

CITY OF COLD LAKE

2017 ANNUAL REPORT

What's inside.

Each year, the City of Cold Lake publishes an annual report. This is our chance to reflect on what has happened in the community over the past year. It is also a chance to give residents the final numbers on expenditures and to look at where we were, and where we wanted to go, when 2017 drew to a close. With exciting new facilities being built, major infrastructure projects on the go, and increasingly popular community events and programming, the city is excited to share all it has to offer with its residents and visitors.

The City of Cold Lake is proud to take an open and transparent approach to customer service, not only in the annual report, but year round. If you have questions you can always call City Hall, contact an elected official, or send an email to city@coldlake.com. Detailed contact information is available on Page 45 of the annual report and online at coldlake.com.

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 CRAIG COPELAND

Mayor's message

After another year, we are able to look back and see the challenges we overcame and the progress we made as a city in 2017.

The economy remains slow, but the city kept its focus on providing the infrastructure our residents need and our future demands. Cold Lake is growing as the hub of our region – the Federal census, conducted in 2016 and released in 2017, showed that our community continues to grow. We added over 1,100 residents since the previous federal census. This represents a growth rate of over 8% during a time when other urban centres in the northeast experienced a decline in population.

Throughout 2017 we continued to upgrade our waste and storm water systems to tackle the city's infrastructure deficit while forging ahead with the twinning of Highway 28 and over \$6 million in projects to improve the condition and safety of our roads.

Work on the arena expansion continues, with an anticipated opening in 2018, and ground broke on the artificial turf field and grandstand. These projects will ensure that our region can access quality recreation and will put Cold Lake on the map for provincial tournaments and sporting events.

Of course, the city unexpectedly lost a significant amount of revenue with the Government of Alberta's new I.D. 349/Cold Lake Air Weapons Range arrangement. While the full impact of this decision has not been felt, we are working to adjust our capital plans while also working to understand exactly how and why the new arrangement was made.

Our council is committed to ensuring Cold Lake is a sustainable and vibrant community. The original I.D. 349 agreement was the cornerstone of our future and we will continue to work to secure a long-term agreement that provides for a sustainable City of Cold Lake.



KEVIN NAGOYA

City Manager's message

It is my hope that the City of Cold Lake's 2017 Annual Report, presented here, provides you with an overview of our achievements over this past year, as well as our council's future plans.

In 2017, the city maintained a strong balance between expanding and modernizing old infrastructure and bringing new infrastructure online. This work will not only help to accommodate growth we've seen, but it will prepare for growth we know is coming. We are also taking steps to assist with economic development and diversifying Cold Lake's economy.

Administration is proactive in responding to federal and provincial legislation that will impact municipalities. Federally, the legalization of cannabis is expected to take effect in 2018 and has implications for the city's Land Use Bylaw as well as bylaws which regulate public nuisances. Administration has worked to gather feedback from residents and the business community so council can put a framework in place that takes into account residents' expectations.

Alberta's Municipal Government Act also saw changes that our staff continue to work hard to accommodate. In addition to new policies outlining council's code of conduct and public participation, we are preparing to work with our neighbour, the Municipal District of Bonnyville, on the mandated Intermunicipal Collaboration Framework. The ICFs will see neighbouring municipalities across the province share the costs of certain services.

While administration continues its work to accommodate these new developments, we have maintained our commitment to provide excellent municipal services while delivering expanded infrastructure maintenance programs, an updated economic development strategy and a wide variety of capital projects.

I hope this report provides you with the information you need about our past year and our upcoming plans. If you have any questions please do not hesitate to contact us at City Hall – we are always here to help.



Back (Left to Right)
Duane Lay, Councillor
Kirk Soroka, Councillor
Chris Vining, Councillor
Jürgen Grau, Councillor

Front (Left to Right)
Bob Buckle, Councillor
Craig Copeland, Mayor
Vicky Lefebvre, Councillor

Your City Council

Two thousand and seventeen was an election year that saw two positions left vacant by unreturning councillors filled, and all incumbents returned. A total of 10 candidates ran in the election to fill six seats on council while the position for mayor was uncontested.

“It’s great to see a interest and have people that want to get involved in council, and we appreciate everyone who put their name forward,” Mayor Craig Copeland said. “We thank former councillors Darrell MacDonald and Kelvin Plain for the dedication they showed this community during their time on council. We wish them all the best in their future endeavours. Their service to our community made a positive and lasting difference.”

After the election, council took part in a two-week orientation covering visits to city facilities, a legal orientation, and strategic priorities sessions before heading into the new council’s first budget deliberation.

The new council will serve for a four-year term with the next election in 2021.

Our priorities.

Councillors meet periodically to update their strategic priorities. These give administration guidance on what issues to focus on. Council's current strategic priorities, along with councillor's contact information is available at www.coldlake.com.

1

COLD LAKE AIR WEAPONS RANGE (CLAWR) AGREEMENT

The City of Cold Lake's sustainability was the driving force behind the Cold Lake Air Weapons Range Agreement. This agreement, which established I.D. 349 and had the tax revenue from the Weapons Range flow to the City of Cold Lake, has been altered by the province, meaning an \$10 to \$12 million drop in revenue for 2018. Arriving at an arrangement that can provide for a sustainable Cold Lake remains top priority.

2

INTERMUNICIPAL COLLABORATION FRAMEWORK

Changes to the Municipal Government Act require all municipalities to work with neighbouring municipalities to arrive at a cost sharing agreement for certain services. These agreements are now mandated by provincial legislation and must be in place by April 2020.

3

CRIME PREVENTION

Addressing regional crime made council's list of priorities. The new police dog service, funded in the 2017 budget, came to Cold Lake and became operational in 2018. This remains a priority and council will continue to work closely with law enforcement and municipal enforcement to address concerns about crime rates.



4

ANNEXATION: PUBLIC CONSULTATION

This priority was achieved in 2017 when the city completed its public consultation and submitted a joint agreement with the Municipal District of Bonnyville to the Municipal Government Board (MGB). The MGB will make the final determination in regard to the annexation request by fall of 2018.

5

COMMERCIAL AIR SERVICE

Cold Lake continues to work with 4 Wing and the Federal Government to establish CATSA-screened commercial air service at the Medley Terminal. CATSA screening would allow passengers to connect seamlessly with domestic and international flights, bringing the highest level of air service to the Lakeland. Announcements on the progress of this project are expected in 2018.

More on the go.

In addition to council's top priorities, a number of other priorities are also identified by council to help ensure no opportunities for progress are lost. In 2017, these priorities were:

MUNICIPAL DEVELOPMENT PLAN

With a pending annexation and the need for periodic review, council has asked administration to look for the best time to renew the MDP, which is the guiding document for development in the city.

INTERMUNICIPAL DEVELOPMENT PLAN

In addition to the need for periodic review, this is another priority brought on by changes to the Municipal Government Act. An updated IDP will be a part of the process.

INFRASTRUCTURE: PRIORITIES/CAPITAL PLAN UPDATE

Council hopes to update the 10-year capital plan. Five-year capital plans are also required by the new Municipal Government Act, adding to the need for an update in this regard.

ECONOMIC DEVELOPMENT STRATEGY

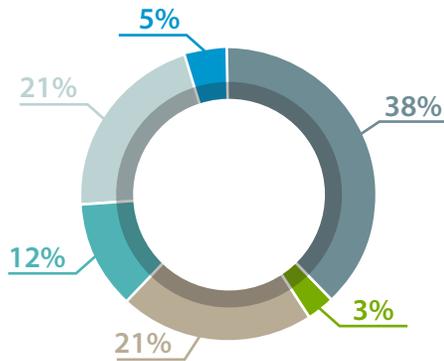
A successful grant application at the beginning of 2018 means that the creation of an economic development strategy for the city is coming soon.



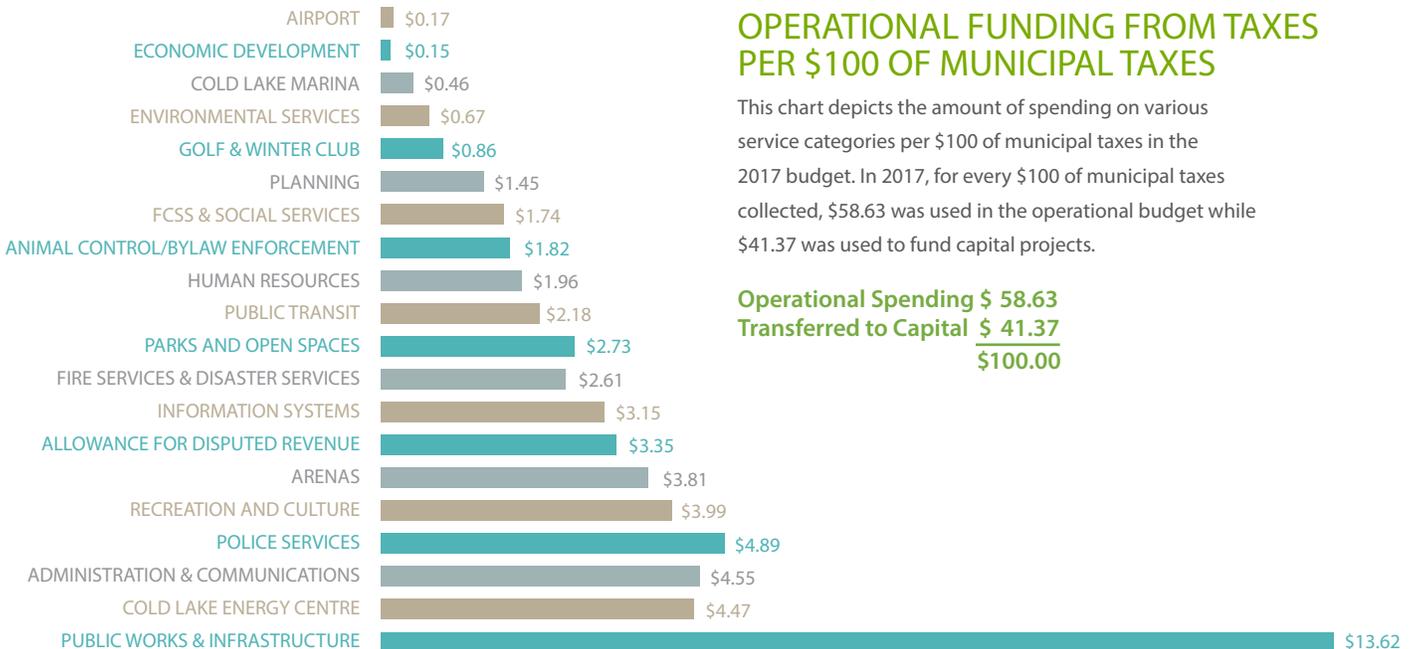
Where your tax dollars go.

The City of Cold Lake's Finance Department is responsible for customer service, property taxes, utility billing, accounts payable, accounts receivable, the city's budget process, and the city's financial statements. The following pages contain information regarding where the City of Cold Lake stands financially, and how revenue collected from municipal taxes is spent to provide municipal services.

DISTRIBUTION OF EXPENSES



This chart represents the municipal services provided per dollar of expenditure by the city in 2017.



OPERATIONAL FUNDING FROM TAXES PER \$100 OF MUNICIPAL TAXES

This chart depicts the amount of spending on various service categories per \$100 of municipal taxes in the 2017 budget. In 2017, for every \$100 of municipal taxes collected, \$58.63 was used in the operational budget while \$41.37 was used to fund capital projects.

Operational Spending \$ 58.63
Transferred to Capital \$ 41.37
\$100.00

Service on your time.

Citizen Self Service is available to Cold Lake residents through the City of Cold Lake website. Once registered for the online service, residents are able to view Utilities, Property Taxes, Accounts Receivable, and Business Licences. Online searches and certificates are also available through this service for a fee.

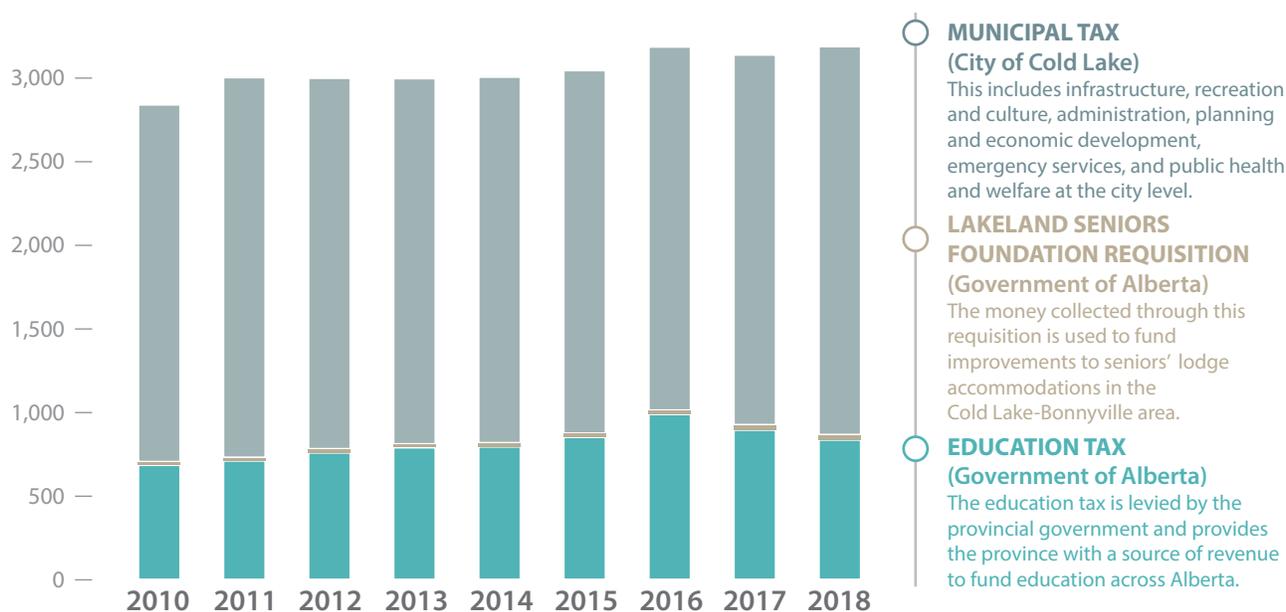
Other information available through Citizen Self Service includes the Public Tax Roll Information, where residents can find the following on any property: legal descriptions, current assessment values, current property tax levy, and zoning information.

User IDs and account numbers from monthly bills or statements is all that is needed to sign up for the service.



BREAKDOWN OF PROPERTY TAX COLLECTED

The chart below is a breakdown of the average property taxes paid per household. Municipal property tax is levied and collected by the City of Cold Lake to run city services and programs. Taxes for the Seniors Foundation and the Alberta School Foundation Fund are set by the Government of Alberta and collected by the city on behalf of the province.



STATEMENT OF OPERATIONS

The complete set of the City of Cold Lake's audited Financial Statements
is available at Cold Lake City Hall or online at coldlake.com

REVENUES	BUDGET	2017	2016
Net Municipal Taxes	\$ 19,455,583	\$ 19,460,869	\$ 19,694,249
Sales and User Charges	\$ 9,594,536	\$ 8,801,438	\$ 9,612,282
Government Transfers	\$ 9,872,893	\$ 9,966,552	\$ 9,742,553
Rentals	\$ 984,551	\$ 940,906	\$ 1,127,098
Franchise and Concession Contracts	\$ 906,069	\$ 993,198	\$ 927,144
Licenses and Permits	\$ 421,500	\$ 339,150	\$ 527,553
Other	\$ 332,543	\$ 602,221	\$ 652,811
Investment Income	\$ 200,000	\$ 1,423,984	\$ 689,795
Penalties and Costs on Taxes	\$ 285,000	\$ 1,701,697	\$ 1,401,639
Fines	\$ 300,000	\$ 368,454	\$ 182,482
Development Levies	-	\$ 408,580	\$ 249,584
Total Revenues	\$42,352,675	\$45,007,049	\$44,807,190
EXPENSES			
Administration	\$ 6,598,860	\$ 7,678,518	\$ 7,461,120
Fire and Emergency Services	\$ 1,207,728	\$ 1,195,618	\$ 1,149,029
Legislative	\$ 428,460	\$ 400,443	\$ 407,240
Other	\$ 3,562,746	\$ 111,000	\$ 196,833
Planning and Development	\$ 1,871,610	\$ 2,123,805	\$ 1,977,471
Policy and Bylaw Enforcement	\$ 3,887,071	\$ 3,514,919	\$ 3,286,738
Public Health and Welfare	\$ 1,258,741	\$ 1,272,719	\$ 1,177,735
Recreation and Culture	\$ 8,735,022	\$ 8,350,496	\$ 8,269,720
Transportation Systems	\$ 7,127,066	\$ 7,284,001	\$ 6,457,960
Utility Systems	\$ 7,675,371	\$ 7,509,681	\$ 7,232,187
Amortization of Tangible Capital Assets	-	\$ 8,637,615	\$ 7,800,970
Loss on Disposal of Assets	-	\$ 436,388	\$ 95,567
Total Expenses	\$42,352,675	\$48,515,203	\$45,512,570
Excess (Deficit) of Revenues over Expenses Before Other	-	-\$3,508,154	-\$705,380
OTHER			
Contributed Assets	-	\$ 642,756	\$ 6,582,561
Government Transfers for Capital	\$ 17,272,000	\$ 24,667,247	\$ 25,082,435
Excess of Revenues Over Expenses	\$ 17,272,000	\$ 21,801,849	\$ 30,959,616
Accumulated Surplus, Beginning of Year	-	\$ 302,193,800	\$ 271,234,184
Accumulated Surplus, End of Year	-	\$ 323,995,649	\$ 302,193,800
Acquisition of Tangible Capital Assets	-	\$ 27,991,048	\$ 29,996,470

STATEMENT OF FINANCIAL POSITION

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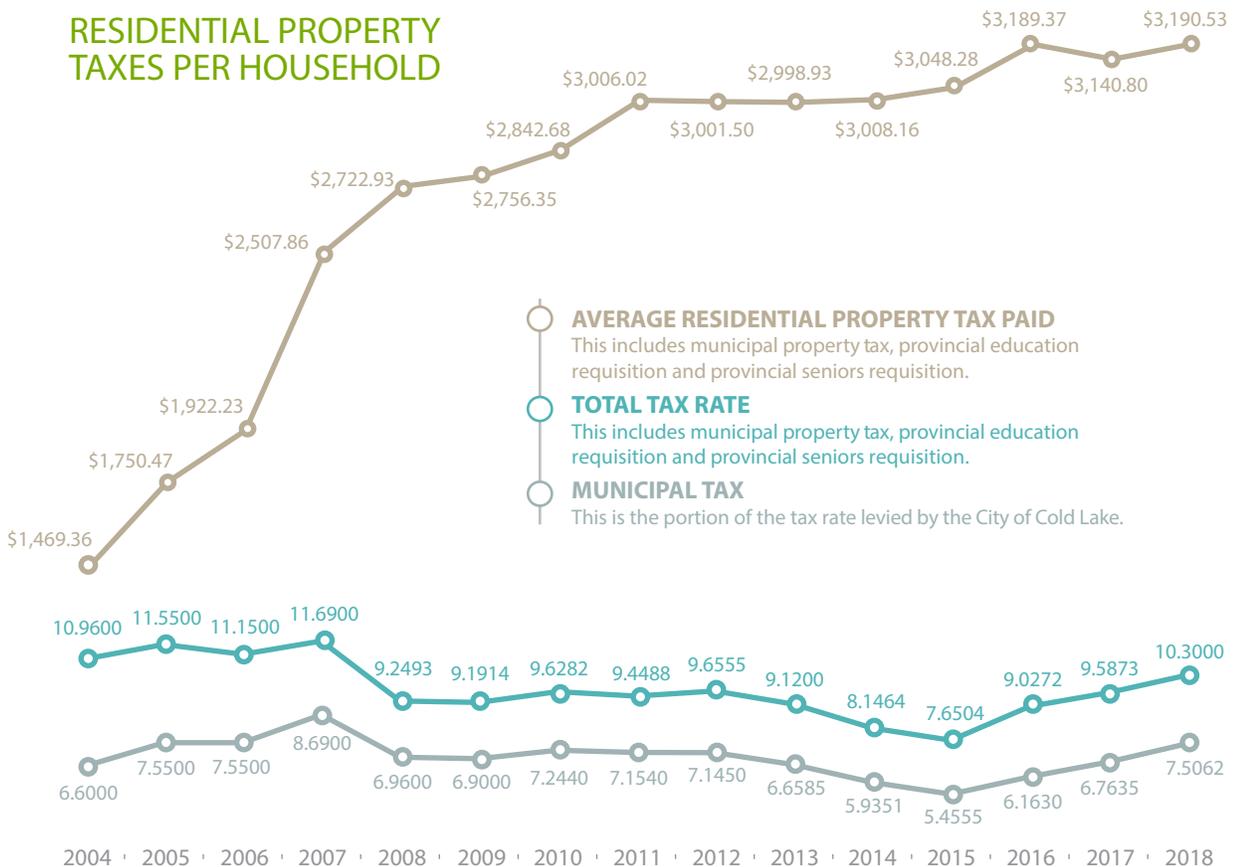
FINANCIAL ASSETS	2017	2016 RESTATED
Cash and Short-term Deposits	\$ 28,146,783	\$ 22,952,888
Taxes and Grants in Place of Taxes	\$ 1,127,479	\$ 1,151,174
Other Accounts Receivable	\$ 4,186,764	\$ 6,519,296
Land Held for Resale	\$ 1,233,400	\$ 1,356,100
Long-term Investments	<u>\$ 30,447,516</u>	<u>\$ 30,518,916</u>
Total	<u>\$65,141,942</u>	<u>\$62,498,374</u>
LIABILITIES		
Accounts Payable and Accrued Liabilities	\$ 7,061,480	\$ 5,287,291
Deposit Liabilities	\$ 1,696,063	\$ 1,908,397
Deferred Revenue	\$ 1,078,984	\$ 1,503,206
Employee Benefit Obligations	\$ 771,410	\$ 754,390
Long-term Debt	<u>\$ 34,263,387</u>	<u>\$ 36,016,829</u>
Total	<u>\$44,871,324</u>	<u>\$45,470,113</u>
NET FINANCIAL ASSETS (DEBT)	\$ 20,270,618	\$ 17,028,261
NON-FINANCIAL ASSETS		
Tangible Capital Assets	\$ 303,241,851	\$ 284,495,137
Inventory of Supplies and Materials	\$ 436,944	\$ 468,752
Prepaid Expenses	\$ 46,236	\$ 201,650
Total	<u>\$ 303,725,031</u>	<u>\$ 285,165,539</u>
ACCUMULATED SURPLUS	\$ 323,995,649	\$ 302,193,800
DEBT LIMIT PROJECTIONS	2017	
Debt Limit Dec. 31, 2017	\$ 98,276,214	
Total Debt Dec. 31, 2017	<u>- \$34,263,387</u>	
Unused portion of debt limit Dec. 31, 2017	\$ 64,012,827	
Debentures to be paid in 2018	\$ 1,825,050	
New Debentures to be taken in 2018	- \$10,000,000	
Overdraft – Line of Credit	- \$1,000,000	
Decrease due to loss of I.D. 349 taxation revenue	<u>- \$15,000,000</u>	
Projected unused portion of debt limit Dec. 31, 2018	\$ 39,837,877	

BREAKDOWN OF ACCUMULATED SURPLUS

The complete set of the City of Cold Lake's audited Financial Statements is available at Cold Lake City Hall or online at coldlake.com

As at December 31, 2017	
Accumulated Surplus December 31, 2017	\$ 323,995,649
Equity in Tangible Capital Asset	\$ 268,978,464
Balance of Accumulated Surplus December 31, 2017	\$ 55,017,185
Surplus restricted by legislation or binding agreement	- \$5,665,803
Surplus restricted internally for projects	
General Government	\$ 2,558,263
Public Works & Infrastructure	\$ 24,276,104
Community Services	\$ 12,148,106
Planning and Development	\$ 673,097
Total internally restricted surplus December 31, 2017	- \$39,655,570
Non-Cash Items	- \$7,030,823
Unrestricted Surplus December 31, 2017	\$2,664,989

RESIDENTIAL PROPERTY TAXES PER HOUSEHOLD





Giving back to our community.

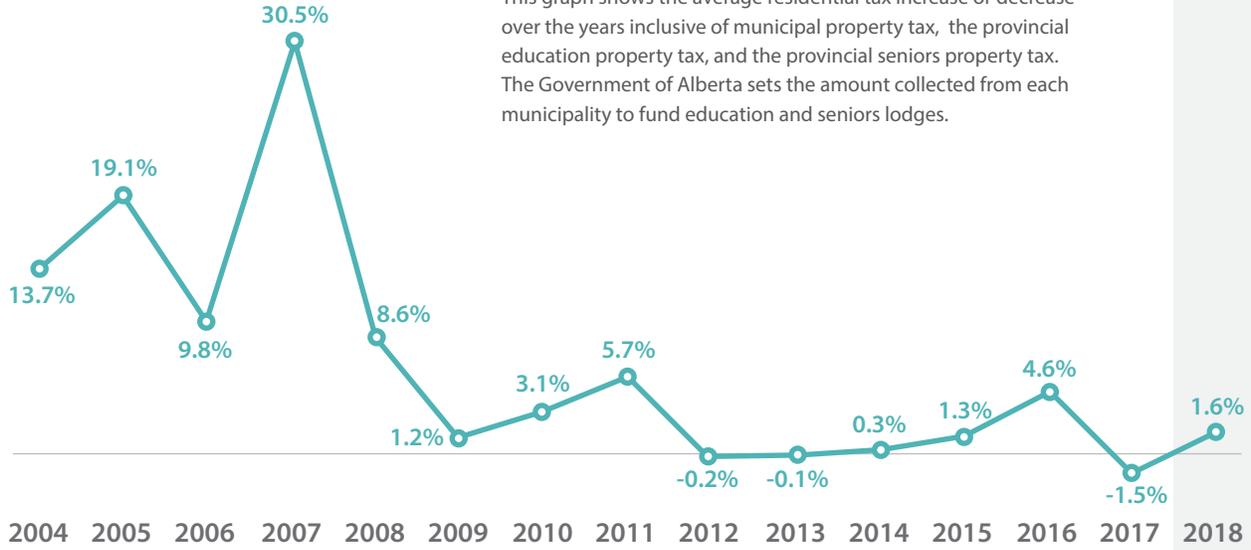
Each year Cold Lake Council budgets to help groups, programs and events in the community and proudly supported the following in 2017:

- 1st Kinosoo Scout Group
- 4 Wing Base Fund
- Chamber of Commerce
- Cold Lake Alpine Ski Society
- Cold Lake Agricultural Society
- Cold Lake Figure Skating Club
- Cold Lake High School
- Cold Lake Ice
- Cold Lake Middle School
- Cold Lake Minor Hockey
- Cold Lake Minor Soccer
- Cold Lake Museum Society
- Cold Lake Public Library
- Cold Lake Rowing Club
- Cold Lake Rural AB Business Centre
- Cold Lake Seniors' Society
- Cold Lake Victim Services
- Cold Lake Visual Arts Society
- Dr. Margaret Savage Crisis Centre
- Grand Centre Lions Club
- Hearts for Healthcare
- Kinosoo Performing Arts Association
- Lakeland Centre for FASD
- Lakeland Gymnastics Club Society
- Lakeland Humane Society
- Lakeland Lacrosse Association
- Lakeland Peewee Jaguars
- Lakeland United Way
- Last Stitch Quilt Guild
- NE Aboriginal Youth Society
- Portage College
- RCMP
- Rhinos U16 Volleyball Club
- Ronald McDonald House Charities® Northern Alberta
- Women of Influence

AVERAGE RESIDENTIAL TAX INCREASE or DECREASE

The total amount of property tax paid can vary depending on the municipal tax rate, developments in the community, the province's education property tax and the province's seniors property tax. Property taxes are based on market value, including land and improvements.

This graph shows the average residential tax increase or decrease over the years inclusive of municipal property tax, the provincial education property tax, and the provincial seniors property tax. The Government of Alberta sets the amount collected from each municipality to fund education and seniors lodges.



RESIDENTIAL vs COMMERCIAL PROPERTY TAXES COLLECTED

This chart depicts the total municipal property taxes paid and includes a breakdown comparing the total taxes paid by residential and commercial properties.

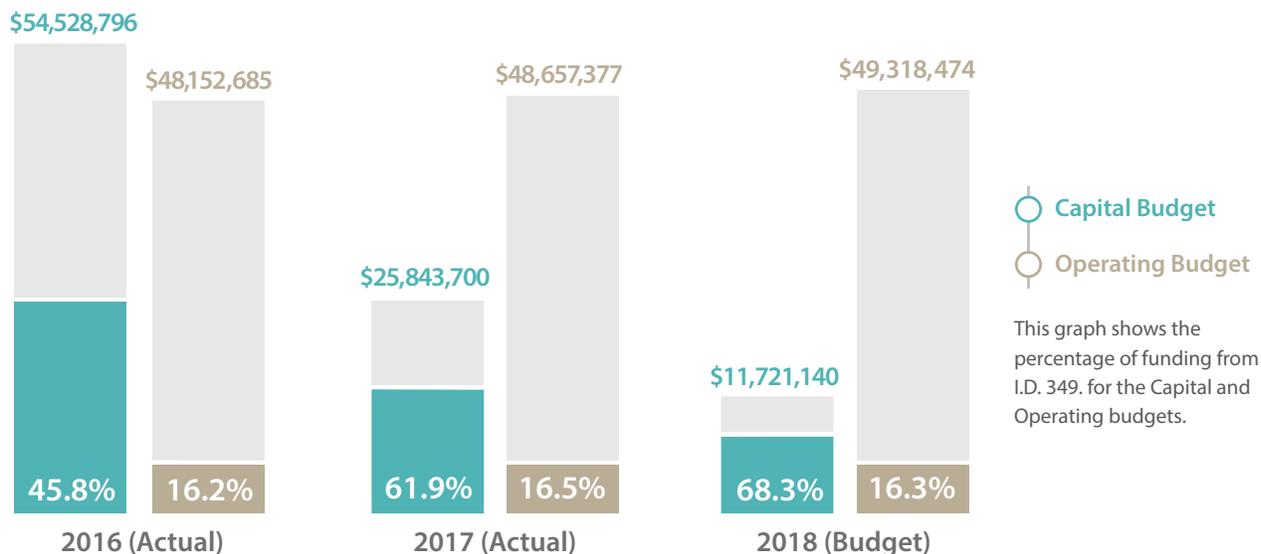


I.D. 349 and the city's sustainability.

The City of Cold Lake's 10-year capital plan was severely impacted when the Government of Alberta arrived at a new arrangement for the property tax revenue from the Cold Lake Air Weapons Range, also known as I.D. 349. The new arrangement resulted in the loss of about \$10 million to \$12 million annually. The full impact of the arrangement is not yet known. Council and administration are taking steps to ensure that a future agreement which provides for the city's sustainability can be reached.



% OF BUDGET FROM COLD LAKE AIR WEAPONS RANGE

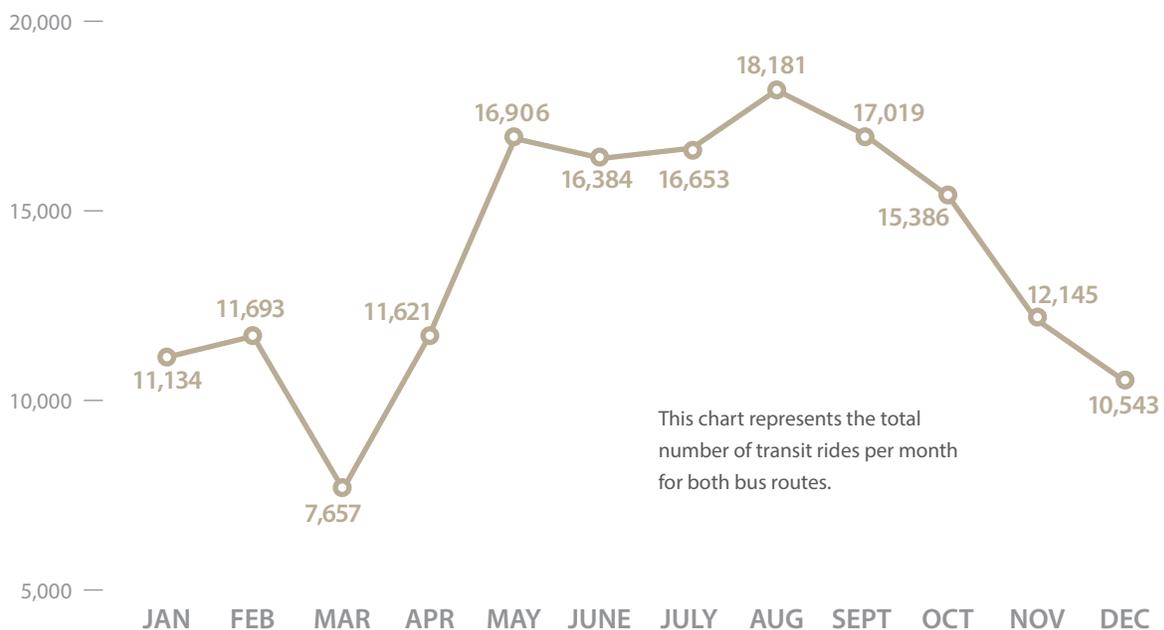


An award-winning transit system.

Two thousand seventeen saw Cold Lake Transit recognized by the province with the Minister's Award of Excellence for Transit Innovation. The award was presented to the city at the 20th Annual Tri-Party Transportation Conference in Red Deer, and recognized the innovative way in which city staff were able to deliver council's vision of a transit system. Transit became a priority in Cold Lake because of the challenges people face getting around the city without a vehicle due to the layout of the municipality since amalgamation in 1996. In addition to the environmental and economic benefit of affordable transit, it was also viewed as an important service for community building by connecting Cold Lake North, Cold Lake South and 4 Wing Cold Lake.

Cold Lake Transit was started by the city's Infrastructure Services Department in August of 2015. By purchasing decommissioned buses from the City of Calgary, the service was started with minimal capital cost. Ridership was strong from the start, and has grown. In 2016, Cold Lake Transit averaged about 2,200 rides per week. In 2017, that number grew to 2,919 rides per week.

2017 RIDERSHIP TOTALS PER MONTH



Transit gets a boost.

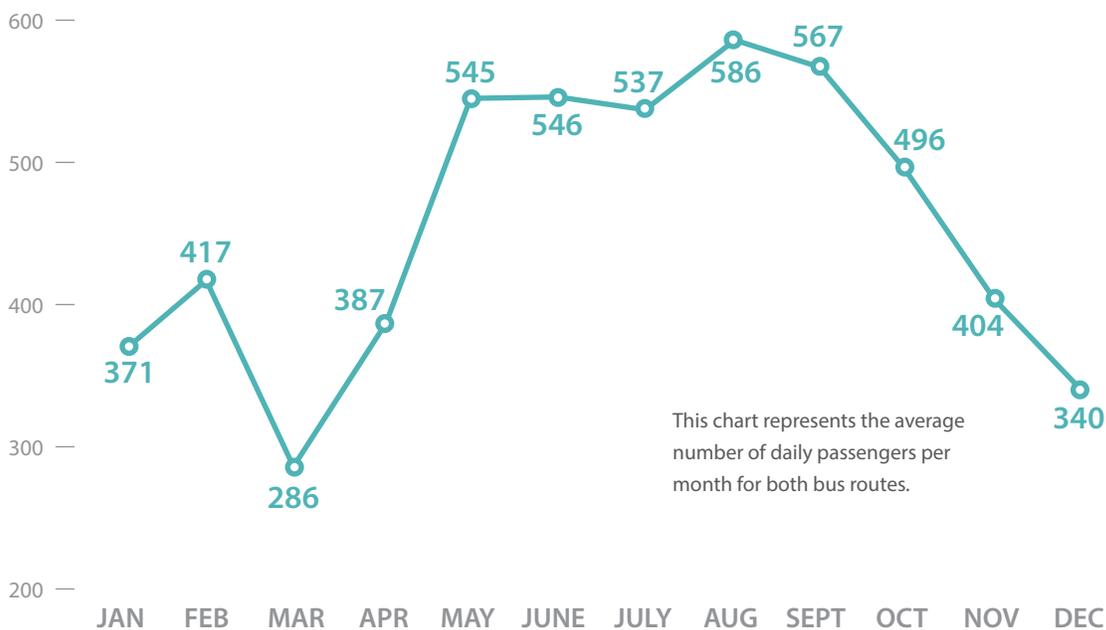
In late 2016, Cold Lake spent \$260,000 to partner with the Province and the Federal Government on transit improvements under Alberta’s GreenTRIP program and Canada’s Public Transit Infrastructure Fund. The province provided a total of \$866,700 and the federal government provided \$174,000.

The funding helped to establish Cold Lake Transit’s real-time GPS scheduling system, build over 560 linear metres of sidewalks and trails to improve pedestrian access to the transit system, and complete safety and bus shelter enhancements at a number of stops.

The funding also allowed the city to purchase two new, low-floor buses. The buses were ordered in 2017 and are expected to be delivered in 2018.



2017 AVERAGE DAILY PASSENGERS



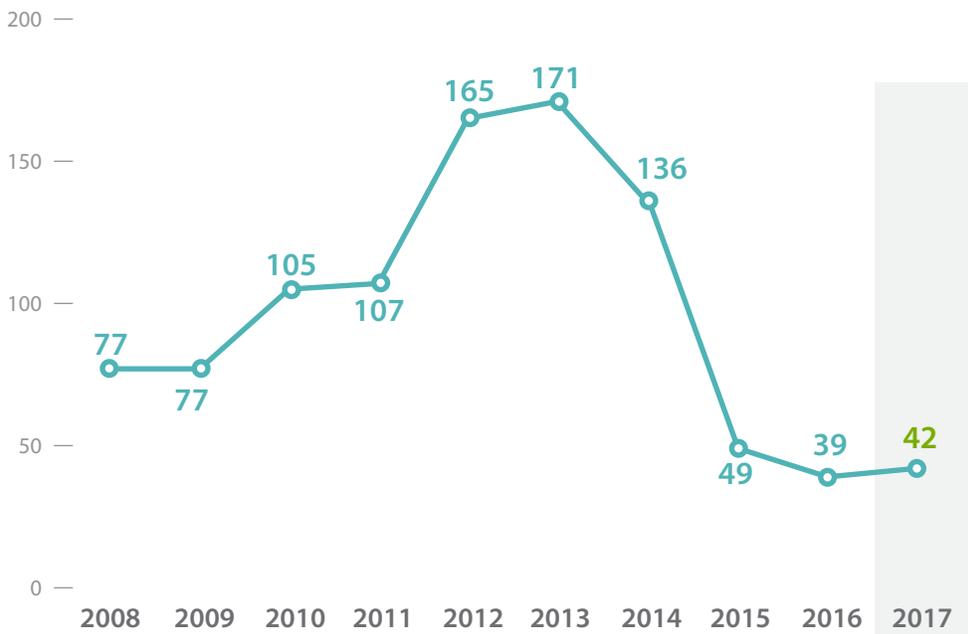
Reaching a major milestone.

The city reached a major milestone in its annexation negotiations with the M.D. of Bonnyville, with the two municipalities signing an annexation agreement in May of 2017. The city continued public engagement throughout the latter half of 2017, and expects its annexation application to be submitted to the Municipal Government Board for formal consideration in the first half of 2018. The annexation agreement anticipates an effective date of January 1, 2019, subject to the board’s approval of the application.

Administration began research into regulations surrounding the installation of renewable energy systems with the intent of bringing amendments to the Land Use Bylaw forward in the first half of 2018. Administration also began researching regulations related to cannabis-related businesses in anticipation of the legalization of recreational cannabis use in the summer of 2018.

765 
 HECTARES OF LAND
 THAT THE CITY OF COLD
 LAKE IS REQUESTING
 FOR ANNEXATION.

2008-2017 TOTAL NUMBER OF HOUSING STARTS



This chart represents the total number of building permits issued for residential buildings: Both single and multi-family dwellings in the City of Cold Lake

Building by the numbers.

The prolonged economic slowdown in Alberta continued to impact building and development activity in the City during 2017. For the year, a total of 168 development permits were issued, down from 190 in 2016 and 201 in 2015. Housing starts for the year totalled 42 units, up slightly from 39 in 2016.

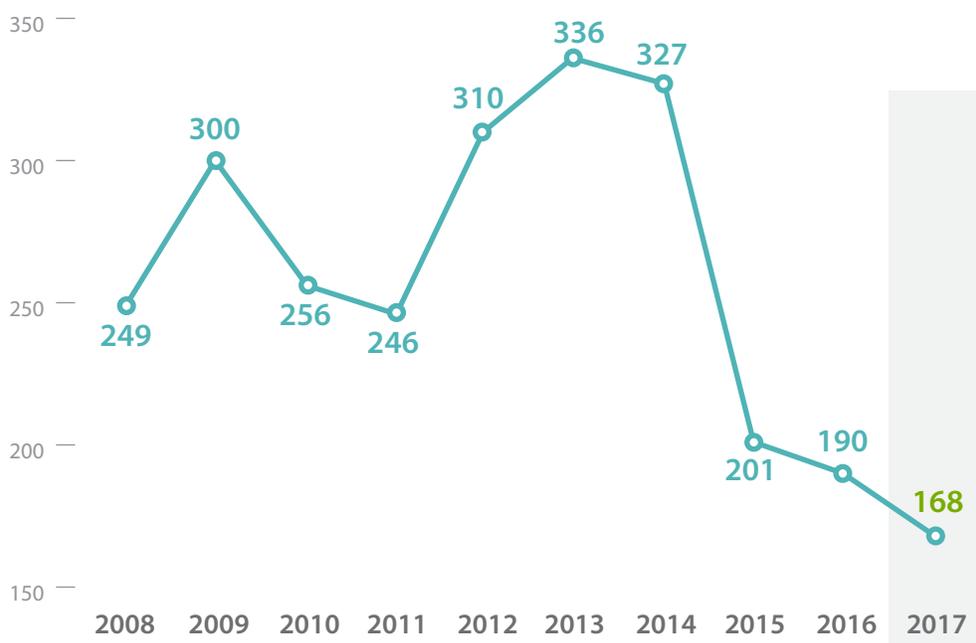
An exciting project saw the issuance of permits for the construction of the city’s artificial turf field and grandstand. The new facility will allow the city to host outdoor sporting events at Imperial Park.

\$13M+



TOTAL CONSTRUCTION VALUE OF PERMITS IN 2017 WAS \$13,317,440.48

2008-2017 TOTAL DEVELOPMENT PERMITS



This chart represents the total number of development permits issued over the years. Residential, commercial and industrial properties are included in the totals.

Moving forward.

Each year the Infrastructure Services Department oversees a large number of capital programs to rehabilitate old infrastructure, expand existing infrastructure, and create new infrastructure to enhance the community. The table below lists the projects that were active in 2017.

Project Name	Approximate Value (Engineering & Construction)	Start Date	Completion Date
Annual Street Improvement Program	\$1,750,000	July 2017	July 2018
Annual Commercial Lane Improvement Program	\$400,000	July 2017	Oct 2017
Residential Lane Construction Program	\$200,000 (2016) \$200,000 (2017)	July 2017	Oct 2018
Trail/Sidewalk Connectivity Improvement Program	\$400,000	Sept 2017	June 2018
Street Lighting Program	\$185,000	June 2017	July 2017
Pedestrian Crossing Lighting	\$60,000	March 2017	June 2017
49 St parking Lane Enhancements	\$350,000 (2017)	July 2018	Sept 2018
HWY 28 South Enhancements (54 Ave to 43 St)	\$13,975,000	July 2016	July 2018
54 Ave Enhancement (45 to 48 St)	\$1,500,000	Aug 2017	Oct 2017
Pickleball Courts	\$290,000	Aug 2017	June 2018
Kinosoo Beach Enhancements – Phase 2	\$650,000 (2015) \$750,000 (2016) \$1,200,000 (2017)	May 2015	July 2017
Meadows Storm Water Trunk Extension	\$2,500,000 (2015) \$3,000,000 (2016) \$500,000 (2017)	July 2015	Oct 2017
Inflow and Infiltration Study	\$300,000 (2015) \$300,000 (2016)	May 2015	Ongoing
Cold Lake South Landfill Access Road Re-Alignment	\$500,000	Nov 2017	July 2018
Cold Lake South Landfill Scale House	\$200,000 (2016) \$150,000 (2018)	May 2018	July 2018
Waste Management Facility Enhancements	\$500,000	July 2017	Sept 2017
Downtown Entry Feature	\$275,000	Not started	TBD
Nelson Heights Water Main Extension	\$300,000 (2015) \$350,000 (2017)	July 2017	Sept 2017
Commercial Wireless Water Meter System	\$175,000	Feb 2018	April 2018

Paving the way.

Street Improvements

1st Ave (22 St – 25 St)
51 St (50 Ave – 54 Ave.)
25 St (1 Ave – 3 Ave)
16 Ave (6 St – 8 St)
Sammut Place

16 Ave Trail Connectivity

Completed 1,225 lineal metres of new asphalt trail along 16 Ave (16 St to Millennium Trail); landscaping will be completed during the 2018 construction season.

Lane Improvements

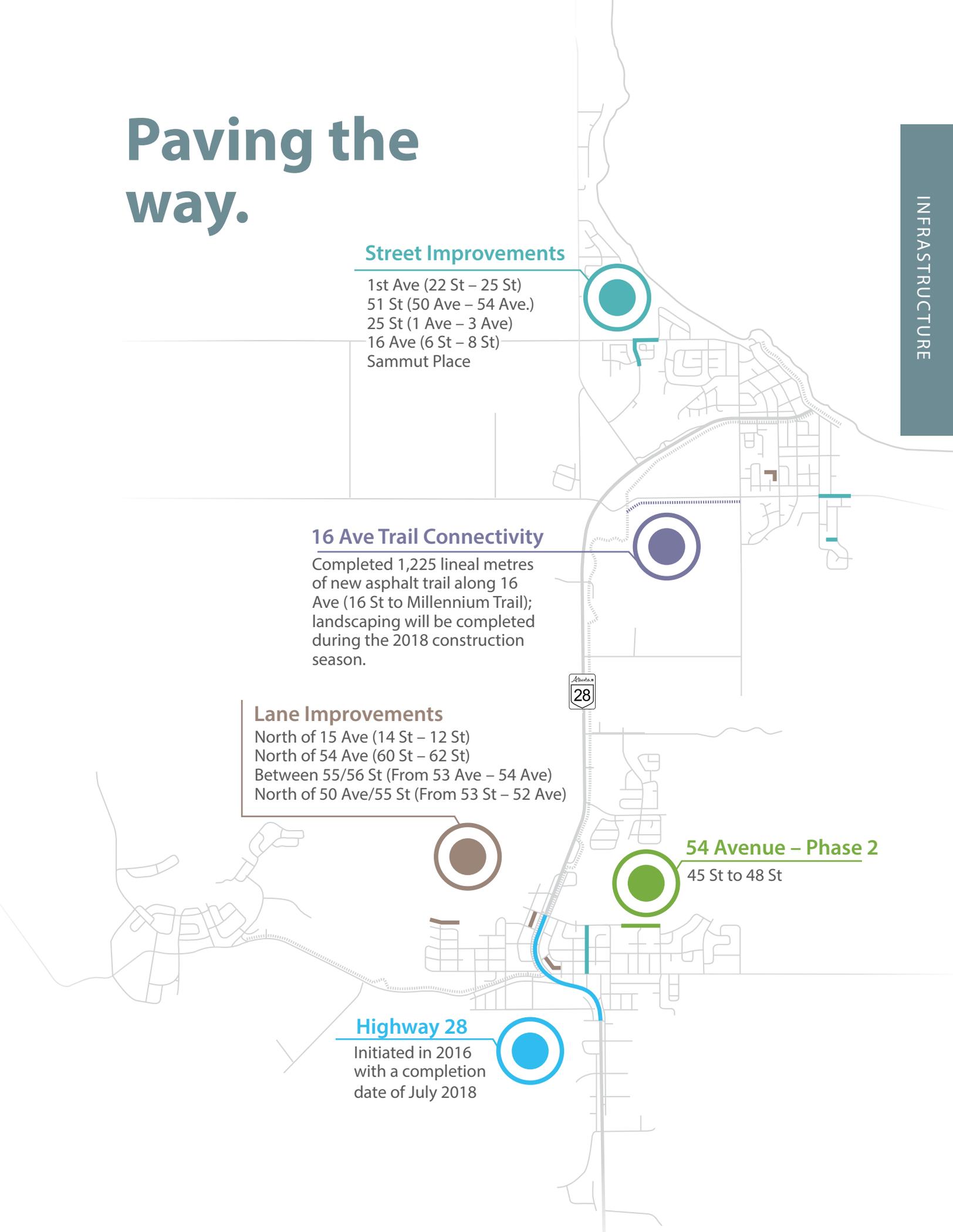
North of 15 Ave (14 St – 12 St)
North of 54 Ave (60 St – 62 St)
Between 55/56 St (From 53 Ave – 54 Ave)
North of 50 Ave/55 St (From 53 St – 52 Ave)

54 Avenue – Phase 2

45 St to 48 St

Highway 28

Initiated in 2016 with a completion date of July 2018





Birthday celebrated at Kinosoo Beach.

Work on the second phase of Kinosoo Beach enhancements finished in time for Canada’s 150th. The event saw a record number of attendees enjoying the newly refurbished beach with an estimated 7,500 people participating.

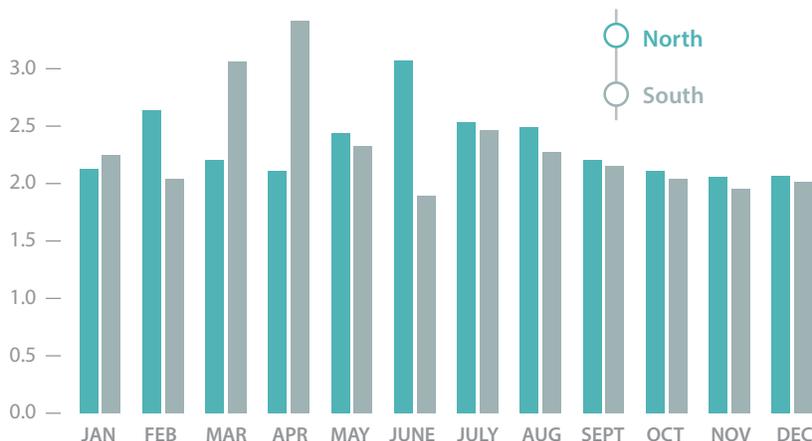
The enhancements included an asphalt pathway to accommodate food trucks and vendors, multi-use court, beach volleyball courts, a wooden promenade, a new grandstand, as well as lighting and landscaping enhancements. The project also included trail connectivity to the splash park and the beach’s west entrance.

Treating you well.

The city’s water and wastewater treatment, distribution and collection staff work to ensure there are minimal interruptions to services within the water distribution and wastewater collection systems. There were 32 repairs completed in 2017.

Utilizing membrane filtration technology, the City of Cold Lake furnished approximately 1.5 million cubic metres of potable for its residents in 2017. In turn, approximately 2 million cubic metres of wastewater was treated and discharged back into the Beaver River between April and November 2017.

2017 WATER DISTRIBUTION
(Million Litres/Day)



2017 WASTEWATER TREATMENT DISCHARGE
(Litres/Day)

April	6,000,000
May	12,000,000
June	11,000,000
July	12,000,000
August	13,000,000
September	8,000,000
October	5,000,000
November	5,000,000

Creating a sustainable future.

Waste management highlights for 2017 include the completion of Phase I of Landfill Expansion Project: The Southwest Berm was constructed to increase the airspace and extend the lifespan of the landfill. The Landfill Master Plan was also finalized: This Master Plan details the proposed phased expansion of the City of Cold Lake’s South Landfill Site and the associated site infrastructure. The expansion of the Landfill is necessary to accommodate the long-term disposal needs of inert and construction demolition debris from the city.

The City of Cold Lake is committed to providing good quality organic material from its Organics Recycling Program for use by Cold Lake residents and not-for-profit organizations free of charge. The city collected 1,293 tons of compost material which will be processed in late summer of 2018.

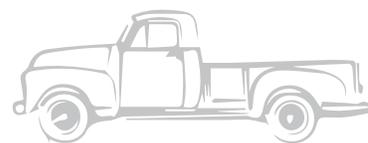
Concrete is routinely collected at the City of Cold Lake’s Waste Management Facility, where 12,460 tons of concrete aggregate were crushed in 2017. This initiative allowed concrete received at the Waste Management Facility to be crushed into manageable aggregate sizes ready for re-use by the city’s Infrastructure Department. A new and improved Household Hazardous Waste (HHW) Collection Centre was set up to collect HHW from residents visiting the Waste Management Facility. The new centre allows for better and more efficient separation and handling of the material. This service is available year-round.

In 2017, a total of 15,590 tons of waste was collected at the Waste Management Facility; of which curbside waste constitutes 24%. The City of Cold Lake diverted over 4,745 tons of waste, which equals 30% waste diversion.

2017 RESIDENTIAL WASTE DIVERSION



26,020



VEHICLES THAT ENTERED THE WASTE MANAGEMENT FACILITY IN 2017.

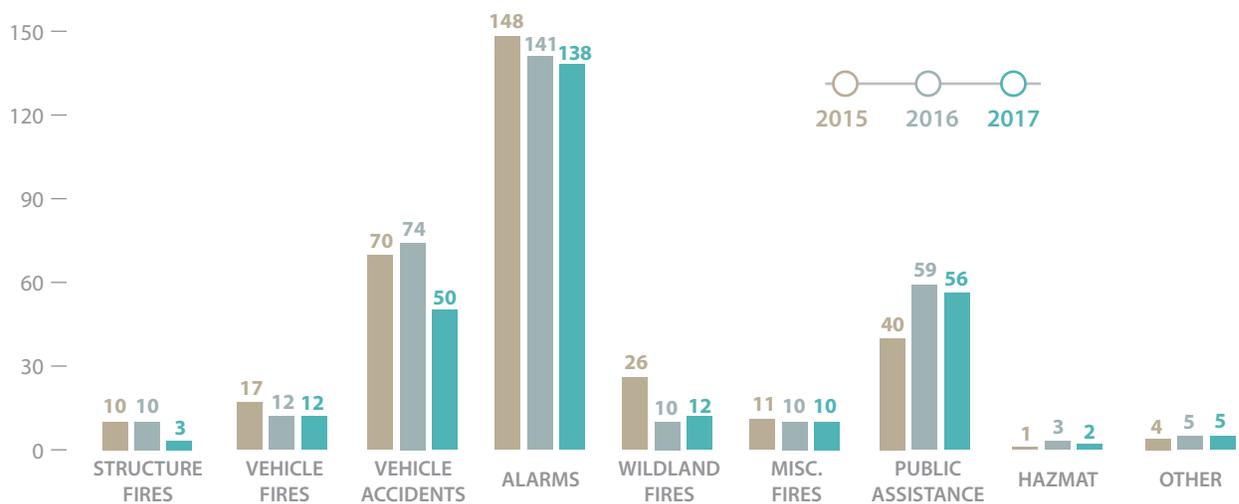
Always ready to serve.

Exciting things on the horizon for Cold Lake Fire-Rescue (CLFR) for 2018 are the delivery of a new triple combination pumper truck and the first new blended National Fire Protection Association (NFPA)1001 program. CLFR serves the City of Cold Lake, a large portion of the M.D. of Bonnyville, Cold Lake First Nations, Elizabeth Métis Settlement, and a portion of the Rural Municipality of Beaver River, Saskatchewan, for a total area of approximately 2,500 square kilometres.

A few highlights of 2017 include:

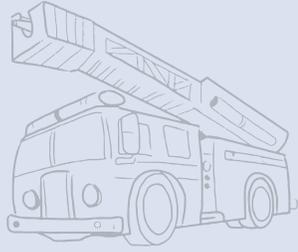
- Deputy Chief of Inspections was busy with inspections, reviewing safety plans and continuing to implement the lock box program throughout community. Between 40-50 buildings now have Fire Department Lock Boxes placed on them.
- In May, CLFR welcomed 11 new firefighters and ran an Entry Level Firefighter Course. Another course was run in December with six more students. CLFR is fortunate to have had a waiting list of recruits for over a decade.
- In August, Enbridge made an in-kind donation of a boat and trailer to help with providing Fire-Rescue Services on Cold Lake and other lakes in the surrounding area.
- Enbridge Safe Community Grant application was approved in the amount of \$10,000, which was used to purchase CSA duty boots and MSA SCBA items.

2015-2017 INCIDENTS BY TYPE



75 FT

LENGTH OF THE
LADDER ON THE
LADDER TRUCK.



60 LBS

AVERAGE WEIGHT OF
FIREFIGHTING GEAR WORN
WHILE RESPONDING TO CALLS.

65



PAGERS ARE HANDED OUT TO
FIREFIGHTERS THROUGHOUT THE
CITY TO RESPOND TO CALLS.

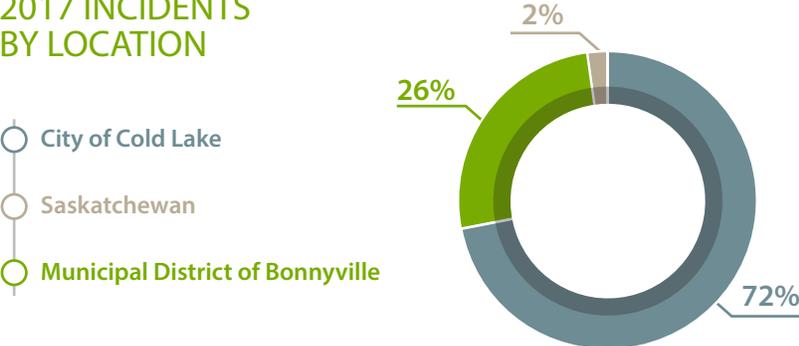


Up to the job.

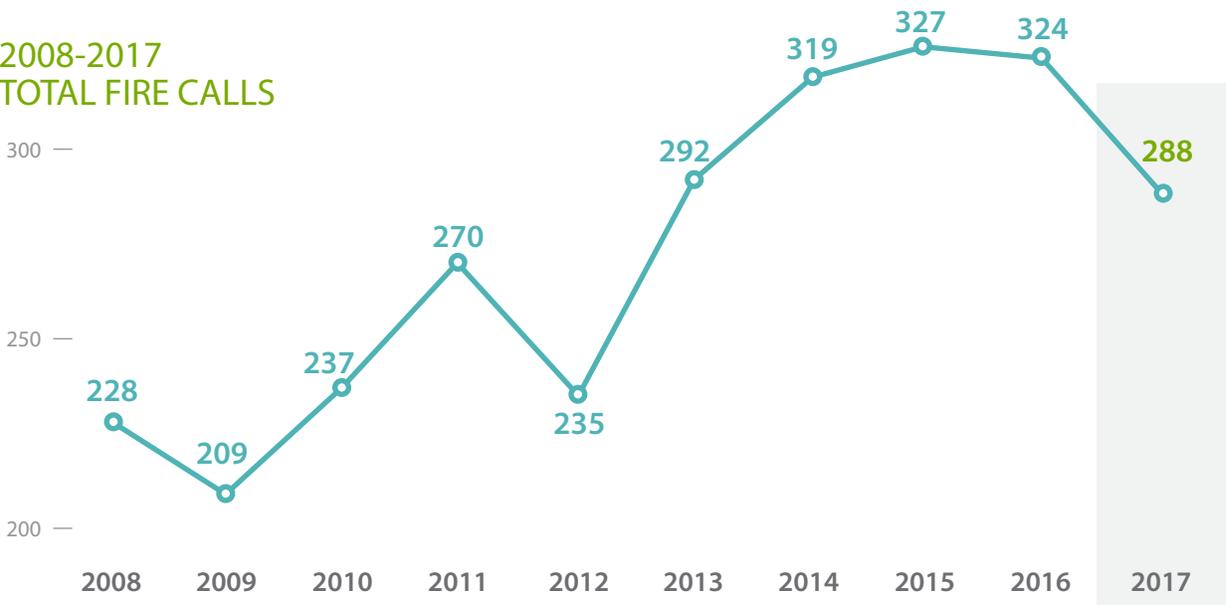
Cold Lake Fire-Rescue prides itself in offering many opportunities to advance its members' training across a wide variety of emergency response skill sets. Not only are training opportunities well supplied, but they are very well attended and highly sought after by the dedicated CLFR membership. Over 68% of the membership is certified to the National Fire Protection Association (NFPA)1001, Level II – Standard for Firefighter Professional Qualifications.

In 2017, five certified NFPA 1001 firefighter courses and two certified 1002 driver and operator courses were offered in the region. In all, CLFR members dedicated 568 certified training hours to course work, which were over and above those spent at weekly skills maintenance training and instructional hours. Including the time spent on fire calls, the Tuesday skills maintenance and meetings, extra duty hours, and volunteer hours in the community, CLFR members dedicated a total of 11,293 hours to the service. Two CLFR members attended the 2017 Fire Department Instructors Conference, and seven members attended the Alberta Fire Chief's Conference and Symposium in Red Deer.

2017 INCIDENTS BY LOCATION



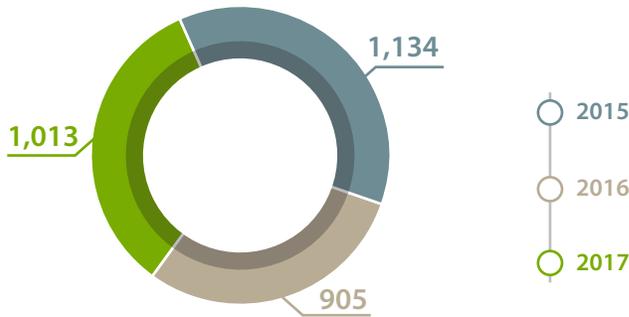
2008-2017 TOTAL FIRE CALLS



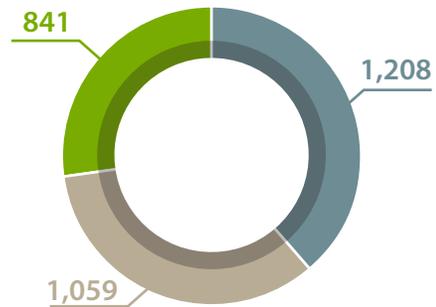
Always there.

Cold Lake Municipal Enforcement currently operates with five peace officers, plus one senior peace officer, and a seasonal bylaw officer position that is active in the summer months. In 2017, the call volume increased from the previous year. The most common call that Municipal Enforcement responds to is animal-related, although disturbance and property calls have seen a marked increase.

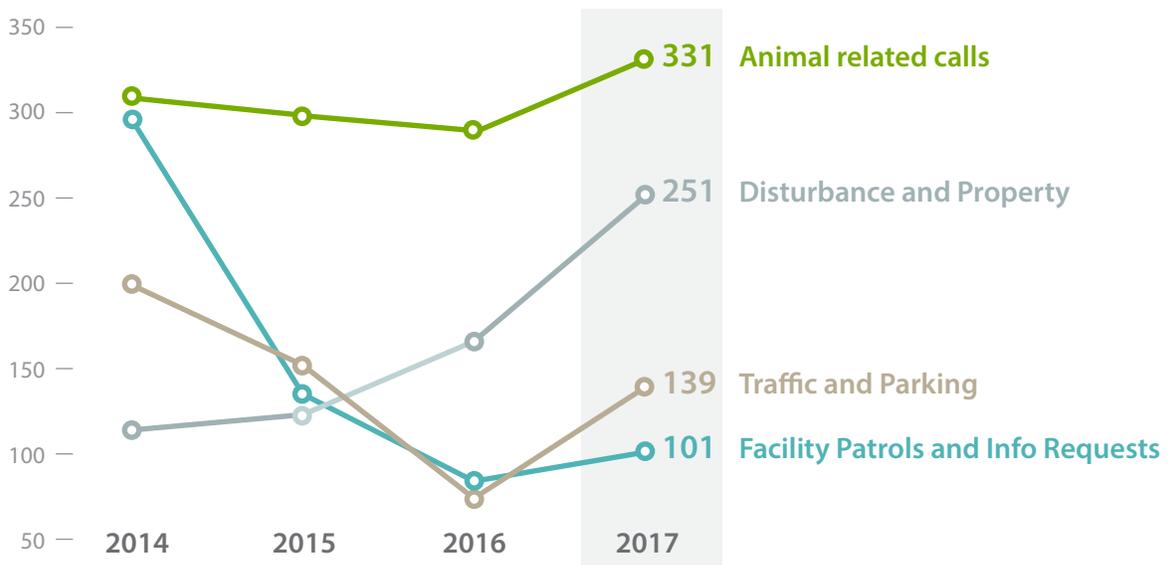
2015-2017
CALL VOLUME



2015-2017
CITATIONS



2014-2017
OCCURRENCE BY TYPE





696

KGS OF FOOD DONATIONS
WERE COLLECTED AT THE
PACK THE PC EVENT FOR THE
COLD LAKE FOOD BANK.

Actively involved in our community.

Cold Lake Municipal Enforcement continues to work closely with fellow emergency services, community partners, non-profit organizations and local business partners to host season-specific presentations and charity events throughout the year. With these events, the department continues to focus on providing education to participants which promotes public safety and awareness throughout the community.

These events include bicycle rodeos, and initiatives with the Lakeland Humane Society such as the Jail and Bail events. Cold Lake Municipal Enforcement also initiates pedestrian safety presentations with local students and parents while participating with the P.A.R.T.Y. Program. In addition, the department works with local radio stations and city media sources to disseminate announcements following the Traffic Safety Calendar and season based public safety and bylaw topics.

Events often covered consist of the annual Pumpkin Patrol which provides Halloween safety tips, Pack a Patrol Car which is a Christmas food drive with donations gathered going to the local food bank, Fill a Boat is a summer-month based food drive with donations gathered going to the local food bank. The annual CPO Skate is another community-based initiative. Officers engage with families while enjoying a skate and collecting donations for local schools. Lastly, the Junior Investigator program which encourages youth to locate officers and collect the officers CPO Collector Card in an effort to collect all cards and receive a prize.



Photo courtesy of the Bonnyville Nouvelle



GRADE 3 CLASSES
CREATED SAFETY
DRAWINGS THAT MUNICIPAL
ENFORCEMENT HANDED OUT
AT TRAFFIC STOPS IN 2017.

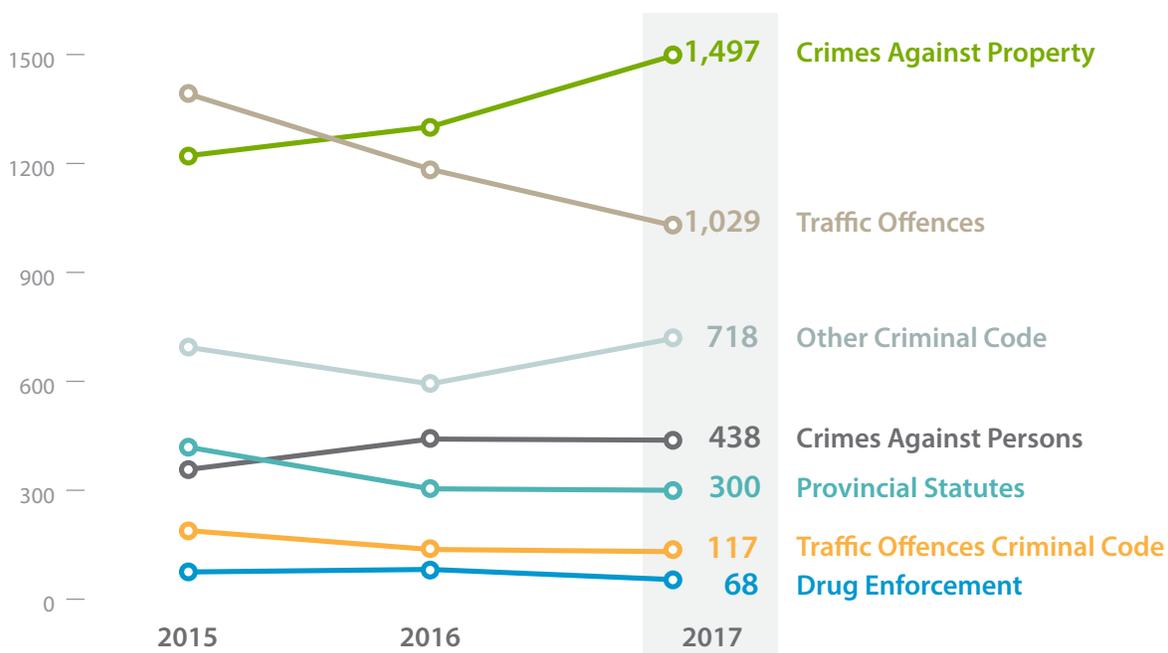
Twenty-four seven, Three sixty-five.

The Royal Canadian Mounted Police in Cold Lake currently has a detachment strength of 34 personnel. The detachment area is geographically large and diverse, with policing responsibilities for the City of Cold Lake, the eastern portion of the M.D. of Bonnyville, Cold Lake First Nations and the Elizabeth Métis Settlement.

The Cold Lake RCMP Detachment provides 24-hour policing services every day of the year. Having RCMP members available at all times promotes better service delivery and more timely response to calls for service.

This has been another busy year for the members and staff at the Cold Lake Detachment, which saw a minimal increase in calls for service. The operational file count for 2017 was 9,265, whereas 2016 saw 9,229 files. This reflects a 36 file count increase. There was a 23 file count increase within the City of Cold Lake and a 13 file count increase within the provincial contract.

2015-2017 CITY OF COLD LAKE STATISTICS



Policing priorities.

Each year, the Cold Lake RCMP prepares an Annual Performance Plan. These plans are prepared through consultation with elected officials and community groups representing the entire area policed by the Cold Lake Detachment. The RCMP has participated in many events which illustrate the partnerships they enjoy within the community they serve.

1 Safer roads, safer communities
Increase checkstops

2 Reduce impact of habitual offenders
Increase number of trafficking charges laid
Increase number of conditions of release checks
Habitual offender management

3 Contribute to safer youth
School presentations and youth contacts

4 Contribute to safer and healthier aboriginal communities
Increase community involvement

5 Build and maintain positive relationships
Increase community involvement and enhanced patrols



TOTAL KM TRAVELLED FOR
OPERATION RED NOSE.
341 RIDES WERE GIVEN.

2017 RCMP HIGHLIGHTS

Child Find ID Kits

RCMP/Fire-Rescue Charity Hockey Game

Festival of Words

Bike Rodeos

Kids and Drugs Presentations

Pack the PC Event

Let's Talk About It Teen Series Presentations

Operation Red Nose

P.A.R.T.Y. Program Presentation

Pink Walk for Cold Lake Bully Free

Safe Surfing Presentation

Elder Abuse Presentation

McHappy Days

BBQ and Job Fair at Cold Lake First Nations

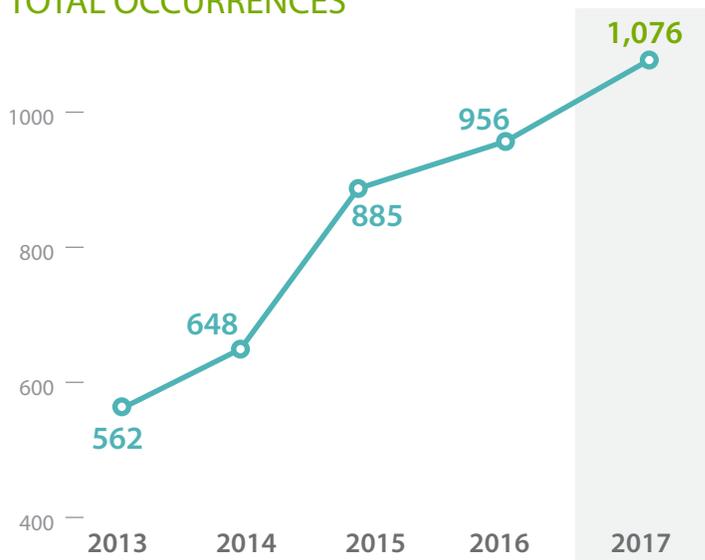
Supporting Cold Lake and area.

Cold Lake Victim Services is proud to have been serving the community of Cold Lake and area for more than 25 years. Cold Lake VSU once again had a record breaking amount of referrals with 1,076. Cold Lake Victim Services is a not-for-profit organization, which operates under the guidance of the RCMP. The program consists of an RCMP and Military Liaison Officer, a volunteer Board of Directors, a group of volunteer advocates and three staff members.

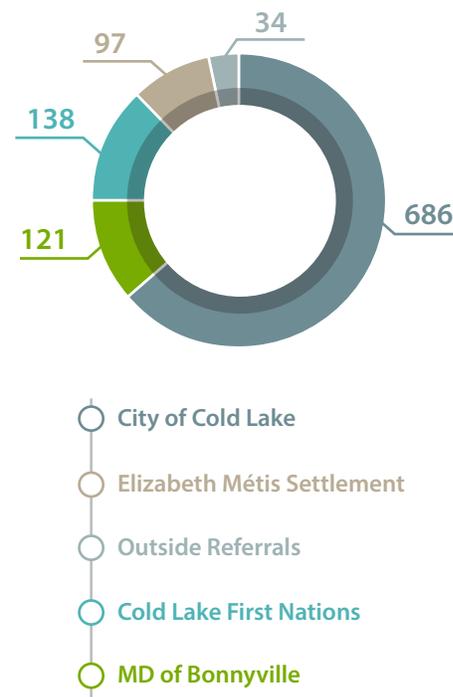
Accomplishments in 2017 included the National Victims of Crime Awareness week in May-June, the second annual RCMP vs Cold Lake Fire-Rescue Charity Hockey Game, Operation Red Nose, and Kids & Drugs Parent Information Sessions. Our ongoing involvement with community initiatives include: The P.A.R.T.Y. Program, Cold Lake Bully Free, Child Find ID kits at the Parent Link Centre, Bike Rodeos, various community presentations, and Pack the Patrol Car.



2013-2017
TOTAL OCCURRENCES



2017 LOCATION OCCURRENCE

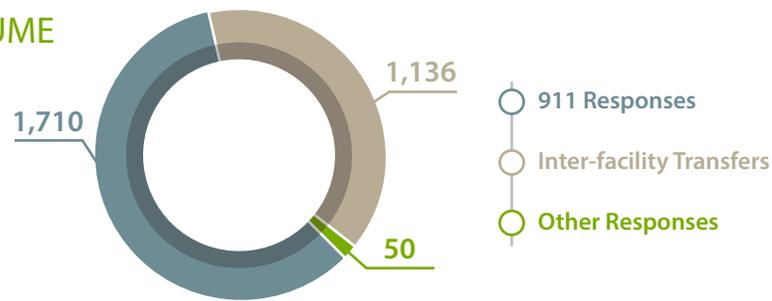


Taking great pride in serving our region.

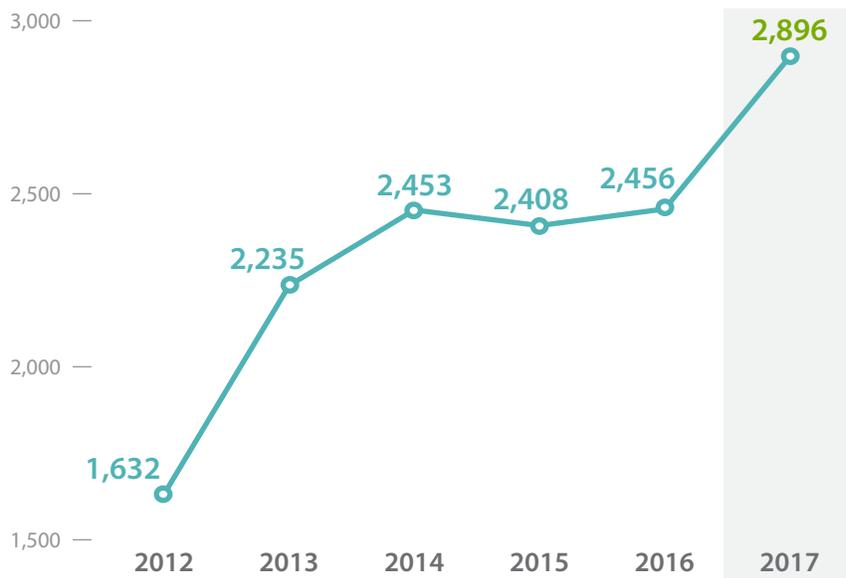
Since 1975, the Cold Lake Ambulance Society (CLAS) has utilized its well-trained, experienced staff to respond to emergencies providing patient and employee safety, and remains committed to giving back in the community we serve.

The CLAS provides a 24-hour Advanced Life Support/Basic Life Support service with three fully staffed Ambulances and well-trained, experienced staff to respond to emergencies. CLAS staff members and board of directors take great pride in the many advancements made over the years as it relates to equipment, training and level of service.

2017 CALL VOLUME BREAKDOWN



2012-2017 TOTAL CALL VOLUME



The Cold Lake Ambulance Society operates separately from the City of Cold Lake. The information presented has been provided by the Ambulance Society's board of directors and included in the city's annual report for the public's information.

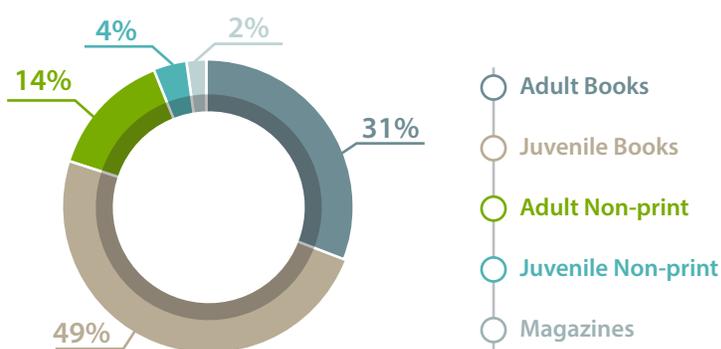
Extending beyond its walls.

The Cold Lake Public Library experienced a year of change and renewal in 2017, starting off with renovations at the South branch for a new interlibrary loan processing workroom, in addition to refurbishment of the existing shelving.

The library extended beyond its own walls with new Pop-up Library locations at the Elizabeth Métis Settlement Youth Centre, the Cold Lake Friendship Centre, the Dene Wellness Centre and the English Bay Community Centre.

Cold Lake Public Library has 2,033 memberships in 2017. Memberships were free because of a continued commitment from Cold Lake City Council in its budget.

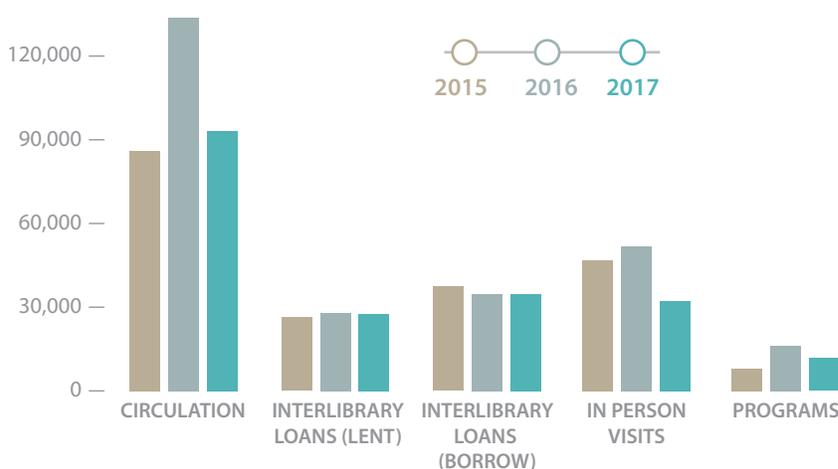
2017 LOAN STATISTICS



2017 MOST CIRCULATED BOOK

IN COLD LAKE WAS THE HANDMAID'S TALE BY MARGARET ATWOOD

2017 STATISTICS



The Cold Lake Public Library operates separately from the City of Cold Lake. The information presented has been included in the city's annual report for the public's information.

Enhancing social well-being.

The need for assistance, information, and referrals has seen a steady increase at Cold Lake and District FCSS, with a large jump – a nearly 55% increase in requests – from 2016 to 2017.

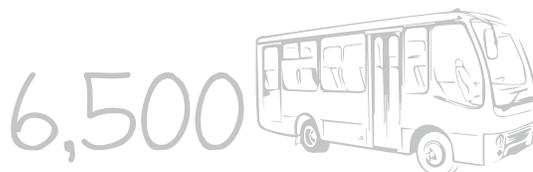
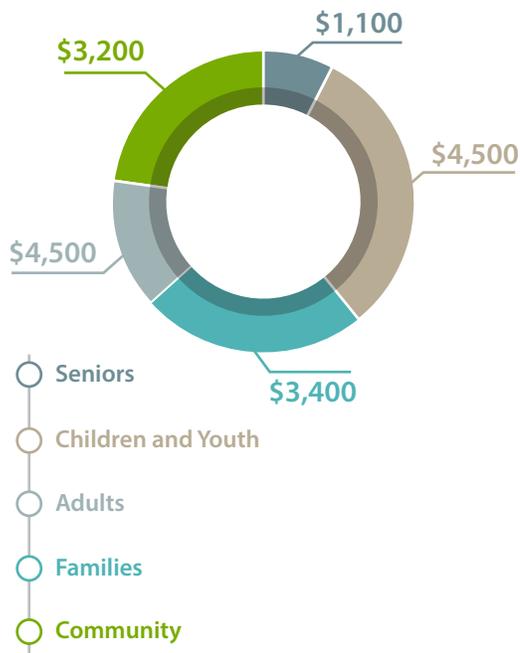
Cold Lake and District FCSS strives to be a trusted source of compassionate support in the region and its staff's work in this regard has paid off.

Council considered a request from the Cold Lake Seniors society to take over the Meals on Wheels Program, which has now found a home at FCSS. Together with catering staff and volunteer drivers, 466 meals were served through the program.

Cold Lake and District FCSS also administers the city's Community Strategy Grant Program, offering special project grants that enhance social well-being.

In total, \$14,200 in grants were awarded to projects that supported social programs for families, children and youth, seniors, and the community at large.

2017 FCSS GRANT DISBURSEMENT



6,500 RIDES WERE PROVIDED TO COMMUNITY MEMBERS WITH THE SPECIAL TRANSPORTATION BUS.

2013-2017 INFORMATION AND REFERRALS



2013



2014



2015



2016



2017

Giving families the best start in life.

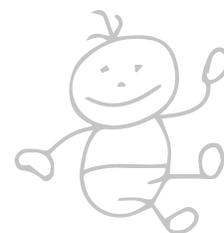
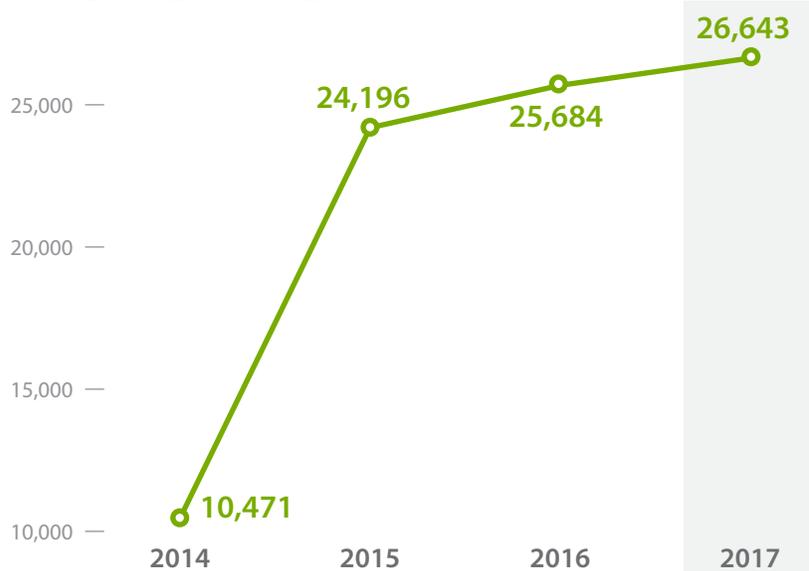
The Cold Lake Parent Link Centre (PLC) continues to reach out to more families within Cold Lake and District FCSS. Community members stopping by, either from word of mouth or through marketing, continue to increase as more families become aware of the social and parental benefits of the facility.

Since the move to the new building in 2014, and with more than four times the space, FCSS and the PLC has seen increased attendance, enthusiasm and interest for all programming.

With additional “after-hour” and weekend programming, there is renewed importance of the need for the Parent Link Centre to remain flexible in order to meet the needs of our unique community.

In 2017, drop-ins to the PLC reached 26,643, up from 25,684 in 2016. The Parent Link Centre also delivered a number of events for groups and for special occasions, such as Car Seat Safety, The Child Find Program, and parties for Christmas, Easter, Halloween, and Valentine’s Day.

2014-2017 PARENT LINK CENTRE TOTAL ATTENDANCE



2,000

HOURS OF SCHEDULED
PROGRAMMING WAS
DELIVERED AT THE
PARENT LINK CENTRE.

Something for everyone.

Programming at Cold Lake and District FCSS and Parent Link Centre covers children and youth, adult, family, community programs, as well as preventative programming. From play and educational programs for children, grief counselling, the Snow Angels program, to programs geared towards parents, FCSS programming is guided by the principle that “investments made in developing and supporting people pay dividends in all areas of life.”



Family and Community Services

- Meals on Wheels 466
- Special Transportation 6,628
- Cold Lake Interagency 193
- Counselling Services 164
- Community Equipment 4,553
- Information and Referral 3,980
- Neighbourhood Block Party Program 691
- National Family Week Kick-off Event 631
- Heritage Day 400
- Pink Day 900
- Family Fun Nights 683
- Family Adventure Program 185
- National Child’s Day 303
- National Bullying Awareness Breakfast 89
- Character Development 1,795
- Bike Rodeo 67
- Resource Library 630



Child and Youth

- LEGO 138
- Home Alone 77
- Cooking Classes 51
- Cold Lake Youth Council 211
- Silly Science Saturdays 116
- Bus Trips 36
- Garden Gnomes 127
- Fun in the Sun 102
- What to do When 30
- Boredom Bustin’ Afternoons 36



Volunteer Services

- CVITP (Community Volunteer Income Tax Program) 238
- Snow Angels 48
- Fill-a-Bus 60
- Community Volunteer Appreciation Event 224
- Volunteer Hours 2,680
- Number of Volunteers 818



Adult Programming

- Living through Grief 22
- Wills, Personal Directives and Power of Attorney 20
- Personal Growth and Development 188
- Emergency Social Services 75
- Seniors’ Services 104
- Healthy Eating and Lifestyles 32
- Parenting Support 81



Parent Link Centre and PLC Outreach Programming

- Triple P Parenting 363
- Emotion Coaching 52
- Kids have stress too 49
- PLOW (Parent Link on Wheels) 297
- Play in the Park 1,093
- Boreal Forest Guides 44
- Provincial Park Scavenger Hunt 40
- Douglas Country Creative Play 79
- Infant Massage 32
- Baby Yoga 27
- Holiday Celebrations 971
- Ages and Stages Spring Screening 137
- Music is Fun 125
- Community Visits 378
- Newborn Baby Bags 190



262 TURKEYS
WERE COLLECTED
DURING THE FILL-A-
BUS CAMPAIGN.



Recreation is growing in Cold Lake.

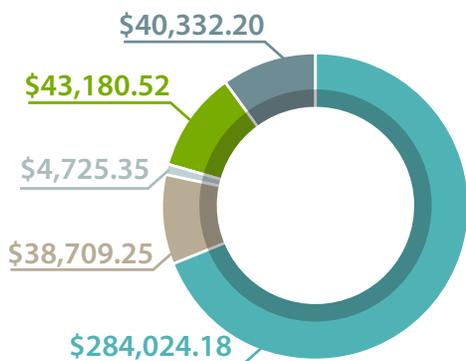
The Energy Centre's Phase III project was well under way during 2017 and really created a buzz of excitement for the new addition. Construction of the new sports field facility as a part of the Energy Centre's Phase III project was launched in the fall 2017 and successfully continues with a completion deadline in spring of 2019.

Marianas Trench and Toby Keith made their way to Cold Lake in 2017 and entertained residents and visitors alike. Another big draw was the Canada 150 celebrations at the newly renovated Kinosoo Beach. It was a highlight for the city's rec staff to be involved in our community's celebration of such a historical event for Canada. Bif Naked and a mesmerizing pyro-musical fireworks show finished off the day.

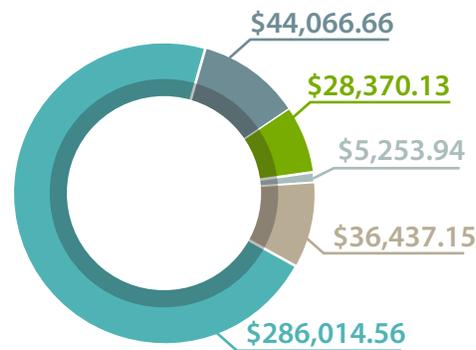
The Ivan Krook dugouts were repaired after being damaged by heavy wind in the summer. Imperial Park Playground was assembled and installed by a contractor prior to the end of the year.

The Energy Centre made a point of increasing its programming for 2017. There was plenty to do, whether it was a Reid Field House event like the Dueling Pianos or Yuk Yuks, a city sponsored event such as Aqua Days, or a new sports program such as touchtennis. The city's recreation staff has a part in over 65 events throughout the year ranging from large community celebrations to major concerts and drop-in events for youth.

2016 REVENUE



2017 REVENUE



Expanding wellness.

The Cenovus Wellness Centre is settling into its expanded space after adding new equipment in 2017 to respond to members' requests. A survey was conducted to determine what types of equipment would meet users' demands and expectations.

New equipment included six machines, three additional free-weight benches, additional weight bars and weights and new replacement cable attachments for existing machines.

Sales of new memberships in 2017 were on par with 2016, but renewed memberships jumped by almost 42% in the same time.

The Energy Centre and Cenovus Wellness Centre have earned a reputation for providing excellent service during convenient hours of operation with a well-trained and dedicated staff. The facility has earned a 4.4 out of 5 rating over 85 reviews on Google's business page since the city started tracking the data in 2015.

Recreation remains a high priority for residents and visitors as the Energy Centre accounts for 28% of the web traffic at coldlake.com.

2016 MEMBERSHIPS



New



Expired



Renewal



2,300

PEOPLE ATTENDED
THE REMEMBRANCE DAY
CEREMONIES HELD AT
THE ENERGY CENTRE.

2017 MEMBERSHIPS



New



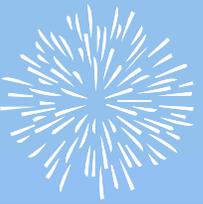
Expired



Renewal



THE CITY OF COLD
LAKE MAINTAINS 38
PARKS INCLUDING
THOSE ON 4 WING.

2000 
YEAR THAT COLD LAKE
BECAME A CITY.



2017 HALL OF FAME
INDUCTEES WERE
ALEX JANVIER &
IVAN KROOK SR.



Celebrating Canada's big day.

This year, Canada celebrated 150 years and Cold Lake didn't hold back on joining in on the celebrations. This amazing event was held at the newly revamped Kinosoo Beach, which featured many activities and Canadian singer Bif Naked. An estimated 7,500 attendees joined the festivities.

2017 EVENT ATTENDANCE

Kid Zone	177	Canada Day	7,500
Marianas Trench	869	Toby Keith	1,306
Dawgs & Divas Gala	320	Randy Rider's After Party	350
Family Day	3,500	Aqua Days	2,500
Winter Festival	750	Movie in the Park	130
King of the Cage	550	Portage College Staff Meeting	225
TIGI Mini Show	60	Terry Fox Run	152
Lakeland Credit Union AGM	350	Business of the Year Awards	340
Fame Dance	400	2017 Municipal Election	1814
P.A.R.T.Y. Program	300	Fitness Advocate Expo	420
Home and Leisure Show	1,800	Hearts for Healthcare Halloween Party	266
Energy Centre Easter Party	1,100	Hall of Fame Banquet	91
FCSS Easter Party	355	Remembrance Day	2,300
APEGA Science Olympics	110	Santa Claus Parade	55 floats
Wanna Dance? Competition	51	Family Fun Night	500
Hearts for Healthcare	480	Festival of Peace Gala	272
Public Works Day	200	Dueling Pianos	268
Assumption Jr./Sr. High School Grad	360	Imperial Oil Kids Christmas Party	500
Yuk Yuk's (x2)	576	Pictures with Santa (x2)	100
Seniors Day	110	Primco Dene Christmas Party	350
Cold Lake High School Grad	320	Skate with Santa	75

Taking over the greens.

The Cold Lake Golf and Winter Club entered into its fifth season under the City of Cold Lake in 2017.

This was also the first year that all turf maintenance responsibilities were handled by the city. Staff worked hard to continue to improve the conditions of the course and saw significant headway made throughout 2017 and into 2018.

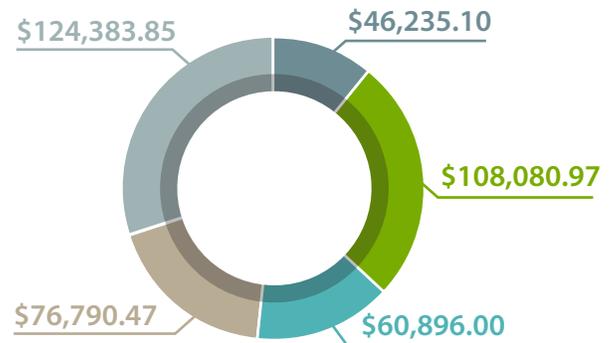
The health of the greens significantly improved throughout the season, along with the staff's ability to combat weeds and disease in the turf.

The facility as a whole accepted 295 special bookings over the year, including golf and curling league nights; golf and curling tournaments; meeting rooms; roller derby league rentals, and a variety of other events that took place throughout 2017.



8,126
 ROUNDS OF GOLF WERE
 PLAYED AT THE COLD LAKE
 GOLF & WINTER CLUB

2017 REVENUE



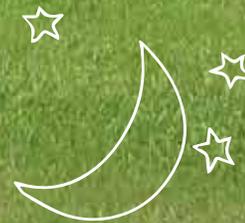
- Curling Ice Rental
- Green Fees
- Memberships
- Cart and Club Rentals
- Pro Shop Sales

2017 PARTICIPANTS

Men's Open	28
Ladies' Open	56
Senior Open	46
Swing & Sweep	56
Club Championships	38
60th Anniversary	86
Ladies' Night	15-35
Men's Night	8-24
Military Members	50
Total Members	91



OUR GREENS TAKE UP
OVER 111,000 SQ FEET



GOLF IS ONE OF
ONLY TWO SPORTS
TO HAVE BEEN PLAYED
ON THE MOON.



HOME ALONE PROGRAM
OFFERED GOLF LESSONS
FOR YOUTHS AGES 9 TO 12.

Cold Lake's hot spot.

No matter the season, the Cold Lake Marina is a popular area for locals and tourists, whether they are launching a boat, taking a walk, or fishing off the pier.

The operation of the marina remains contracted out, with the contractor also in charge of fuel, maintenance, and overnight security. The contractor also helped with building the marina shinny rinks in the winter. At the end of the summer season, all aluminum docks were removed from the marina, properly welded, and prepared for spring installation. The marina waiting list at the end of 2017 rose to 202 individuals. Twelve slips became available in 2017 and were filled by those first on the waiting list. All 236 slips in the marina were again allocated.

There is currently an opportunity for a local business to lease commercial space in the marina building.



From bud to bloom, we're looking good.

The city participated in Communities in Bloom activities and entered into the friend's non-evaluated category. This consists of plant exchange, beautiful garden recognition, and we adopted the new mascot ClBee that is used at community events. General grass cutting, trimming, and weeds spraying services were offered through contract whereas the sports fields were maintained by in-house staff.

Soccer fields and ball diamonds at Imperial Park and Ivan Krook Park were cut, fertilized, aerated, weeded, and lined throughout the season, as per the maintenance program. Ice maintenance of the South and North outdoor rinks continued up to a few times a week, depending on the ice and weather conditions. The outdoor rinks maintenance program consists of janitorial services, regular snow removal and floods. The concrete slab at the entrance point to the north skate shack was built by a contractor. Two shinny rinks were prepared at the marina bay, with rinks enclosed with a six-inch wood frame.

Contact Us

We're here to help.

CITY HALL 5513 48 AVENUE PHONE: 780.594.4494

COLD LAKE AND DISTRICT FCSS 5220 54 STREET PHONE: 780.594.4495

COLD LAKE ENERGY CENTRE 102 7825 51 STREET PHONE: 780.639.6400

COLD LAKE FIRE-RESCUE 718 10 STREET & 5201 55 STREET PHONE: 780.594.4494

COLD LAKE GOLF & WINTER CLUB 1 NORTHERN SPIRIT LANE PHONE: 780.594.5341

COLD LAKE MARINA 802 LAKESHORE DRIVE PHONE: 780.639.3316

COLD LAKE MUNICIPAL ENFORCEMENT 5201 55 STREET PHONE: 780.594.1345

COLD LAKE RCMP 4710 55 STREET PHONE: 780.594.3302

COLD LAKE TRANSFER STATION PHONE: 780.812.9198

NORTH ARENA 1730 6 STREET PHONE: 780.639.2936

PUBLIC WORKS SHOP 1515 16 STREET PHONE: 780.594.4496

SPECIAL TRANSPORTATION 5220 54 STREET PHONE: 780.207.2568

WATER TREATMENT PLANT 102 10 STREET PHONE: 780.594.4498



City of
Cold Lake