 2014 drew to a close.

This book will give residents a picture of what their elected officials and the City's administration were up to throughout 2014 and some information about the priorities they had set for 2015.

With a growing population, major infrastructure projects, new facilities being built and an increase in community events and programs, the City is excited to share all it has to offer with its residents and visitors.

If you have any concerns or questions, you can contact City Hall at 780-594-4494 or by e-mail at city@coldlake.com.

The City also strives to ensure its residents are kept up to date with information on the web at www.coldlake.com and on its Facebook page.

Message from the Mayor

The City of Cold Lake has seen its share of interesting times, and 2014 was no exception. Council is happy to see a number of its priorities take shape; Our priorities have become plans and plans have become projects.

Our vision for this community is becoming a reality and that is in no small part because of the support our residents have shown us, the dedication of our councillors, and the hard work of our City staff.

We cut the ribbon at a new FCSS and Parent Link Centre, rolled out automated waste collection as a successful pilot project, hosted major concerts and events, and funded both a splash park at Kinosoo Beach and a skate park at Imperial Park.

We're a young and growing community - and that's not just a marketing line. Our residents' average age is just over 30 and about 8 per cent of the City's population is between 0 and 4 years old. Our council has been focused on providing a solid foundation for our community to grow: Updated infrastructure that will accommodate our growing population; facilities that offer our children a wide variety of activities; and programs and public spaces we can all take pride in.

The work we were able to accomplish along 1 Avenue in the Kinosoo Beach Area is a perfect case in point. We were able to fix failing underground infrastructure while also taking significant steps towards realizing the Kinosoo Beach Master Plan with space for on-street parking, traffic calming measures, a wider sidewalk along the beach front, new street furniture, the splash park and a promenade on the west side of the beach.

With all of the work we have been able to accomplish across the community, it is hard to believe that a few short years ago Cold Lake was fighting for its survival. It is important to remember that the infrastructure work we have been able to accomplish and the recreation opportunities we can now provide our residents rely on the revenue our City receives from the Cold Lake Air Weapons Range.

That historic agreement, which saw four communities come together to find a solution for Cold Lake's sustainability, is the true foundation of this community's future. The agreement we signed with the Government of Alberta outlined a five-year interim period after which the range will transition to the City of Cold Lake.

That transition period is almost here and we look forward to working with the Government of Alberta to fulfill the agreement we signed, ensuring our community remains viable. These past few years have allowed us to take great steps towards our community's vision, but our effort over the next year will ensure that future councils can continue the progress.



Craig Copeland - Mayor, City of Cold Lake



City Council

Cold Lake City Council had the pleasure of seeing two of its top priorities take significant steps forwards in 2014. Council adopted a Kinosoo Beach Master Plan, and also funded a new splash park at the beach, along with upgrades to the beach drainage area, trail connectivity, lighting and a promenade that will also serve as a vendor area during major events.

This work was funded after the 1 Avenue sewer and sanitation project had been completed in tandem with upgrades to the Kinosoo Beach Area sidewalk, intersections and the addition of space for on-street parking.

The Imperial Park Plan was also revisited, a project that continues along with the designs for the Phase III expansion of the Cold Lake Energy Centre.

Councillors meet periodically to update their strategic priorities, which give administration guidance on what issues to focus on.

Council's current top 5 strategic priorities are:

- 1) Financial/Economic Sustainability (ID349)
- 2) Annexation
- 3) CATSA Certified Commercial Air Services
- 4) Marina Expansion/Parking
- 5) Public Works Facility Review

Other strategic priorities include:

- Regional landfill opportunities
- Medical Services and Doctors
- RCMP Facility Expansion
- Strategic Land Disposition and Acquisitions
- Operational Agreements with the MD



Message from the City Manager

Throughout 2014, Cold Lake proved that the City remains committed to council's plan to fix aging infrastructure as aggressively as possible, while maintaining a balance with new infrastructure needs.

Although old infrastructure requires updating, we must also take on projects that will allow for the orderly growth of our City. We also look for opportunities to provide our residents with recreation opportunities and social programming options that contribute to a high quality of life.

Our new FCSS and Parent Link Centre has opened its doors, work continues on the City's underground infrastructure and lift stations, the new Fire Hall is taking shape and City Council's vision for Kinosoo Beach - the Kinosoo Beach Master Plan - is becoming a reality.

Looking around at everything this community has been able to accomplish, and how busy we are as a municipality, the pace is almost dizzying - and it does not look like our momentum will slow any time soon.

We are now in the design stage of the Phase III expansion of the Energy Centre and are on the verge of launching a public transit service. Both are exciting new projects that come with their own challenges, but will also have a great impact on our residents' quality of life.



Our ability to keep up with the pace we have set is due in large part to the commitment and dedication our staff have shown. Not many municipalities can say they have tackled as many large infrastructure and recreation projects in such a short period of time as Cold Lake has. While the scale of the workload has its challenges, the benefits to our community are even greater. The knowledge that the City's work will increase our residents' quality of life and help our City grow is a great motivator, and I thank our staff members for handling the workload admirably.

I encourage all residents to have a look through this annual report and I urge anyone with any questions about the City's projects or priorities - past or present - to get in touch with us at City Hall.

You can also keep up to date with the latest news from the City of Cold Lake on our Facebook page and through the coldlake.com website.

Yours,
Kevin Nagpya
CAO, City of Cold Lake

City Administration



HOWARD PINNOCK
General Manager of
Planning and Development

- Growth Management
- Community & Neighborhood Planning
- Strategic Land Planning
- Development & Building
- Land Proposal Reviews
- Alberta Building Code Compliance
- Business Licensing
- Building & Development Permits
- Information Centre/RV Park



LINDA MORTENSON
General Manager of
Corporate Services

- Budget
- Customer Service
- Human Resources
- Information Technology
- Legal Services
- Property Assessment
- Insurance & Risk Management
- Record Management & Retention
- Census & Elections
- Cemetery & Library
- Taxation & Utilities
- Freedom of Information & Privacy
- Occupational Health & Safety
- Bylaws & Policies
- Investments



AZAM KHAN
General Manager of
Infrastructure Services

- Water & Waste Water Treatment
- Fleet Maintenance
- Roadway Maintenance
- Airport Operations
- Water Distribution & Sewer Collection
- Integrated Waste Management
- Engineering Reviews
- Capital Infrastructure Upgrades
- Development of Engineering Standards
- Federal & Provincial Environmental Compliance
- Geographical Information Systems
- Asset Management



CHRISTINE MCWILLIS
General Manager of
Community Services

- Family & Community Support Services
- Seniors
- Museum
- Marina
- Arenas & Sports Field Programming
- Cold Lake Energy Centre
- Emergency & Protective Services
- Parks & Open Space
- Facility Maintenance

Where Your Tax Dollars Go

If your home is assessed at \$300,000, your approximate tax bill in 2014 was \$2,444.

73% of this is municipal tax, which covers administration, emergency services, infrastructure, public health and welfare, planning and economic development and recreation and culture at the City level.

26% of this is education tax, which is levied by the provincial government and provides the province with a stable source of revenue to fund education province wide.

1% of this is the Lakeland Seniors Foundation requisition. The money collected through this requisition is used to fund improvements to seniors' lodge accommodations in the Cold Lake - Bonnyville area.



Infrastructure:
37 cents



Recreation &
Culture:
22 cents



Administration:
22 cents



Emergency
Services:
10 cents



Planning & Economic
Development:
5 cents



Public Health
& Welfare:
3 cents

The stacks of pennies illustrate the municipal services provided per dollar of expenditure by the City. It includes principal repayment on debt, but does not include amortization expenses, as these were not funded.

Statement of Operations

REVENUES	BUDGET	2014	2013
Development Levies	---	1,958,505	739,893
Fines	200,000	123,806	129,553
Franchise and Concession Contracts	798,471	962,146	718,295
Government Transfers	1,144,756	1,429,337	2,554,900
Licenses and Permits	619,000	875,565	764,068
Net Taxes Available for Municipal Purposes	23,061,355	36,179,360	31,998,972
Other	237,000	400,852	672,942
Penalties and Cost on Taxes	208,000	802,091	581,122
Rentals	872,536	859,068	867,410
Return on Investments	100,000	744,854	414,518
Sales and User Charges	8,798,016	9,385,993	8,424,078
Total Revenues	36,039,134	53,719,577	47,865,751
EXPENSES			
Administration	6,268,054	7,080,070	5,528,251
Amortization of Tangible Capital Assets	---	6,402,263	4,685,858
Fire and Emergency Services	813,850	785,903	709,018
Legislative	370,300	420,516	354,718
Other	3,404,417	26,459	8,000
Planning and Development	1,676,700	1,785,524	1,882,585
Police and By-law Enforcement	2,631,333	2,604,825	2,589,431
Public Health and Welfare	854,188	1,058,775	1,012,457
Recreation and Culture	7,764,520	7,567,151	6,926,750
Transportation Systems	5,318,002	5,353,231	5,375,533
Utility Systems	6,937,770	7,111,024	6,305,810
Loss on disposal of assets	---	24,720	1,111,936
Transfer to Capital	---	---	---
Total Expenses	36,039,134	40,220,461	36,490,347
Deficiency of Revenues Over Expenses before Other	---	13,499,116	11,375,404
Other Revenues:	---	---	---
Government Transfers for Capital	---	5,121,304	7,284,491
Public Contributions for Capital	---	376,780	3,733,417
Excess of Revenues Over Expenses	---	18,997,200	22,393,312
Accumulated Surplus, Beginning of Year	---	218,499,791	196,106,479
Prior Period Adjustment	---	---	---
Accumulated Surplus, Beginning of Year, Restated	---	218,499,791	196,106,479
ACCUMULATED SURPLUS, END OF YEAR	---	237,496,991	218,499,791
Acquisition of Tangible Capital Asset		52,240,761	24,850,397

Complete Financial Statements
are available at Cold Lake
City Hall and online at
www.coldlake.com

Statement of Financial Position



FINANCIAL ASSETS

	<u>2014</u>	<u>2013</u>
Cash and Short-term Deposits	3,273,552	10,344,440
Taxes and Grants in Place of Taxes	701,650	1,245,282
Other Accounts Receivable	4,470,155	5,409,338
Land Held for Resale	1,356,100	1,356,100
Long-term Investments	34,602,027	20,059,744
Total Financial Assets	44,403,484	38,414,954

LIABILITIES

Accounts Payable and Accrued Liabilities	5,622,817	6,844,637
Deposit Liabilities	3,487,816	1,844,950
Deferred Revenue	1,720,254	2,259,976
Employee Benefit Obligations	928,698	682,700
Long-term Debt	32,038,919	27,803,511
Total Liabilities	43,798,504	39,453,774

NET FINANCIAL ASSETS (DEBT)

604,980	- 1,020,820
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NON-FINANCIAL ASSETS

Tangible Capital Assets	236,420,714	219,257,158
Inventory of Supplies and Materials	422,238	203,801
Prepaid Expenses	29,059	59,652
Total Non-Financial Assets	236,892,011	219,520,611

ACCUMULATED SURPLUS (see breakdown on next page)

237,496,991	218,499,791
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DEBT LIMIT PROJECTIONS

Debt Limit, Dec. 31, 2014	74,435,360
Total Debt, Dec. 31, 2014	- 32,038,919
Unused portion of debt limit, Dec. 31, 2014	46,396,441
Debentures to be paid in 2015	1,432,521
New debentures to be taken in 2015	- 7,845,000
Overdraft - Line of Credit	- 1,000,000
Projected Debt Limit, Dec. 31, 2015	38,983,962

BREAKDOWN OF ACCUMULATED SURPLUS AS OF DECEMBER 31, 2014

Accumulated Surplus, Dec. 31, 2013		237,496,991
Equity in Tangible Capital Assets		204,381,795
Balance of Accumulated Surplus, Dec. 31, 2013		33,115,196
Surplus restricted by legislation or binding agreement		- 5,620,636
Surplus restricted internally for projects		
Administration	485,274	
Planning & Development	3,493,405	
Non-profit groups	323,000	
Parks, Sports Fields and Green Spaces	2,085,109	
Snow Removal	400,000	
Roads	1,611,169	
Infrastructure	5,642,473	
Vehicles and Equipment	679,737	
Facilities	1,056,404	
Total Internally restricted surplus, Dec. 31, 2014		- 16,126,841
Non-cash Item		- 6,999,202
Unrestricted Surplus, Dec. 31, 2014		4,368,517

FINANCE DEPARTMENT

The City of Cold Lake's Finance Department consists of the Finance Manager, a customer service clerk, five finance clerks and one senior finance staff. The finance department is responsible for customer service, property taxes, utility billing, accounts payable, accounts receivable, the City's budget process and the City's financial statements.

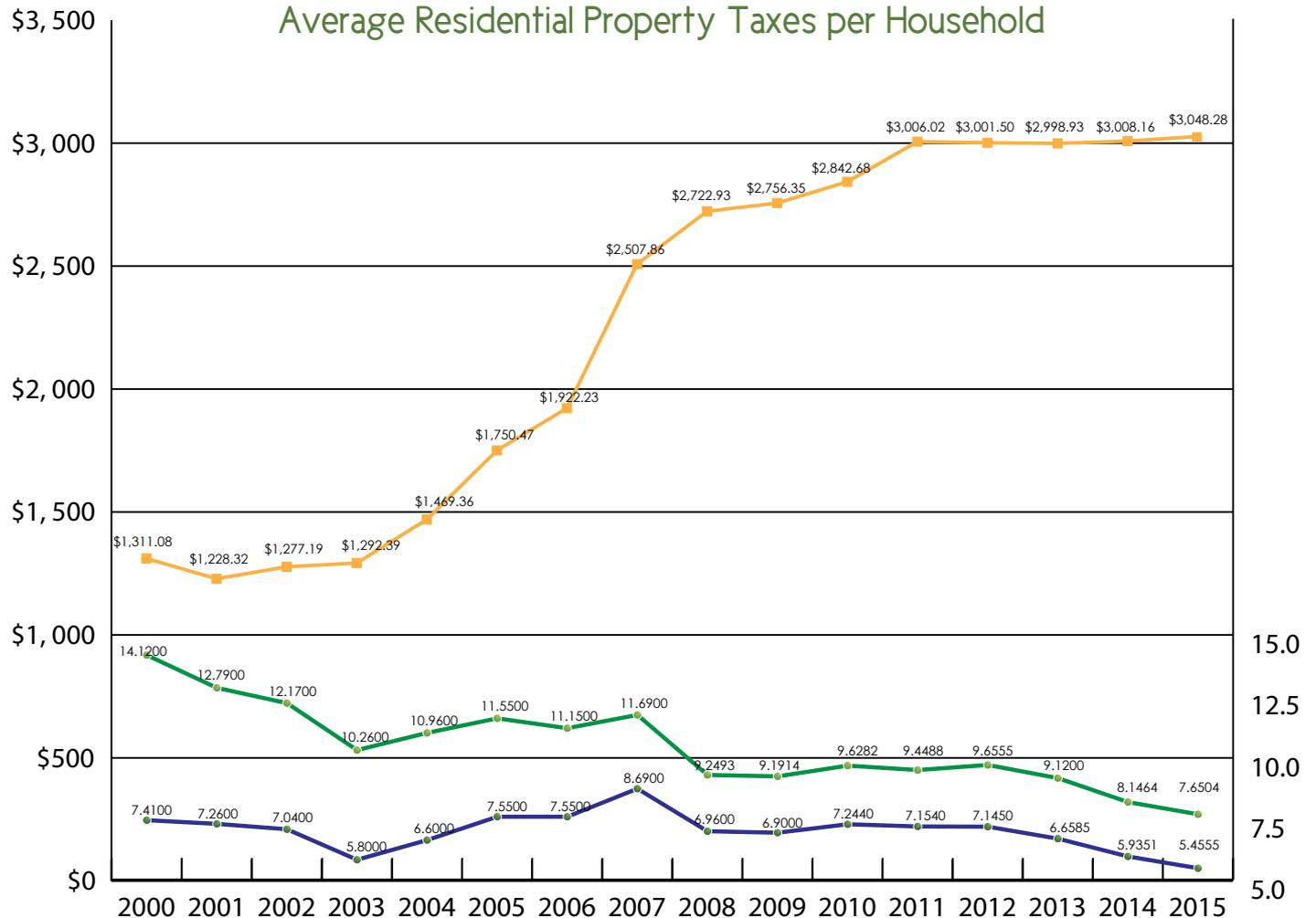


Residential Property Taxes/Household

The average residential property tax paid per household from 2000 to 2015 is shown by the **orange line** in the chart to the right. The figure includes Municipal Property Tax, Provincial School Requisitions and Provincial Seniors' Requisitions.

The **green line** depicts the total millrate, inclusive of the Municipal Property Tax, Provincial School Requisitions and Provincial Seniors' Requisitions.

The **blue line** depicts only the Municipal Property Tax portion of the total millrate.



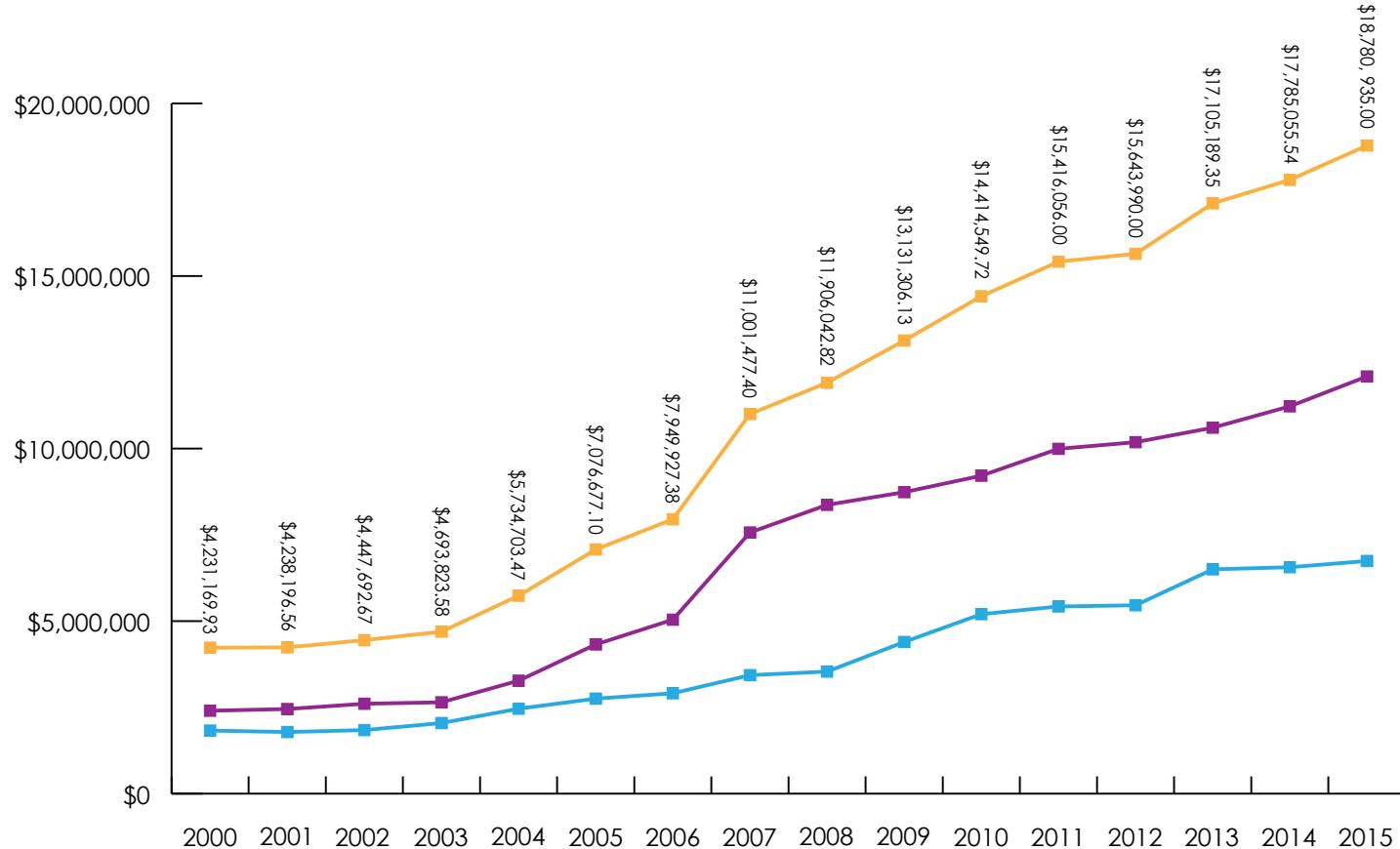
Total Municipal Property Tax

Total Annual Municipal Property Taxes

The **orange line** represents the Total Municipal Property Taxes collected annually by the City of Cold Lake.

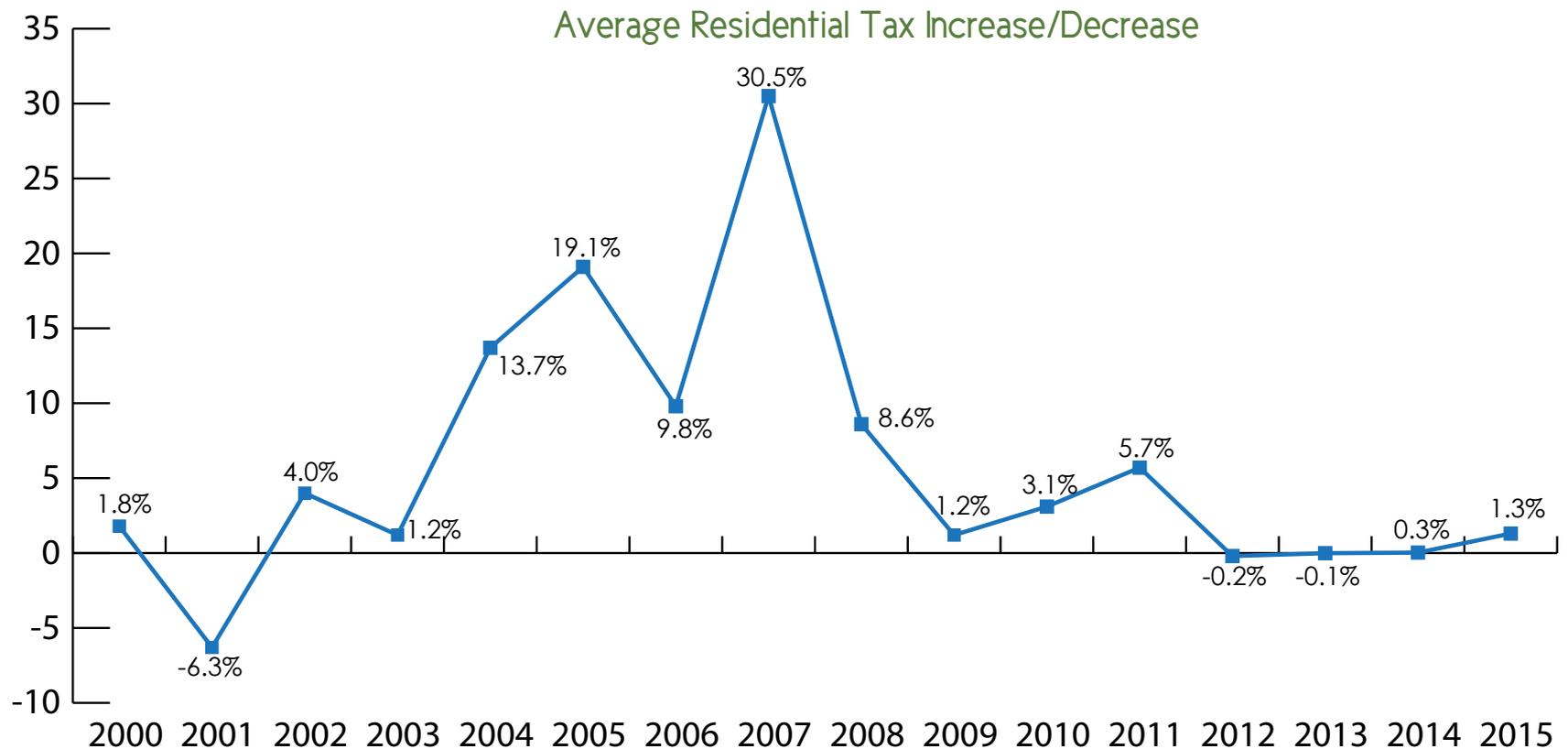
The **purple line** represents the portion of municipal taxes collected from Residential properties in the City of Cold Lake.

The **blue line** represents the portion of municipal taxes collected from commercial properties in the City of Cold Lake.



Average Change in Residential Taxes

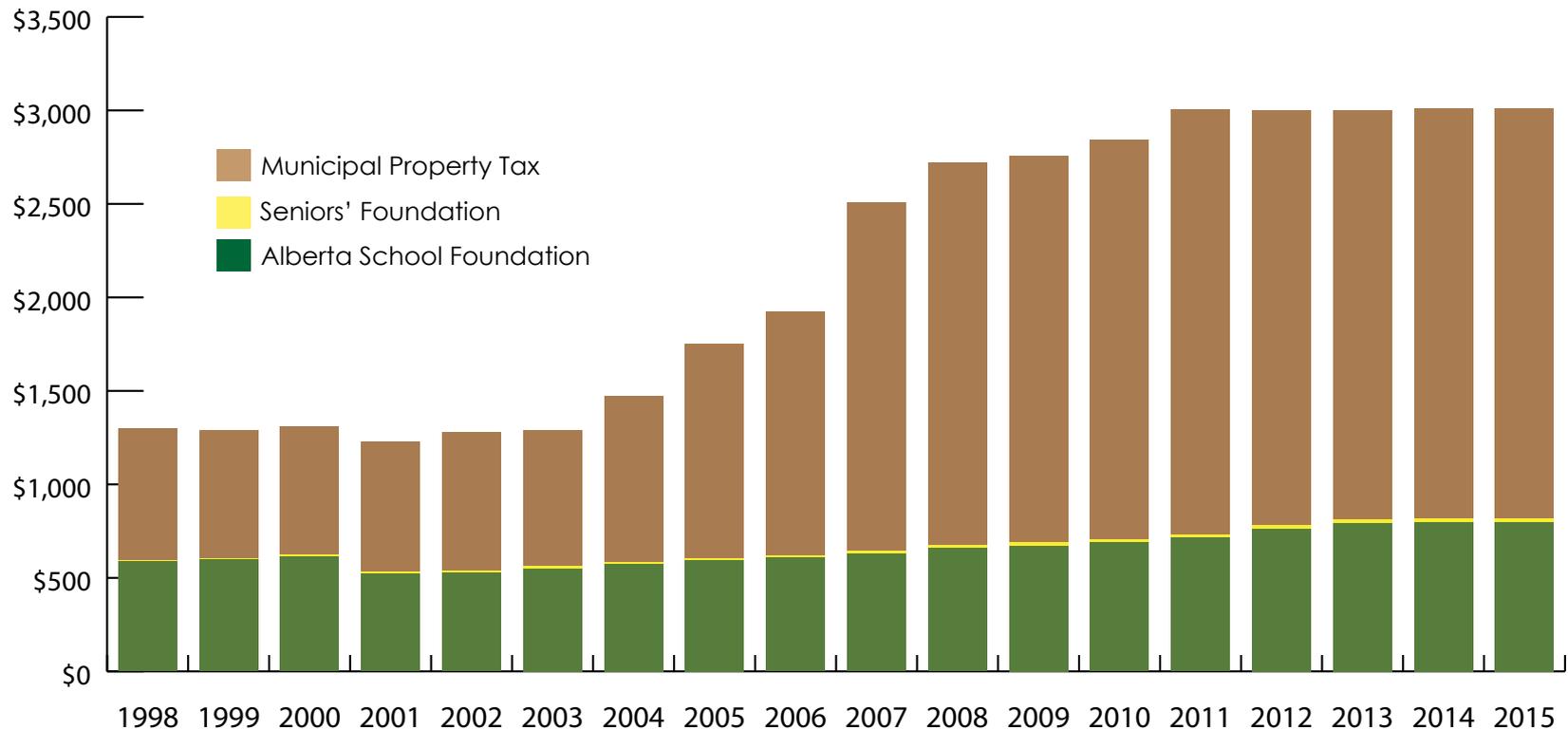
The amount of property tax paid can vary depending on the tax rate and developments in the community, including both residential and commercial properties. The philosophy on which types of property should either benefit from a tax decrease or bear a tax increase also has a significant impact. Property taxes are based on market value, including land and improvements. This graph shows the average residential tax increase or decrease over the years.



Residential Taxes: Breakdown

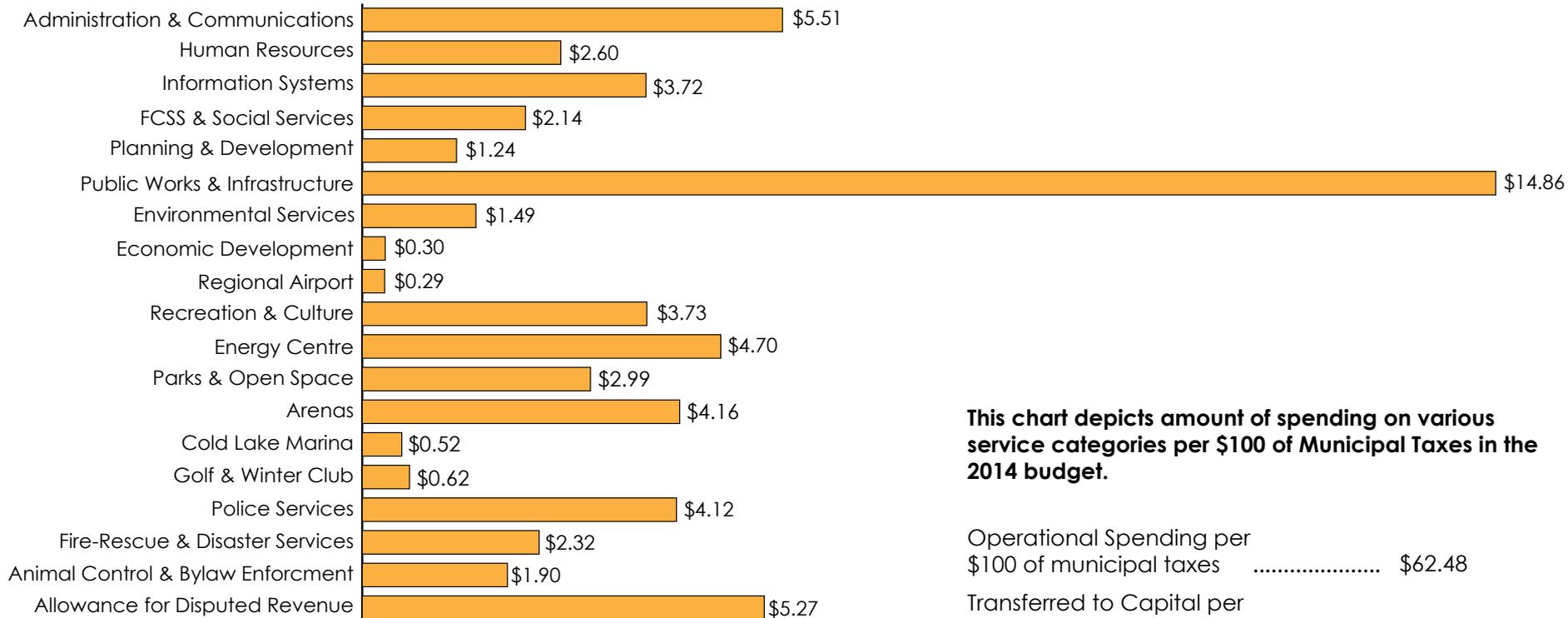
Average Residential Taxes per Household: Breakdown

This graph provides a further understanding of the average taxes paid per household, as it depicts a breakdown of the three property taxes collected. Municipal Property tax is levied and collected by the City of Cold Lake to run City services and programs. Taxes for the Seniors' Foundation and the Alberta School Foundation are collected by the City on behalf of the Province.



Operational Funding from Taxes

Operational Spending by Service Category per \$100 of Municipal Taxes



This chart depicts amount of spending on various service categories per \$100 of Municipal Taxes in the 2014 budget.

Operational Spending per \$100 of municipal taxes	\$62.48
Transferred to Capital per \$100 of municipal taxes	\$37.52
		<u>\$100.00</u>

Planning & Development

The City again had a strong year for development in 2014, with 327 development permits being issued, just short of the all-time record of 336 set in 2013.

A total of 136 permits were issued for new homes in 2014, compared with the record of 171 set in 2013. Two of the permits issued were for the new Cold Lake Elementary School and the South Fire Hall/Headquarters.

2014 also brought the first major expansion of the City's commercial sector since 2001. Ground was broken on a new commercial subdivision at the corner of Highway 28 and 69 Avenue.

Many new rental dwellings were approved under the City's Multiunit Rental Housing Incentive Program. Council approved 452 new rental units for inclusion in the incentive program during 2014 – with the first new rentals coming on the market in the fall.

Council adopted several amendments to the City's Land Use Bylaw to allow builders to apply for secondary suites concurrently with an application for a new home and to allow home owners up to two years to complete the landscaping of their yards when building a new home.

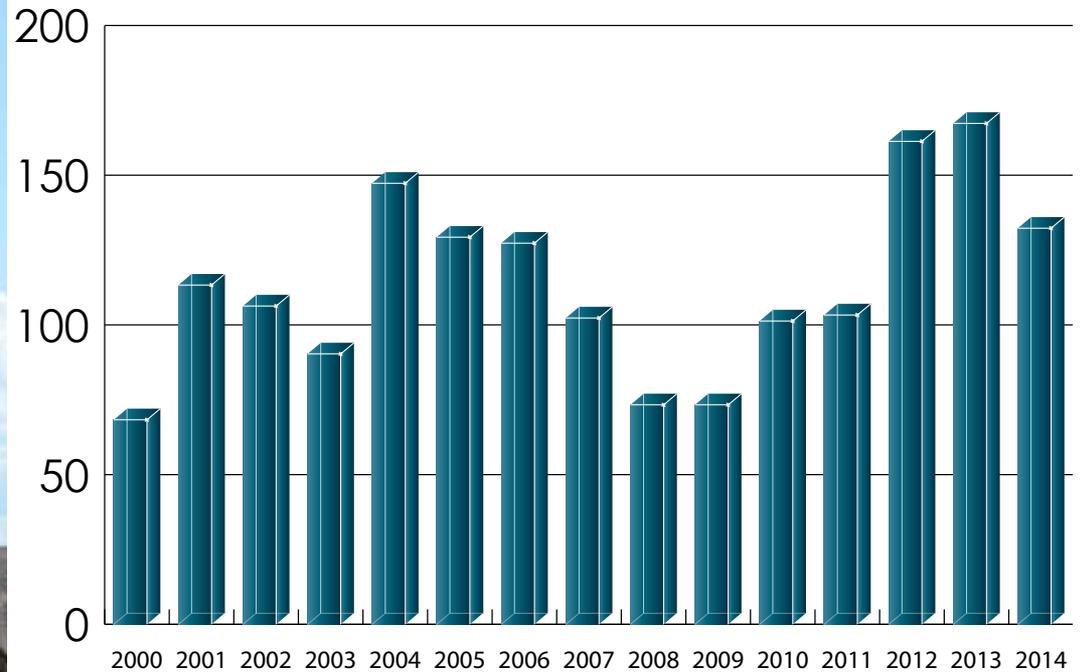
A new standard development agreement to regulate the development of subdivisions was implemented at the beginning of 2014. The final agreement was the result of collaboration between City Administration and the Cold Lake branch of the Urban Development Institute.

Council also adopted the Open Space and Linkages Plan to guide the future development of trails and parks in the City. The Plan will guide the placement and development of new open spaces for the City over the next 5 years.

The Open Space and Linkages Plan also designated an official snowmobile trail through the City which connects Cold Lake in the north with the Iron Horse Trailhead in the south of the community. An agreement was signed between the City and the Cold Lake Snowmobile Club which allows the Club to maintain and operate the snowmobile trail through the winter months.

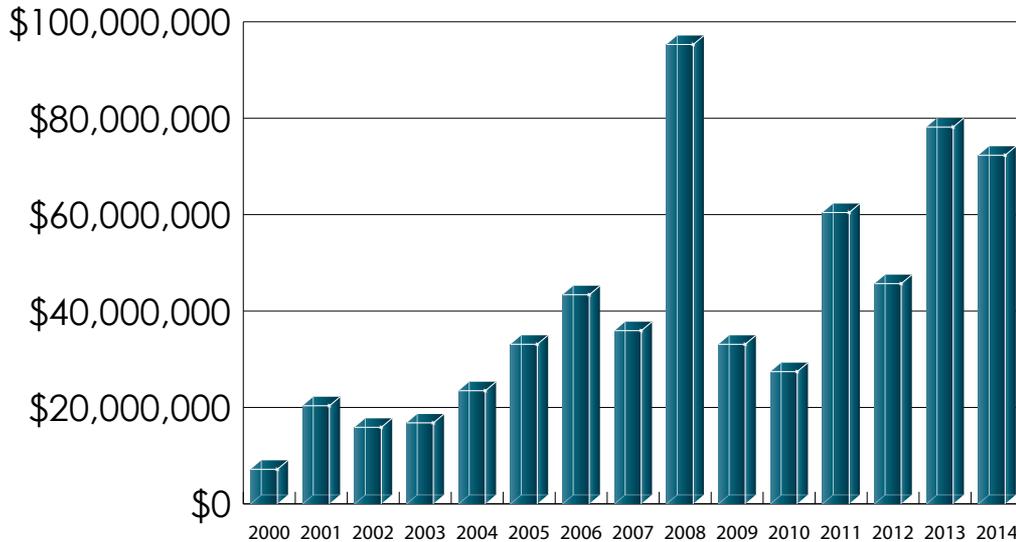


Total Number of Housing Starts: 2000-2014



The chart above represents the total number of building permits issued for residential buildings: both single and multi-family dwellings in the City of Cold Lake.

Total Value of Building Permits: 2000–2014



The chart above represents the assessed value of all the buildings for which permits were issued. Residential, commercial and industrial properties are included in the totals.

Record number of dwellings built

The City of Cold Lake's Multi-Unit Rental Incentive Policy was passed in the spring of 2013.

In order to gain an incentive of up to \$7,500 per unit, builders are required to ensure the units built remain on the rental market for a minimum of five years.

Early in 2014, the incentive policy gained traction with developers. By the end of the year, Cold Lake saw its largest recorded one-year investment in multi-unit rentals with 244 units created under the incentive program.

Across all of the various residential permits approved in 2014, a total of 510 dwellings were created.

Total Number of Housing Units for 2014

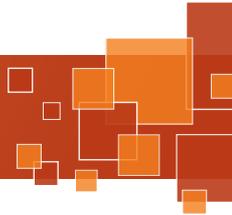
Use	# of Permits Approved	# of Units Created
Apartments	4	244
Multi-Family	3	75
Single Family	118	118
Semi-Detached	10	20
Manufactured Homes	24	24
Secondary Suites	29	29

Infrastructure Services

The City of Cold Lake's Infrastructure Services department encompasses many different areas, including Engineering, GIS (mapping), Water & Wastewater Treatment and Distribution, Waste & Recycling, Fleet Maintenance and Roads.

Infrastructure Services oversaw the following projects in 2014:

PROJECT NAME	APPROXIMATE VALUE (ENGINEERING & CONSTRUCTION)	START DATE	COMPLETION DATE
Annual Street Improvement Program	\$1,113,915	May, 2014	October 31, 2014
Miscellaneous Road Improvements	\$1,080,000	June, 2014	October 31, 2014
Annual Commercial Lane Improvement Program	\$300,000	June, 2014	October 31, 2014
Residential Lane Construction	\$150,000	September, 2014	October 31, 2014
54 Avenue Street Improvement	\$2,000,000	July, 2014	December 19, 2014
Building 9 Upstream Improvements	\$400,000	July, 2014	December 19, 2014
50 Avenue Parking Lot	\$275,000	May, 2014	October 31, 2014
Trail/Sidewalk Connectivity Improvement Program	\$150,000	August, 2014	October 31, 2014
Landslide Remediation Program	\$1,500,000	August, 2014	November 19, 2014
1st Avenue Water Main and Street Improvement	\$6,200,000	April 23, 2014	October 31, 2014



PROJECT NAME	APPROXIMATE VALUE (ENGINEERING & CONSTRUCTION)	START DATE	COMPLETION DATE
Splash Park	\$650,000	October, 2014	June 30, 2015
Kinosoo Beach Enhancements – Phase 1	\$250,000	May, 2015	June 19, 2015
Runway Drainage Improvements	\$400,000	July, 2014	July, 2015
Leased Area Expansion	\$300,000	July, 2014	July, 2015

The following are details from some of the major projects undertaken in the Infrastructure Services department in 2014:

Annual Commercial Lane Improvement Program

This program was initiated by the City of Cold Lake in 2012. A minimum of two lanes in commercial districts will be upgraded to an asphalt standard annually.

To date, the following commercial lanes have been completed:

Lane	Year
50 Avenue – north side (53 Street to 50 Street)	2012
55/56 Street (54 Ave to 55 Ave)	2013
Lane North of 8th Avenue (13th Street to 16th Street)	2013
Lane behind Lakeshore Drive (6 Ave to 7 Ave)	2014
Lane adjacent to Tim Hortons (Cold Lake South)	2014

Annual Street Improvement Program

This program is also referred to as the road analytics program. It is a software-based program that utilizes the surface distress index (SDI) of roadways and degradation curves to assist in making decisions on pavement overlays.

The following overlays were completed in 2014:

- 56 Street (52 Avenue to 53 Avenue)
- 54 Avenue (Hwy 28 to West End of Road)
- 5 Avenue (10 Street to 16 Street)
- 13 Street (6 Avenue to 5 Avenue)
- 20 Street (Ptarmigan Crescent – 5 Avenue)

Miscellaneous Road Improvements

In 2014 additional roadway improvements were completed. They include:

- 48 Avenue (55 Street to approximately 53 Street)
- Highway 28 Service Road West (40 Ave to 42 Ave) plus drainage improvements
- Highway 28 Storm Drainage Improvements (near Boston Pizza)

Downtown Parking

The City of Cold Lake constructed a parking lot in the downtown area of Cold Lake South. The new parking lot provided 20 additional parking stalls.

Automated Pick-up of Refuse (Waste) Bins

This pilot project was initiated in 2014. This initiative was to test and receive feedback for implementing an automated refuse pick-up system in the City of Cold Lake. This initiative allowed the City to review the opportunities to fade out the manual pick-up system. Approximately 1,000 bins were distributed to the Tuesday and Thursday collection zones.



1st Avenue Water Main and Street Improvement and Kinosoo Beach Enhancement Project

To increase the feed volume and pressure to the English Bay subdivisions and Horseshoe Bay subdivision the 200mm trunk water line was upgraded to a 300mm trunk water line. This infrastructure will also facilitate future expansion and development of the City water distribution system along English Bay Road.

When the underground upgrades were complete, the roadway also saw major upgrades. The sidewalk from 16 Street to Tamarak Street was widened and completed with interlock brick, raised intersections were installed for both pedestrian crossings and as a traffic calming measure, along with new street lighting, benches and flowerbeds. The splash park design was also completed.

Report a Pothole

An online application was launched in 2013 on the City's website www.coldlake.com to allow residents to report potholes easily and accurately.

- 123 Potholes reported in 2013
- 97 requests were completed in 2013
- 26 were related to capital projects happening in the area in 2013
- 114 Potholes reported in 2014
- 114 requests were completed in 2014

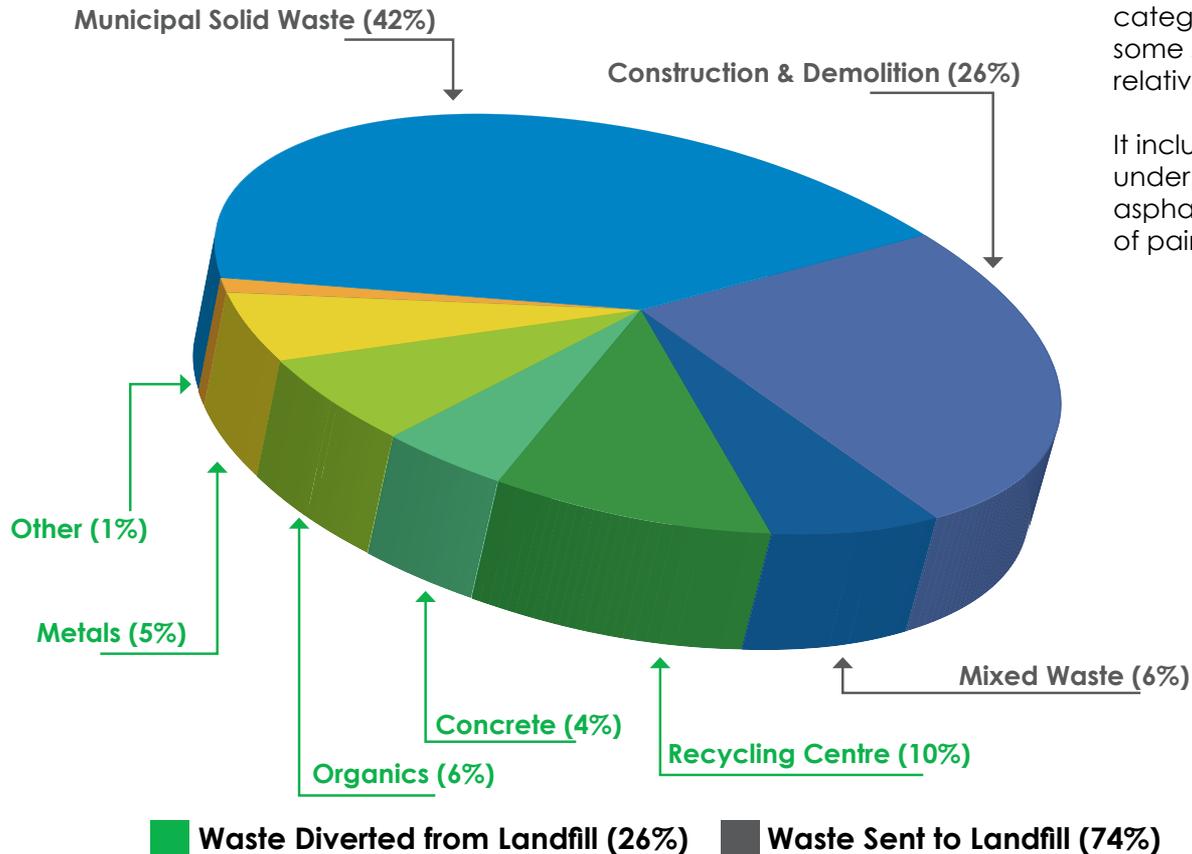
2014 Maintenance Program Details:

- 31,915 metres of spray patching completed in 2014
- 14,750 metres of crack sealing completed in 2014
- Sidewalk Repairs:
 - 805 metres repaired under the sidewalk repair program.
 - 1,770 metres repaired under annual street improvement program or other capital projects.



Integrated Solid Waste Management

Waste Collected by Type



Of the total 19,512 tonnes of waste collected, about 5,000 tonnes were kept from the landfill through the City's waste diversion program. The category "other" in the chart to the left includes some significant waste diversions, despite its relatively low weight.

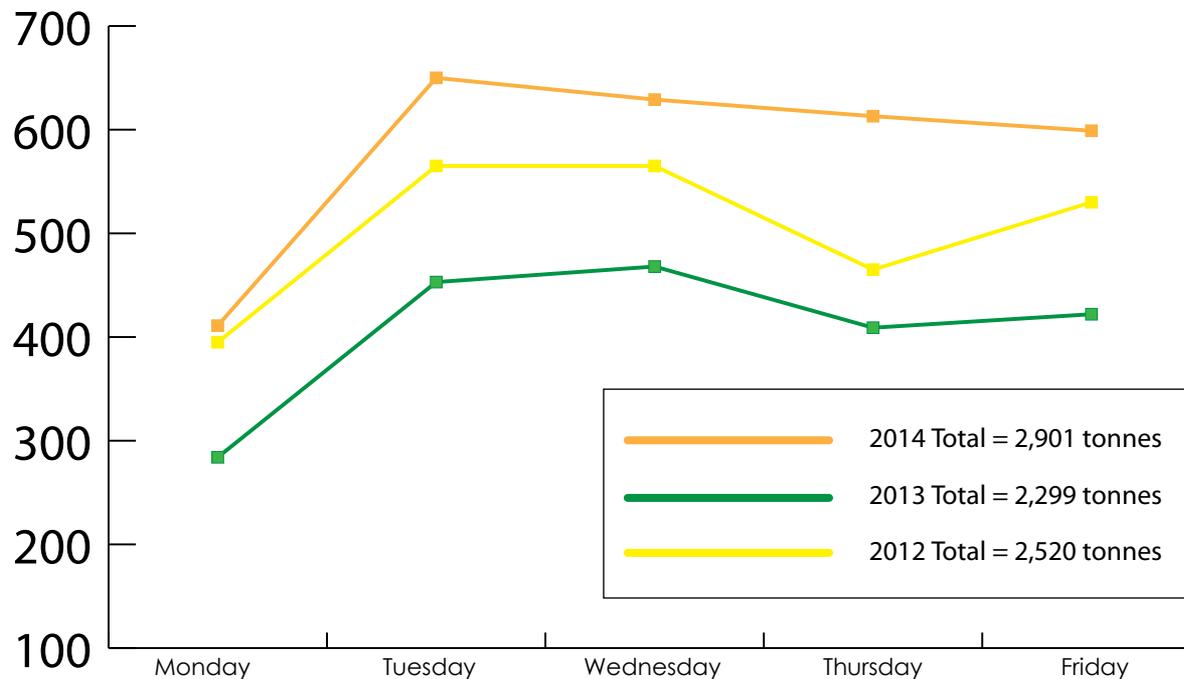
It includes over 0.8 tons of fluorescent lights, just under 71.4 tonnes of tires, about 3.5 tonnes of asphalt, over 85 tonnes of electronics, 44 tonnes of paint and about 20 tonnes of oil.

2014 Revenue from Recycling

MATERIAL	REVENUE
Metal	\$26,871
Battery	\$1,869
Used Oil	\$832
Electronics	\$11,572
Paint	\$2,294
Cold Lake Recycling Centre	\$85,592
Total	\$129,030

Annual Curbside Pickup

Curbside Solid Waste Pickup Per Year – Tonnes



In 2014, the City collected a total of about 18,950 tonnes of waste and recycling. About 13 per cent of the waste came from curbside pickup of solid waste, while the remainder was delivered directly to the transfer station or through the recycling centre.



Cold Lake & District FCSS



Grand Opening

The official move to the new FCSS building took place in the late summer of 2014. In October, FCSS hosted the Grand Opening of their new building in conjunction with their annual Kick-Off to National Family Week and the 10-year anniversary of the Lakeland Parent Link Network.

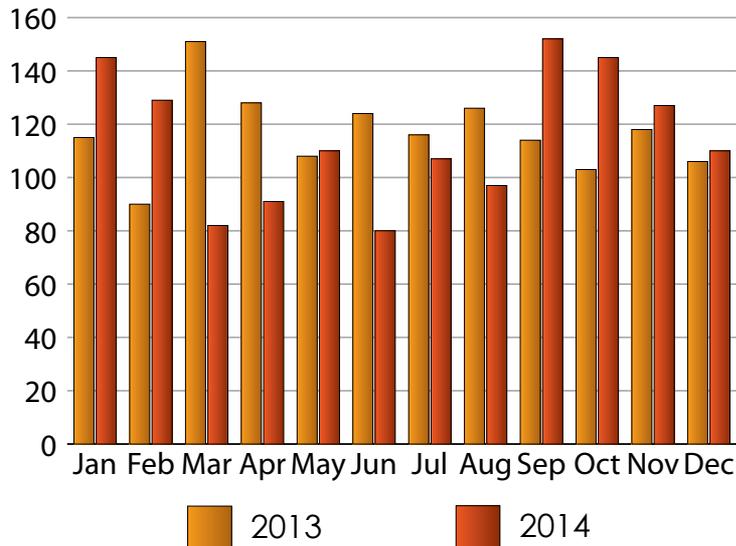
It was estimated that approximately 750 citizens of Cold Lake and area enthusiastically participated in the grand opening festivities.



Information and Referrals

FCSS remains a community resource and referral agent to other community services. In 2014, FCSS responded to almost 1,500 requests for information and referrals. FCSS is known throughout the community as a trusted source of assistance and compassionate support.

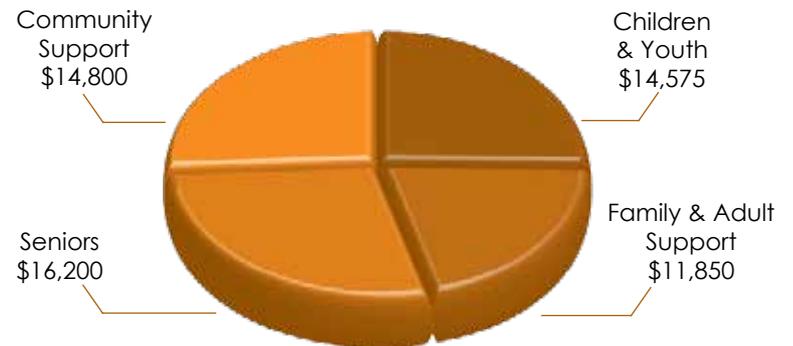
Referrals and Requests for Information



FCSS Grant Disbursement

The FCSS Advisory Committee, on behalf of Cold Lake City Council, is committed to providing grants to community organizations that fit within FCSS funding regulations and demonstrate the enhancement of community partnerships and organizations working together to improve service delivery. In 2014, the FCSS Advisory Committee distributed almost \$60,000 to community groups in Cold Lake and area for social service programs.

Grant Disbursement



Involvement in Community Committees & Workshops

FCSS staff provide support to a number of community committees and working groups. FCSS is represented in the community as a member of the following groups:

- A Better Way Men's and Women's Group Steering Committee
- Cold Lake Bully Free Committee
- Cold Lake ChooseWell Team
- Cold Lake Disaster Services/ Disaster Social Services
- Cold Lake Interagency Group
- East Zone Interagency Partnership Group
- Early Childhood Mapping Coalition
- Lakeland Parent Link Network (Management Representative)
- Leaders of Tomorrow Project Committee
- Men in Crisis Focus Group
- RCSD Regional Collaborative
- Seniors Advocacy Committee
- Welcoming and Inclusive Communities Committee

Cold Lake and District FCSS was present at many community special events including:

- Alberta Health Services Flu Clinic
- Alberta Health Services New Baby Welcoming and Immunization Packages
- Aqua Days
- Canada Day Celebration
- Community Registration Day
- Community Wide Early Childhood Screening Event
- Festival of Words hosted by the Cold Lake Community Learning Council
- Family Day hosted by the City of Cold Lake and 4-Wing MFRC
- Interagency Meet and Greet hosted by Cold Lake Interagency
- Lakeland Area Early Childhood Mapping Coalition Project

Attendance at Community Events

Event	# of People
Discover Our Cold Lake	600
International Day for People with Disabilities	80
Family Day	1,500
Welcoming & Inclusive Communities Booth: Festival of Words	200
Celebrating Differences Youth Presentations	963

Community

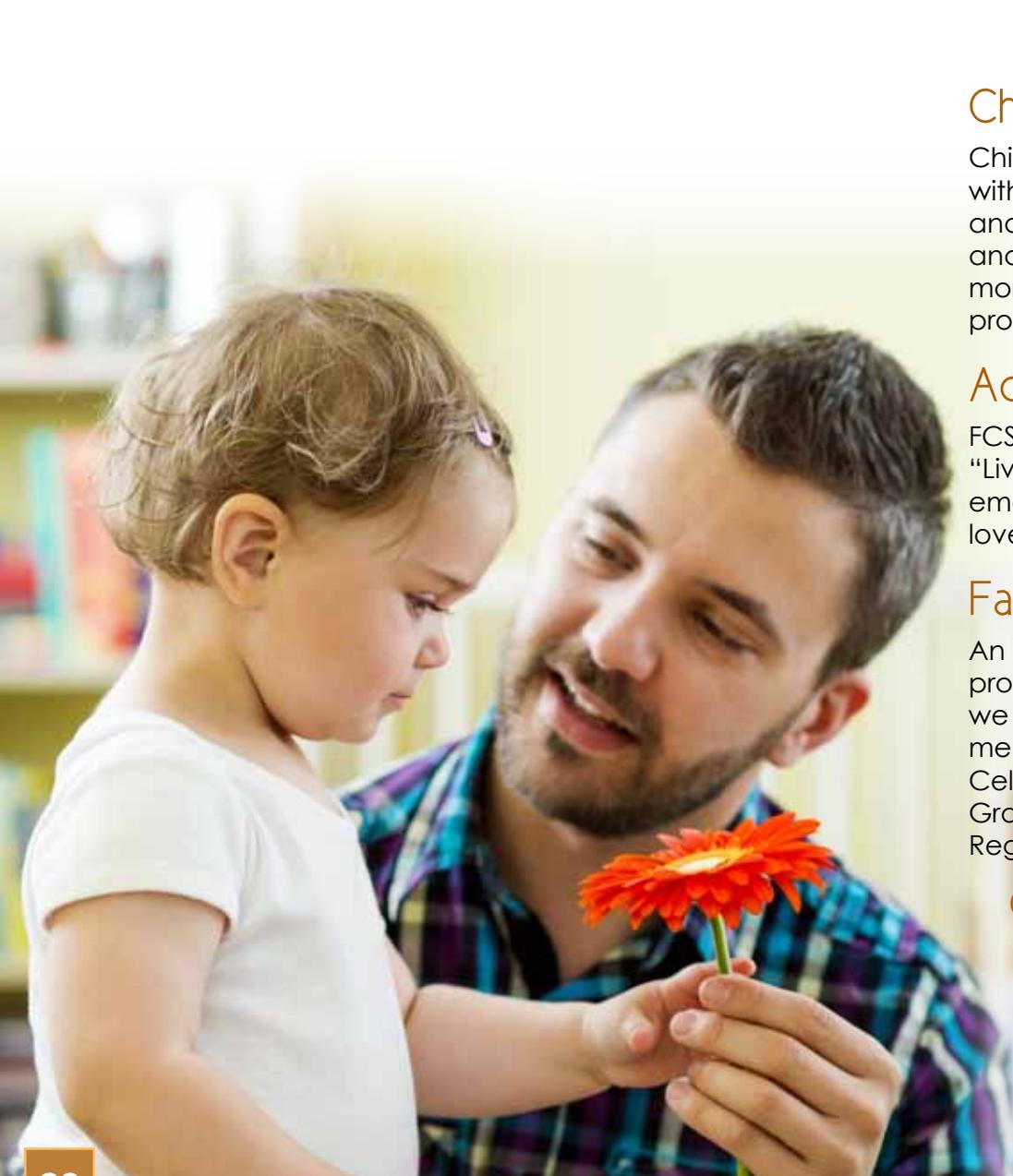
The Parent Link Centre was fortunate to have been selected to participate in Alberta Environment and Sustainable Resource Development's Fish in Schools program. The FinS program allows community partners to raise Rainbow Trout from egg to fry stage. The fry were released into the wild at the end of the program. Watching the fish change through their various developmental stages has provided many teachable moments for patrons. In response to the need for Cold Lake's youngest citizens to have age appropriate activities at Aqua Days, FCSS and PLC staff organized and staffed a Toddler Play Area enjoyed by more than 200 community members. FCSS staff members are truly dedicated to the community and citizens of Cold Lake.



Community Partnerships

In 2014 Cold Lake and District FCSS worked with the following agencies:

- 4 Wing MFRC
- Aboriginal Head Start Program
- AHS-Community Services
- Alberta FIRST
- Alberta Health Services Addictions
- Alberta Health Services Mental Health
- Big Brothers/Big Sisters
- Bonnyville FCSS
- Canada Revenue Agency
- City of Cold Lake
- Cold Lake Bully Free Committee
- Cold Lake Community Learning Centre
- Cold Lake Elementary School
- Cold Lake Fire Rescue
- Cold Lake First Nations Health Centre
- Cold Lake High School
- Cold Lake Lodge
- Cold Lake Public Library
- Community Baptist Church
- Community Options
- Dr. Margaret Savage Crisis Centre
- East Zone Interagency Group
- Elizabeth Métis Settlement FCSS
- EmployAbilities
- FCSS Alberta Association
- Government of Canada
- Grand Centre Middle School
- Habitat for Humanity
- Happy House Day Care
- Healthy Babies
- Lac La Biche FCSS
- Lakeland Catholic School Division
- Lakeland Centre for FASD
- Lakeland Parent Link Network
- North Central Region 7 CFSA
- Northern Lights School Division
- Portage College
- St Paul FCSS
- Victim Services/RCMP Detachment



Child & Youth

Child and youth programming includes assistance with the journey into independence, healthy eating and lifestyle choices, cooperation, peer engagement and an introduction to money. We were able to reach more than 1,000 children and youth through these programs.

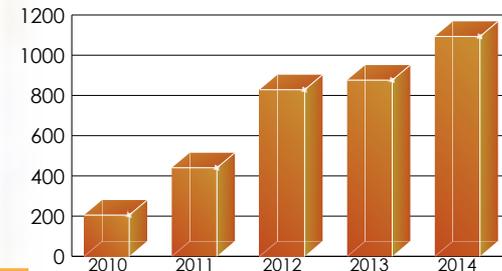
Adult

FCSS adult programming includes our well respected “Living through Grief” program to assist with the emotions and stresses that happen after the loss of a loved one.

Family

An important part of our services is to provide events to promote family communication and bonding. In 2014, we were able to welcome approximately 700 family members to our annual National Family Week Kick-off Celebration, which was held in conjunction with our Grand Opening and the 10 year anniversary of the Regional Parent Link.

Child and Youth Program Attendance



Cold Lake Seniors

In 2014, Cold Lake and District FCSS was the lead in a number of initiatives and activities, and supported a number of events for local seniors including:

- Annual Seniors' Celebration Dinner
- Intergenerational Ice Cream Social
- Bridging the Gap, a New Horizons Initiative
- Snow Angels
- Seniors' Advocacy
- Seniors' Week
- Super Seniors Nominations
- Volunteer Appreciation Event

Family Enrichment Program

The Family Services Coordinator delivers evidence based programming for parents who wish to increase their confidence and abilities, thereby enhancing their family dynamics, as well as individual and group sessions for adults and youth seeking opportunities for personal development.

We are offering the following opportunities for learning and support to the community:

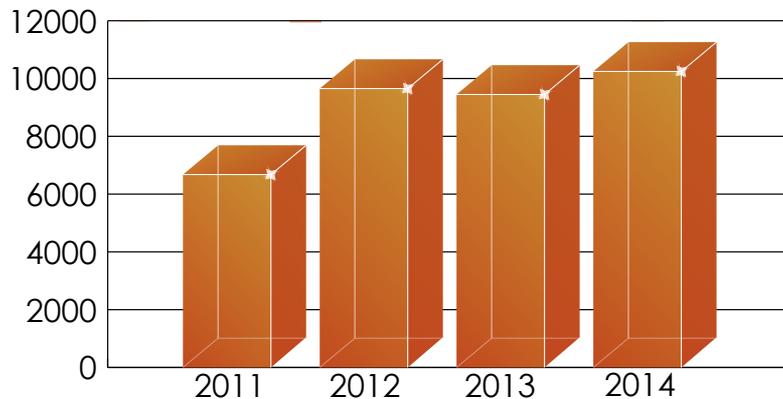
- Virtues education (Character Development program)
- *Bucket Filler* training for professionals and non-professionals
- *Safe Surfing: Navigating the Net for Parents and Youth*
- *What to do When* series for youth and pre-teens, (program which develops emotional growth, and self-awareness)



Parent Link Centre

Attendance, enthusiasm, and interest have increased for PLC programs at the new, more spacious FCSS facility. The need to remain flexible to meet the needs of our community have been reinforced by growth and additional after-hours programs. Attendance continues to grow, and has once again surpassed expectations.

Parent Link Program Attendance



Lakeland Parent Link Network Regional Facilitator

The role of the Lakeland Parent Link Network Regional Facilitator is to keep a record of the region's finances, as well as submitting mid-year and year-end reports to the province entailing unique program users, participant surveys, and Triple P parenting outputs. Other exciting projects include: developing a monthly regional newsletter and calendar of events, planning regional activities for families, and finding unique training opportunities for the PLC programmers.

The Outreach Administrator has offered the development of new programs within the Cold Lake area in efforts to promote early childhood development within the community. New programs include partnerships with Alberta Health Services in facilitating Let's Talk Baby and Sensory Exploration. Some of these programs are also available after hours, allowing community members to attend who cannot attend during regular programming hours to take part. The Mobile Parent Link is also bringing services to outlying communities, such as Riverhurst, to serve our neighbours in the MD.



Looking forward to 2015...

- Child and Youth Programming will focus on leadership skills.
- In Family Services, FCSS will develop a web-based learning system for parenting education and personal development programming that clients can access from home.
- Community Development will work with Interagency to revise goals and adopt a new leadership style.
- The focus of Volunteer Services will be to continue to “bridge a connection” between youth and seniors.
- The Parent Link Centre will develop processes and procedures for the role of the Regional Administrator based out of Cold Lake.
- More programming from the Parent Link Centre will focus on Mental Health.
- Development of policies and procedures for the community use space available within the FCSS facility.
- The Cold Lake Bully Free Committee will focus on mentorships and the sharing of skills and knowledge. The Committee will continue to maintain the administration of funds.
- A Seniors Advocacy group will focus on elder abuse for a three-year project. They hope to engage community agencies across the region to develop a coordinated regional response plan to elder abuse.



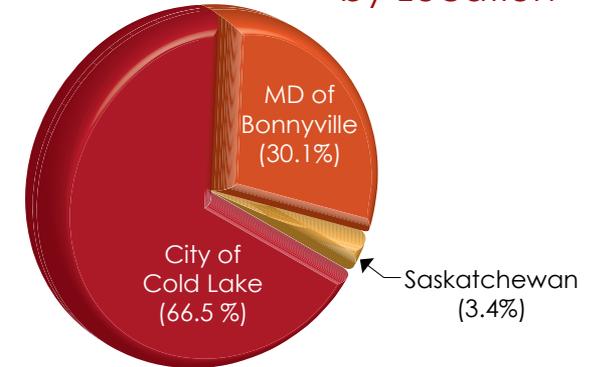
Cold Lake Fire-Rescue

The Cold Lake Fire-Rescue service continues to provide a well-trained, highly motivated and professional staff of firefighters to meet the needs of the community. With the support of senior administration and Mayor and Council, the department is able to continue to be a leader among fire-rescue services in the Province.

Cold Lake Fire-Rescue serves the City of Cold Lake, a large portion of the Municipal District of Bonnyville, Cold Lake First Nations, Elizabeth Métis Settlement, and a portion of the Rural Municipality of Beaver River, Saskatchewan. This coverage totals about 2,500 square kilometres.

The Service has three full-time personnel and approximately 60 paid-on-call firefighters. The firefighters continue to put the time and training into ensuring they are ready to handle the wide variety of situations they are called to.

Fire-Rescue Incidents by Location



Fire Rescue Incidents: 2014

MONTH	TOTAL	Structure Fire	Vehicle Fire	Vehicle Accident	Alarm	Wildland Fire	Misc. Fire	Public Assist.	Hazmat	Other	CITY	MD	SASK.
Jan	35	1	1	3	23	0	1	6	0	0	29	6	0
Feb	20	1	2	7	4	0	2	4	0	0	14	6	0
Mar	21	0	1	2	11	1	2	4	0	0	19	2	0
Apr	26	3	2	6	8	4	1	2	0	0	10	16	0
May	31	4	0	6	10	4	2	5	0	0	18	9	4
Jun	30	1	0	6	17	0	2	4	0	0	23	6	1
Jul	25	2	2	6	11	0	0	1	2	1	14	10	1
Aug	28	0	2	6	11	4	1	4	0	0	17	9	2
Sep	35	1	3	6	13	6	1	5	0	0	26	9	0
Oct	21	0	3	6	8	2	0	2	0	0	11	10	0
Nov	22	0	0	5	11	1	0	4	0	1	14	7	1
Dec	25	1	0	6	13	0	1	4	0	0	17	6	2
TOTAL YR	319	14	16	65	140	22	13	45	2	2	212	96	11
	100%	4.4%	5.0%	20.4%	43.9%	6.9%	4.1%	14.1%	0.6%	0.6%	66.5%	30.1%	3.4%

2013	292	21	14	56	122	20	14	38	0	7	188	94	10
2012	235	9	9	40	95	21	13	39	5	4	160	69	6
2011	270	14	10	50	101	16	17	47	4	11	170	88	12



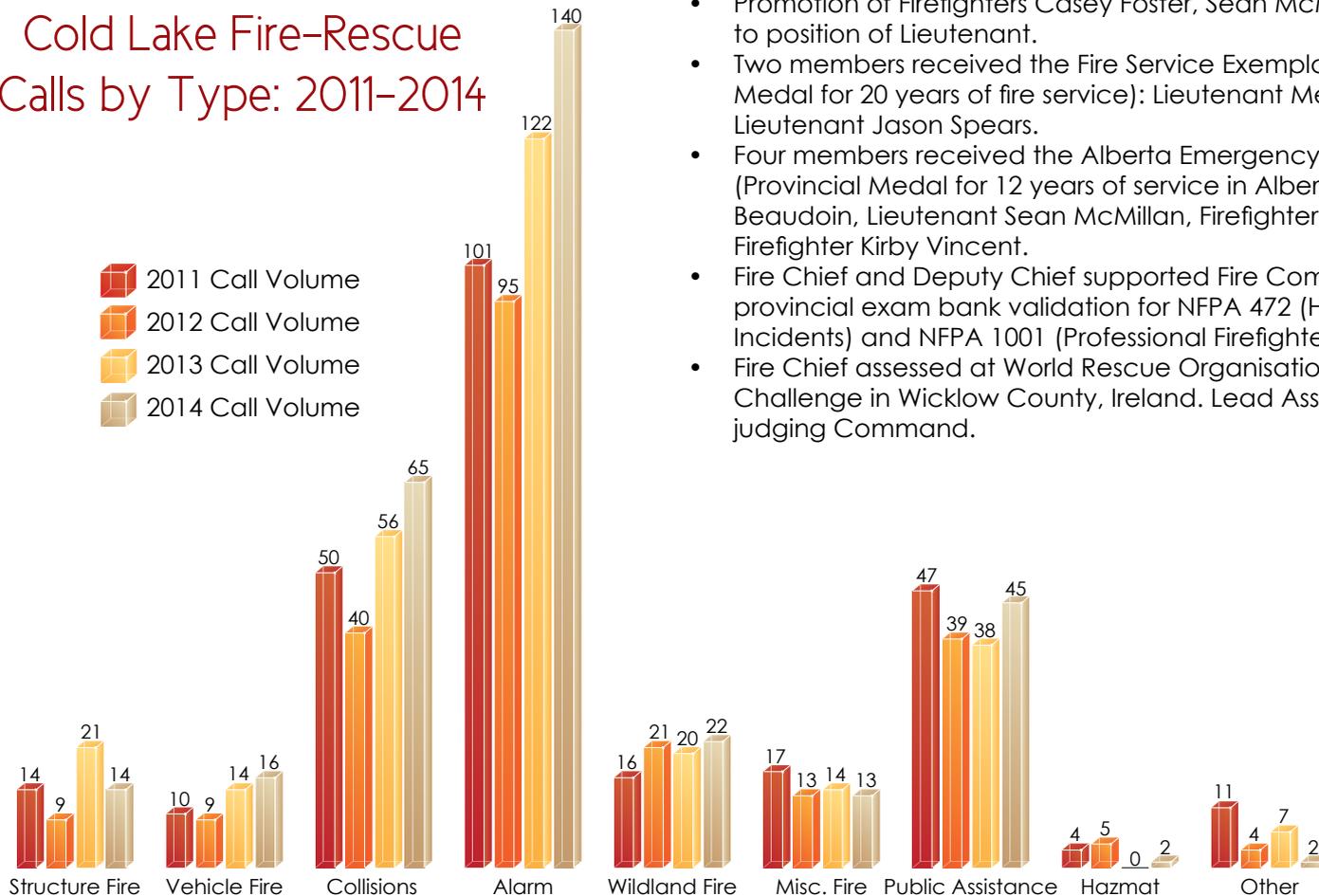
Total Firefighter Hours in 2014

In 2014 the men and women of Cold Lake Fire-Rescue continued to give their time in support of making the City of Cold Lake a safer community. Below is a breakdown of hours given in 2014 by the fire service.

- 2,916 hours: Tuesday night weekly skills maintenance and meetings.
- 5,258 hours: Fire call turnout hours for 319 fire calls
- 740 hours: Extra duty hours (includes Duty Crews done every two weeks to keep stations in order, teaching courses locally and regionally, and special project work)
- 3,695 hours: Volunteer hours (Includes additional training: weekend courses; work around the fire stations; supporting local charities and organizations; parades; etc.)
- **12,609 hours: Total hours for 2014 for all Cold Lake Fire-Rescue firefighters**



Cold Lake Fire-Rescue Calls by Type: 2011-2014



Cold Lake Fire-Rescue Honourable Mentions:

- Promotion of Firefighters Casey Foster, Sean McMillan and Gary Clark to position of Lieutenant.
- Two members received the Fire Service Exemplary Medal (Federal Medal for 20 years of fire service): Lieutenant Melvin Griffith and Lieutenant Jason Spears.
- Four members received the Alberta Emergency Services Medal (Provincial Medal for 12 years of service in Alberta): Captain Phil Beaudoin, Lieutenant Sean McMillan, Firefighter Gilles Manseau and Firefighter Kirby Vincent.
- Fire Chief and Deputy Chief supported Fire Commissioners Office with provincial exam bank validation for NFPA 472 (Hazardous Materials Incidents) and NFPA 1001 (Professional Firefighter) qualifications.
- Fire Chief assessed at World Rescue Organisation (WRO) Extrication Challenge in Wicklow County, Ireland. Lead Assessor in Rapid Pit judging Command.

Cold Lake Victim Services

Under the guidance of the RCMP, Victim Services provides support, information, and referral services to crime and tragedy victims and their families. The program consists of an RCMP and a Military Liaison Officer, a volunteer Board of Directors, a group of volunteer advocates, and three staff members. The program has been in operation for 23 years. Free and confidential services are available on a 24-hour basis.

In 2014, Cold Lake Victim Services had a record-breaking 648 referrals and assisted 1328 people. In addition to the City of Cold Lake, they serve the MD of Bonnyville, Cold Lake First Nations and Elizabeth Métis Settlement.

2014 accomplishments included the National Victims of Crime Awareness week in April - Run for Funds, the Volunteer Appreciation Fish Fry in June, and Operation Red Nose in November and December. Partnerships with A Better Way, Cold Lake Bully Free, Child Find ID Kits, Bike Rodeos, Cold Lake First Nations, the Elizabeth Métis Settlement, and Pack the PC were only some of the ongoing community involvement initiatives.

Cold Lake Victim Services: Files by Location	2012	2013	2014
City of Cold Lake	303	326	376
MD of Bonnyville	94	64	78
Cold Lake First Nations	103	117	108
Elizabeth Métis Settlement	31	24	32
Outside Referrals	21	31	54
Total	552	562	648

If you have questions, or would like a copy of the complete RCMP and Victim Services report, please contact the Cold Lake RCMP at 780-594-3302 or Cold Lake Victim Services at 780-594-3302 ext. 3.



Municipal Enforcement

For the year 2014, Cold Lake Municipal Enforcement went through significant changes stemming from staffing levels, expanding on hours of service, authority pertaining to municipal bylaw revisions and call volume. Throughout the year the department filled all vacancies with five fully trained Community Peace Officers. During the months of October 2013 to January 2014, the department was fully operational, providing service from 6 am to 2 am.

The fully-staffed department provides the City of Cold Lake with service seven days a week along a rotating schedule:

- Monday to Thursday: 6:00 am to 12:00 am
- Friday to Saturday: 6:00 am to 2:00 am
- Sunday: 8:00 am to 12:00 am

The officers conduct various duties and tasks, such as educating and enforcing to ensure public safety and provide prompt, professional customer service. On a regular, basis officers respond to public complaints, animal control concerns, traffic control and enforcement, special duties while assisting outside agencies and continually conduct proactive patrols and enforcement.

Currently the Municipal Enforcement Department works under the Protective Services Department which is operated by Manager and Fire Chief Jeff Fallow. Municipal Enforcement is operated out of the North Fire Hall Headquarters.

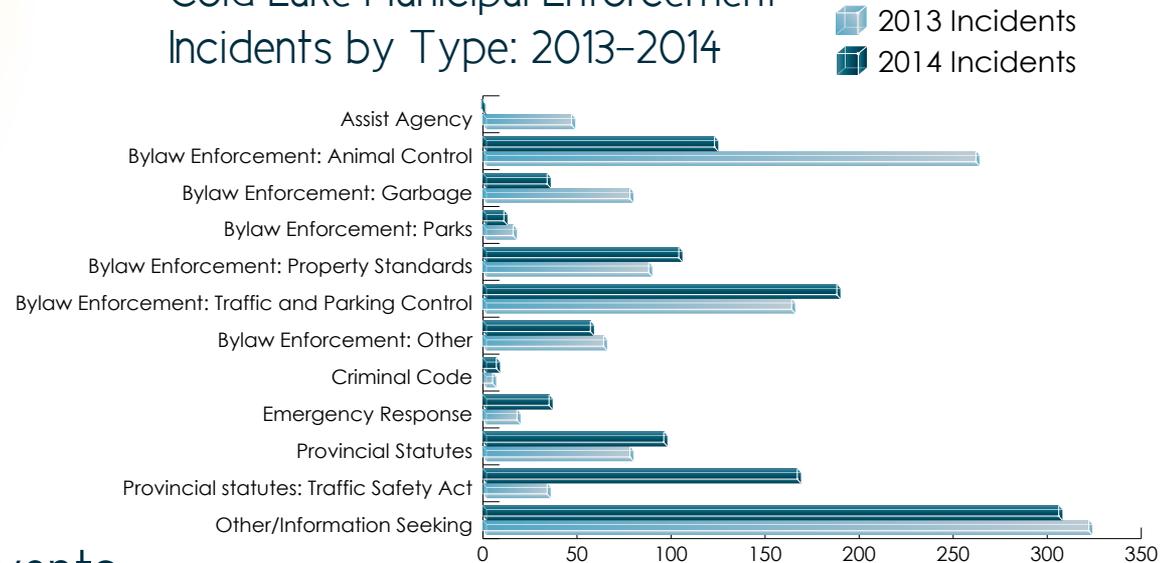
Municipal Enforcement Statistics (Highlights) from 2014:

- Total call volume: 1,346
- Citations written: 516
- Animal-related calls: ~309
- Traffic related concerns: 199
- Assisting outside agencies and special events: 33
- Facility Patrols and Information Requests: 296
- Noise, Disturbance and Property Standards calls: 114





Cold Lake Municipal Enforcement Incidents by Type: 2013-2014



Community Initiatives and Events

In 2014, the Cold Lake Peace Officers took part in the following community events and initiatives:

- February 2: Community Peace Officer Skate
- April 12 : Run For Funds
- June 15: Chamber of Commerce Trade Show
- June 30: Pride in the Park
- June 30: Bike Rodeo with FCSS & Victim Services
- August 12: Bicycle Safety and Pedestrian Safety presentation in Lions Park
- September 24: Terry Fox Run at École Voyageur
- November 10: Remembrance Day Ceremony at Cold Lake Elementary
- November 12: Sidewalk Safety and Winter Conditions information session
- December 6: Pack the Patrol Car



Cold Lake RCMP Detachment

The Royal Canadian Mounted Police at Cold Lake currently have a Detachment strength of 34 personnel. The unit is comprised of 1 Staff Sergeant, 1 Sergeant, 4 Corporals, 22 Constables, and 6 Detachment Clerks (4 Municipal Employees and 2 Public Servants). The Detachment area is geographically large and diverse with policing responsibilities for the City of Cold Lake, the eastern portion of the MD of Bonnyville, Cold Lake First Nations and the Elizabeth Métis Settlement.

The RCMP at Cold Lake provides 24-hour policing every day of the year. Having RCMP Members available at all times promotes better service delivery and more timely response to calls for service. The Cold Lake Detachment has three separate watches of constables who work under the direction of a Corporal Supervisor. These 3 Watch Supervisors and the GIS Corporal report to the Sergeant Operations NCO who reports to the Staff Sergeant Detachment Commander. The Staff Sergeant reports to the Eastern Alberta District Officer, whose office is located in St. Paul.

2014 has proven another busy year for the members and staff at the Cold Lake Detachment. The operational file count for 2014 was 9,477, whereas the 2013 count was 9,467 files. This reflects an increase in file volume of 0.10%. The fractional increase is not out of the ordinary and is not significant enough to indicate a trend. For the 2014 calendar year, 1,340 prisoners were held in Cold Lake Detachment cells, compared to 1,214 prisoners in 2013.

Cold Lake RCMP and Victim Services, in partnership with Cold Lake Addictions, Dr. Margaret Savage Crisis Centre, Elizabeth Métis Settlement, Cold Lake Children Services, Cold Lake Probation and Cold Lake and District FCSS, continue to promote and facilitate "A Better Way" men's and women's groups.

In 2014, there were 22 men and 14 women who participated in the *A Better Way* program with a view to prevent family violence.

INCIDENTS WITHIN THE CITY OF COLD LAKE	2014	2013	2012
Traffic Offences (Criminal Code)	151	232	279
Traffic Offences	2,243	2,133	1,897
Provincial Statutes	977	799	482
Other Criminal Code	377	491	524
Drug Enforcement	108	87	76
Crimes Against Persons	369	409	454
Crimes Against Property	1,272	1,223	1,307

Policing Priorities

Each year, the Cold Lake RCMP prepares an Annual Performance Plan. These plans are prepared through consultation with elected officials and community groups representing the entire area policed by the Cold Lake Detachment. This plan is a yearly document; however, it is managed on the RCMP fiscal year which is from April 1, 2014 to March 31, 2015. Below are some of the third quarter results for this annual planning document (i.e. this reflects 3/4 of the 2014-2015 fiscal year).

Priorities	Year's Goal	YTD
1) Safer Roads, Safer Communities		
Maintain number of Provincial traffic tickets.....	1,600	637
5% reduction in traffic collisions.....	936	567
Enhanced and integrated patrols.....	24	60
2) Reduce impact of habitual offenders in the community		
Establish a community working group (number of participants).....	4	5
Apply "focused intervention" toward habitual offenders.....	5	21
Intelligence reports submitted to national crime data bank.....	45	45
3) Contribute to safer youth		
School Visits.....	120	81
Presentation to youth.....	24	26
Youth contacts.....	100	67
4) Contribute to safer and healthier Aboriginal Communities		
Respondents who agree RCMP is contributing to Safe and Healthier aboriginal communities (Survey is ongoing).....	65%	u/k
Positive Interactions with Elizabeth Métis Settlement and Cold Lake First Nation Communities.....	80	80



The Members of Cold Lake Detachment have been and continue to be visible in the Community working with our various partner agencies. Our involvement includes, but is not limited to, school visits and presentations, joint patrols with City and MD Peace Officers, Community Group Presentations, Mothers Against Drunk Driving, Cold Lake Search and Rescue Society and the Party Program.

Cold Lake Ambulance Society

The Cold Lake Ambulance Society operates separately from the City of Cold Lake. The information presented here has been provided by the Ambulance Society's board of directors and included in the City's annual report for the public's information.

	2009	+/-	2010	+/-	2011	+/-	2012	+/-	2013	+/-	2014
E-Calls	963	+6%	1,021	+14%	1,166	-2%	1,138	+39%	1,578	+7%	1,691
Air Support	118	-14%	101	+27%	128	-13%	111	+66%	184	+41%	260
Transfers	294	+30%	381	+8%	412	-7%	383	+23%	473	+6%	502
Totals	1,375	+9%	1,503	+13%	1,706	-4%	1,632	+37%	2,235	+10%	2,453
Code Red	127hr	+70%	216hr	+20%	271hr	-27%	196hr	+24%	258hr	-30%	180hr



Mission Statement

The Cold Lake Ambulance Society's mission is to provide the highest level of Emergency Medical services to the City of Cold Lake and surrounding regions through our core values of expert patient Care, Innovation, Quality and Teamwork.

Organization

The Cold Lake Ambulance Society is a non-profit consisting of nine volunteer members from the community. Currently there are two Part-Time Administrative staff along with eight Full Time Paramedics, four Casual Paramedics, ten Full Time EMT-As, eight Casual EMT-As, two Full Time EMRs and four Casual EMRs.

History

Cold Lake Ambulance Society has been providing emergency medical services to our community since 1975. Until 1980, when the first full-time EMT was hired to co-ordinate EMS in our area, operations were run completely by volunteers. Since then, staffing levels have grown as call volume and service area increased.

CLAS now operates three ambulances on a 24-hour basis. Two of these ambulances are staffed with a paramedic, allowing the highest level of care possible for the community.



Call volumes

Call volume has increased 78% from 1,375 calls in 2009 to 2,453 calls in 2014. The main reasons for an increase in call volume are the population growth within the City of Cold Lake, and the change to a borderless system with Alberta Health Services.

Accreditation

Cold Lake Ambulance Society is currently going through the accreditation process. In 2014 the Accreditation Primer, the first step in achieving accreditation, was completed. Work on this process will continue throughout the year to ensure completion, with all changes in place by the end of the year.

Cold Lake Energy Centre

The Recreation department had a successful year in 2014 in a number of ways:

- The Marina pier replacement project and Imperial irrigation installation were completed over the summer.
- A number of large-scale events were successfully hosted at Imperial Oil Place, including Hedley, ZZ Top, and the Canadian Rock Legends.
- Energy Centre revenues held steady, fitness programming was expanded, and a number of pieces of playground equipment were replaced in City parks.

Energy Centre

2014 was a busy year at the Energy Centre. There were increases in the numbers of drop-ins using the facility which boosted revenues. Memberships at the Wellness Centre also increased.

Cenovus Wellness Centre: Memberships and Usage

	Participants		Revenue	
	2014	2013	2014	2013
Facility Drop-Ins	6,086	4,831	\$41,278	\$31,586
Program Drop-Ins	781	876	\$8,516	\$10,135
Program Registrations	1,360	1,798	\$78,206	\$78,000



Events

Numerous events were hosted in 2014. Along with many smaller bookings and rentals, the Reid Field House was utilized for community events such as the Hearts for Healthcare Gala and the Chamber of Commerce Home and Leisure Trade Show.

The Event Centre was also busy. Hedley played to an enthusiastic crowd in February, ZZ Top in March, and the Canadian Rock Legends consisting of Burton Cummings, April Wine and Loverboy rocked Imperial Oil Place in July. In November the City of Cold Lake, in partnership with 4 Wing and the Legion, hosted the Remembrance Day Ceremonies in the Event Centre.

Community Celebrations

The City held numerous community celebrations including Family Day, Canada Day, Aqua Days and the Terry Fox Run. Family Day and Community Registration Day were sponsored and planned in collaboration with Personnel Support Programs and MFRC at 4 Wing.

Seniors Day was offered in June. It consisted of a free BBQ lunch, farmer's market and other activities. This event was held in partnership with FCSS and the Cold Lake Seniors Society.

Canada Day saw more than 5,000 individuals attend. They enjoyed family activities and games throughout the day and fireworks at dusk.

Aqua Days was held again on the August long weekend. The City partnered with the Chamber of Commerce to add the fish fry to the festivities. Cardboard boat races, foam machines, bouncy houses, and live acts for children were just some of the activities. All activities were located at Kinsoo Beach including the Fish Fry in the evening.

Community Events

In 2014 the Cold Lake Energy Centre hosted the following events:

- Assumption High School Graduation
- Canadian Rock Legends
- Chamber of Commerce Business of the Year
- Chamber of Commerce Home and Leisure Trade Show
- Cold Lake High School Graduation
- Community Registration Day
- Hearts for Healthcare Gala
- Hedley
- Holiday Parties
- Imperial Oil Open House
- King of the Cage (June & November)
- Lobstar Bash
- Machine Gun Kelly
- Military Blind Fund Motorcycle Event
- Montreal Canadiens Alumni Game
- Remembrance Day Ceremony
- Seniors Day
- Skate with Santa
- Sunday Fun Day Easter Party
- ZZ Top

Recreation Programming

148 children attended the Big Adventures Summer Day Camp held in July and August. The camp took in a total of \$17,875. In 2015, the recreation staff will be developing a new summer day camp, with a focus on sports development.

In 2014, the Imperial Oil Place and North Arenas were very busy with Minor Hockey, Jr. B, Men's and Women's Hockey Leagues, the Cold Lake Figure Skating Club and Lacrosse. The Hockey Season ended in April, 2014, and once the ice was out Lakeland Lacrosse began practicing in Imperial Oil Place. The ice was put back into Imperial Oil Place in August in time for the hockey school and then in the North Arena in September. Total revenue for Imperial Oil Place was \$147,209.37 and for North Arena was \$117,072.53.

The outdoor fields were busy in 2014. Minor Soccer and Rugby used the lower soccer/rugby fields. Baseball and softball used the ball diamonds. There were issues at Imperial Park with water pooling in low areas. In 2015 this issue will be corrected. Total revenue for outdoor recreation facilities was \$20,286.

Fitness Programming

In 2014, fitness classes at the Energy Centre consisted of over 50 different types of fitness programs offered throughout the year. Some of these programs included Yoga, Zumba, Mega Moms, Body Sculpt, Spin and MMA. This year three new Zumba classes were also introduced including Zumba Kids and Zumba Toning.

- 1,034 adults registered for fitness programs in 2014 for revenues of \$51,149.49.
- 178 youth attended our fitness programs (Youth boys MMA and Zumba Kids) with revenues of \$9,181.45.

In fall, the Wellness Centre was expanded with flooring added to what was the multipurpose room. This project will continue into 2015, with the installation of new soundproof flooring and the removal of the kinesis room.



Cenovus
ENERGY
Wellness Centre



Parks, Facilities and Greenspace

The year got off to a challenging start when a wind storm knocked over 4 dugouts at Imperial Park, numerous trees around the City and damaged seasonal lighting.

Playgrounds were removed on Base and various upgrades were made where needed. Playground inspections and rototilling of the sand kept parks in good shape. Imperial Park was enhanced with the installation of irrigation lines. Ball Diamond maintenance and grass cutting was done daily. Grass cutting was performed at both of the north and south cemeteries as well as tree pruning and general beautification. Kinsoo Beach was harrowed every day, and crews also handled the daily removal of garbage at all the parks. Other duties included the cleaning and stocking of the public washrooms at Ivan Krook and Lions Park.

Through greenspace, the City competed in Communities in Bloom and received 4 blooms that were presented with the Beautiful Gardens Recognition Award. The City was involved with events such as the shoreline cleanup, the perennial exchange held at the Marina and the community garden project. Garden bed design planting and maintenance keeps this crew on their toes all season. Tree pruning was completed on all the City boulevards and within the downtown area while weed control was the focus on Main Street and Marina Drive. New benches, garbage cans and planters were installed in the downtown area with the old planters being relocated to Marina Drive to enhance the area. Brand new sails were installed on the entry feature project. The new flower beds for this feature will be rebuilt in spring 2015.

Two new outdoor rinks were completed late in the year. These rinks were maintained 3 or more times per week, weather depending. Skate shacks were open from 8:00 am until 10:30 pm.

With the twinning of Highway 28, parks staff added seasonal lighting to the light standards running from the Marina all the way through to the south as well as the downtown district. These lights are installed by operators on a genie lift over the course of 3-4 days of moderate weather. The lights on the trees downtown were replaced and miniature Christmas trees were added to the planters. This was completed just in time for the Christmas Parade.



Cold Lake Golf & Winter Club



This was the second season that the City of Cold Lake was responsible for the Golf and Winter Club. The transition has been successful as membership numbers have held up well.

The course has required some maintenance as the bridge on hole #7 was rebuilt in the fall since the previous one was rotting out.

The Golf Course held 47 events including club events and corporate events. A highlight of the year was the First Annual MS Charity Event where the golf course helped raise \$10,000 for MS.

The Men's and Ladies' Leagues grew with the Ladies averaging 50 individuals per night and the Men averaging 35.

The Curling Club used the facility Monday through Thursday between October and March. They held a Men's, Ladies', and Mixed bonspiel this past year. There were approximately 60 participants for each event.

The military used the curling rink for 5 sports days during the season.

Memberships	
Military Members	90
Total Members	153
Total Rounds Played	12,853

Memberships Revenue: \$120,458.80

Event	Participants
Men's Open	80
Ladies Open	100
Swing & Sweep	72
Club Championships	75
Junior Program	~ 100
Ladies Night	40-50 per night
Men's Night	30-40 per night

Cold Lake Marina

Marina operations were contracted out to Sagar Properties for 2014. Sagar Properties oversaw the operations of the Marina and were also in charge of fuel, maintenance and weed cutting. In August, Sagar Properties had the aquatic vegetation cut in the Marina Basin. One cutting per year is allowed by Federal regulations.

The final phase of the pier replacement project took place in 2014. This year staff replaced piers 2 and 5 as well as the fuel dock later in the year. Due to the ice break up not occurring until after May 20th, the pier replacement and opening of the Marina were delayed until June.

Due to a fire in late 2013, the Marina building was closed for the year while repairs and renovations were completed. The damage resulted in new gate software being installed and the fuel system being reconnected. The fuel system was fixed and working by July 1st.

Primco Dene continued to provide overnight security. There were issues with members of the public diving off of the breakwater. Additional signage was added and Bylaw Officers increased their presence.

The Marina was at 100% capacity for the 2014 season. The permanent waiting list was reduced by transferring individuals to what were casual or seasonal slips in the previous year.



Human Resources



The City of Cold Lake Human Resources Department consists of four staff: the HR Manager; HR Assistant; Payroll and Benefits Administrator and the Safety Advisor.

The Human Resources department provides services to all employees within the City of Cold Lake by fostering a culture built on corporate values, promoting employee well-being and continually striving to be a competitive employer that attracts and retains qualified staff for the City.

The City of Cold Lake also offers competitive wages and compensation and benefits packages. One major benefit of working with the City of Cold Lake is our belief in promoting within the organization, where able, through education and on the job training.

Those wanting to become part of the City's team are encouraged to apply to open positions by mail, e-mail, fax or by dropping off their resume and application at City Hall. All job openings are available to view online at www.coldlake.com and also weekly in the Cold Lake Sun.

Human Resources contact information:
City of Cold Lake
5513-48 Avenue
Phone: 780-594-4494
Fax: 780-594-4041
Email: humanresources@coldlake.com

The City Invests in You

City of Cold Lake Council allocates funding in each budget to support the groups and events in the community. Each request is considered and the City strives to make fair contributions that make a difference in Cold Lake and to the individuals who dedicate their time to these deserving causes.

Some funding is also distributed after recommendations are made by organizations such as the Cold Lake and District Family and Community Support Services and the Recreation and Culture Advisory Committee.

In 2014, the City of Cold Lake proudly supported many local events and organizations on behalf of our residents with a total of more than \$1,000,000.

Here are some of them...

4 Wing Base Fund
Assumption Parish
Chamber of Commerce
Cold Lake Agricultural Society
Cold Lake High School
Cold Lake Humane Society
Cold Lake Ice Junior B Hockey
Cold Lake Middle School
Cold Lake Museum Society
Cold Lake Search and Rescue
Cold Lake Seniors' Society
Dr. Margaret Savage Crisis Centre
Hearts for Healthcare
Kids's Time Out
Lakeland Senior's Games
North Star Elementary
Portage College
St John the Evangelist

City Facilities

City Hall

5513 - 48th Avenue

780-594-4494

Open M-F 8:30 am to 4:30 pm

Cold Lake Transfer Station

780-812-9198

Public Works Shop

1515 -16 Street

780-594-4496

Water Treatment Plant

102 - 10 Street

780-594-4498

Special Transportation

5220 - 54 Street

780-207-2568

Cold Lake Energy Centre

102 7825 - 51 Street

780-639-6400

Cold Lake Golf & Winter Club

1 Northern Spirit Lane

780-594-5341

Cold Lake & District FCSS

5220 - 54 Street

780-594-4495

Cold Lake Marina

802 Lakeshore Drive

780-639-3316

North Arena

1730 - 6 Street

780-639-2936

Cold Lake Fire Rescue

718 - 10 Street

5201-55 Street

780-594-4494

Cold Lake Municipal Enforcement

718 - 10 Street

780-594-1345

Cold Lake RCMP

4710 - 55 Street

780-594-3302