

CITY OF COLD LAKE
2021 ANNUAL

REPORT



ABOUT OUR COMMUNITY

The City of Cold Lake publishes an annual report to reflect on what has happened in the community over the past year. It is also a chance to give residents the final numbers on expenditures and to look at where we were, and where we wanted to go, when 2021 drew to a close.

With exciting new facilities being built, major infrastructure projects on the go, and popular community events and programming, the City is excited to share all it has to offer with its residents and visitors.

The City of Cold Lake is proud to take an open and transparent approach to customer service, not only in this annual report, but year-round. If you have questions, you can always call or drop by City Hall, contact an elected official or send us an email at city@coldlake.com.

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CRAIG COPELAND,
MAYOR, CITY OF COLD LAKE

MAYOR'S MESSAGE

Each year comes with its challenges, its surprises, and its successes, and 2021 was no different.

Council maintained its stance of closely following all provincial and federal guidance regarding the pandemic and the associated health measures. We did our best to monitor the situation as the restrictions ebbed and flowed. Our hearts go out to everyone who was affected by the pandemic. Few people were left entirely untouched: From families who lost loved ones to people whose livelihoods were affected or put on hold, to our front-line workers who continued with their challenging jobs under the most challenging of circumstances, the pandemic had a significant impact on many lives.

In October, the City held its municipal election to see who the community wanted to serve them through a four-year term.

With four new councillors, we saw the largest change on council in quite some time. We thank everyone who served our community as an elected official in the past, and everyone who let their name stand for election: It's not an easy thing to do. In the following pages, you will learn more about what our past council was able to achieve in its final year and what

the new council's vision is to build on our progress up to this point, along with what projects we started our new term with.

Our previous council led us through interesting times and I thank them for the commitment they showed our community and their passion for the City. Our council has never been one to shy away from big issues.

From taking on the federal government to try and receive a fair share of PILT, through negotiating – and then renegotiating – a sustainability agreement for the City, completing an annexation, and tackling major infrastructure and recreation projects, council's priority has always been to make our city one with amenities its residents can be proud of and a place where people are excited to live. I think we've achieved our goal, but that doesn't mean there isn't more work ahead.

As we chart the course for this council's term, and for the elected officials who will come after, we will continue to balance recreational and cultural needs with improvements to municipal infrastructure we all rely on. We also must ensure our residents' voices are heard, not only within our council chambers, but also on the provincial and federal stages. This annual report will give you a good look at where we hope to go, and at some of the work we've done to get us where we are.

CITY MANAGER'S MESSAGE

The City of Cold Lake joined municipalities across Alberta in holding an election in 2021, and the residents of the community elected their municipal representatives for the next four-year term.

After a thorough and intensive orientation, council began to set its vision for the term. In late December, just two months after the election, council held a series of meetings to arrive at its strategic priorities.

This is an important exercise, as it focuses administration's efforts on achieving council's goals for the community.

In any given municipality there are many competing priorities that are well worth pursuing. In order to make consistent and efficient progress, however, administration needs to focus its limited resources.

The 2021 Strategic Priorities list will have administration focusing on the Payment in Lieu of Taxes dispute with the federal government, looking for ways to assist the city's vulnerable population, community safety programs, medical services and the possible creation of another medical clinic, as well as the design of a future aquatic facility for the community.

These were council's top priorities, in order of their importance. Some of the issues we've already made progress on, and some will soon be brought to a conclusion. Others will prove challenging and may take an entire term – or longer – before concrete progress can be made and solutions can be put in place.

There are, of course, other priorities and projects that council directs us towards to make sure that no opportunities to make progress are lost. Council's priorities set the direction for the community, and have formed the basis of much of the progress we've seen over the years in our infrastructure and amenities.

You can learn more about the City's priorities, or any projects that we are taking on, throughout this report. There is also more information available on our website.

Finally, our doors at City Hall are always open. We hope that residents are always comfortable sending an email or dropping us a line. We are here to follow council's direction and to serve the public: And a big part of that is keeping you informed.



KEVIN NAGOYA, CAO

PROGRESS

YOUR NEW CITY COUNCIL

Cold Lake City Council holds its Regular Meetings at City Hall on the second and fourth Tuesday of each month. On the third Tuesday of each month, council holds its Corporate Priorities Committee meetings. Meetings start at 6 p.m., are open to the public, and are streamed online. Links are available on the city's website and social media. Agendas and meeting minutes are available to view online at www.coldlake.com/council.

In addition to Regular and Corporate Priorities Committee meetings, elected officials also attend a number of committee and board meetings. Some committees are established by council to assist with city business or special projects.

2021 ELECTION

The Cold Lake Municipal Election was held on October 18, 2021. It was planned to be responsive to rapidly changing public health restrictions. In order to ensure that voters had confidence in the process, and ample opportunity to cast their votes, several new initiatives were put in place for the election. The number of advanced polls was increased to four from two. Two opportunities to cast ballots at drive-through polls were also implemented, which proved a popular option for the public. The City of Cold Lake also increased the number of election workers, and its advertising efforts to help ensure the public was aware of the additional options, the changes, and the procedures that were put in place.

The 2021 election saw a nine-per-cent increase in voter turnout, from 16.2 per cent in 2017 to 25 per cent in 2021. There were 11,072 eligible voters in the City and 2,759 voters cast ballots. Details about the election and a breakdown of the results can be found on www.coldlake.com/election.



CRAIG COPELAND,
MAYOR



RYAN BAILEY,
COUNCILLOR



VICKY LEFEBVRE,
COUNCILLOR



BOB MATTICE,
COUNCILLOR



BILL PARKER,
COUNCILLOR



ADELE RICHARDSON,
COUNCILLOR

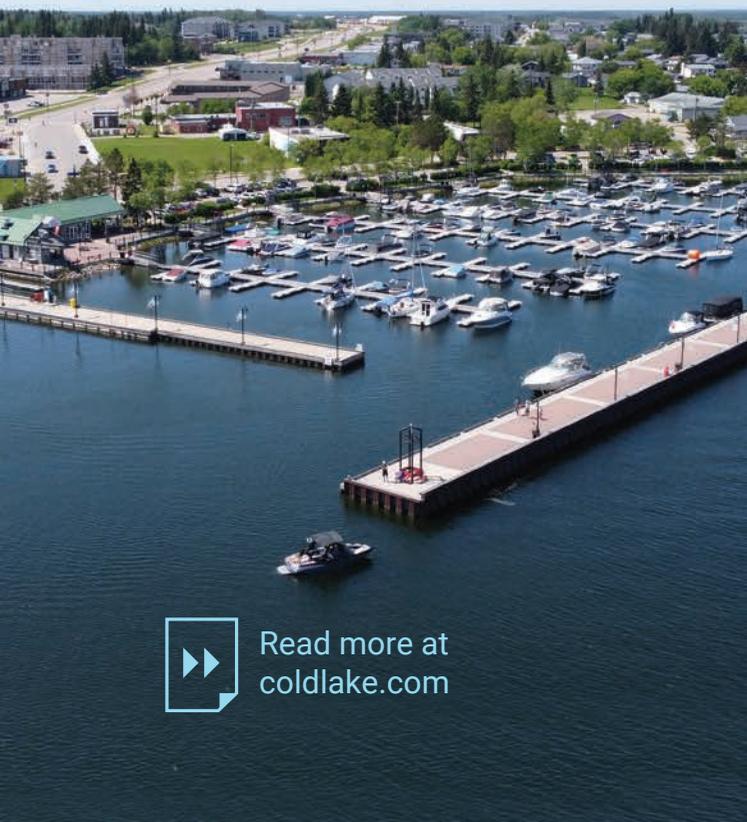


CHRIS VINING,
COUNCILLOR

STRATEGIC PRIORITIES

A VISION FOR OUR COMMUNITY

Cold Lake City Council maintains a list of its top strategic priorities. These focus the City's resources to ensure that progress is made towards council's vision for the community. The list is a "living document," which council and administration revisit and update on a regular basis. The list outlines council's top five priorities in order of importance. These are followed by other, secondary priorities so that no opportunities for progress are missed.



Read more at
coldlake.com



PAYMENT IN LIEU OF TAXES (PILT) RESOLUTION

Since 2013, the City of Cold Lake has disputed outstanding Payments in Lieu of Taxes (PILT). While the federal government does not pay property taxes per se, it is required by its own legislation to make PILT payments to municipalities where its property is located. The dispute is centred on the assessed value of the federal land within the City's corporate limits. This value affects the PILT owed to the City of Cold Lake and the associated Alberta School Board Requisition, which must be collected by the City and paid to the province.

The City of Cold Lake has maintained that it has been shorted approximately \$1.6 million in PILT each year since the dispute began. The City has so far been granted deferrals for the Alberta School Board requisition owed, although these deferrals are by no means guaranteed each year. The City won one judgement at the PILT dispute advisory panel for money owed from the 2012 tax year. In 2021, the City won a judgement in federal court which stated that a decision by the Department of Public Services and Procurement Canada to withhold PILT for the Cold Lake Golf & Winter Club was neither reasonable nor procedurally fair. In early 2022, a dispute advisory panel hearing took place that will cover the remaining tax years and, the City hopes, will serve as the basis for future PILT payments to effectively end the nine-year dispute. A decision is expected later this year or early next year. To date, approximately \$13.1 million in outstanding PILT payments is disputed, in addition to \$13.4 million in penalties and \$3.5 million in school board requisitions.



HOMELESS/VULNERABLE POPULATION FORUM/TERMS OF REFERENCE

On February 2, 2022, the City of Cold Lake hosted a forum to discuss the homeless and vulnerable population in the City of Cold Lake and the surrounding region. Stakeholders gathered to share information and best practices, discuss existing community supports and analyze gaps in the local support system.



MEDICAL CLINIC/ SERVICES OPTIONS

Cold Lake City Council continues to assist with programs to attract and retain physicians, while advocating to the provincial government for changes to assist in these efforts and allocate additional physicians in Cold Lake. To better inform its efforts, the City of Cold Lake included questions about physicians and access to physicians in its 2022 Municipal Census.



COMMUNITY SAFETY PROGRAMS

Council continues to fund the Commercial Security Program, with a discussion about on-going funding set for the 2023 budget process. The Commercial Security Program provides commercial properties throughout Cold Lake with another set of eyes to deter vandalism and break-ins, and call police when required. Council also topped up the Social Inclusion Grant Program, so that it can provide \$100,000 in grants each year, starting in 2022 until 2025. This program aims to empower local social service providers to mitigate social issues through a combination of preventative and intervention-based initiatives.



AQUATIC FACILITY: DESIGN DEVELOPMENT AND FEASIBILITY STUDY

The City of Cold Lake has completed public consultations and is working towards a conceptual design of a proposed aquatics centre that will meet the needs of the community. The construction of the facility itself remains unfunded, but Council has included a one-per-cent increase in property tax revenue in its operating budget for 2022. This will ensure that operational funding of a future aquatic centre does not have an immediate and large impact if it comes online in the future.

Additional Priorities (in no particular order)

- Public Works Operations Centre: Funding
- Lakeshore Drive Implementation
- Social Inclusion Policy Review
- Arts and Culture Needs Assessment
- Highway 28 - Provincial Improvements
- Taxi Bylaw Review
- Cold Lake Regional Airport – Expansion Options
- Safe Community Forum

FINANCE

BALANCE FOR OUR COMMUNITY

The City of Cold Lake’s Finance Department is responsible for customer service, property taxes, utility billing, accounts payable, accounts receivable, the City’s financial statements, and the budget process.

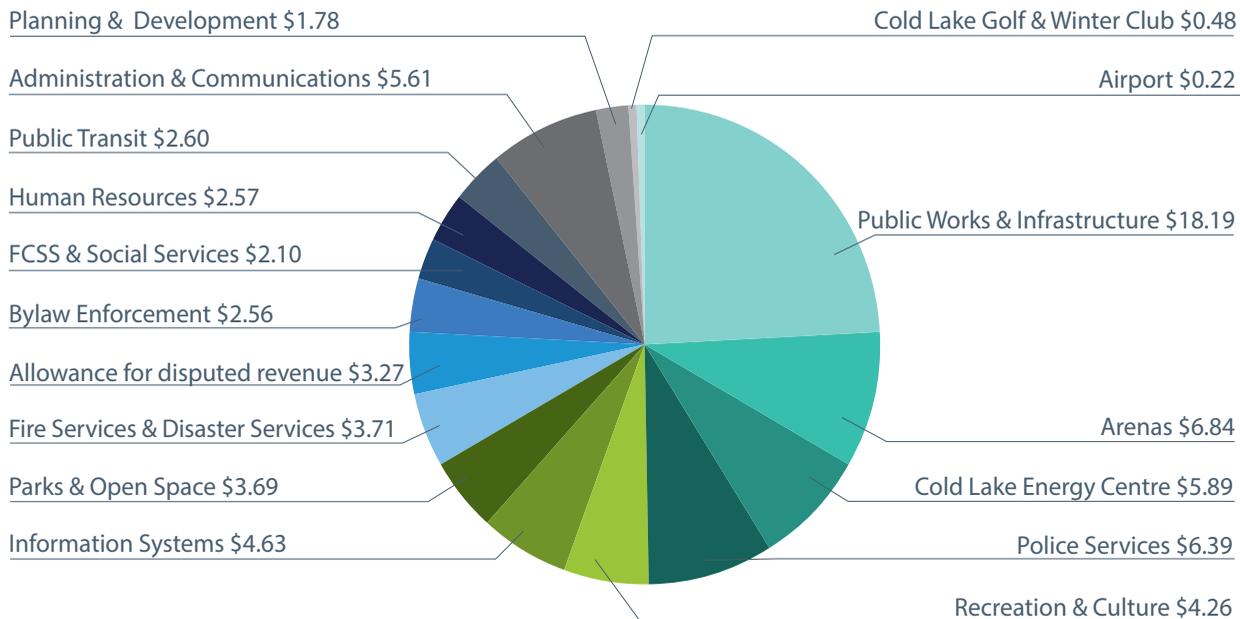
The following pages outline the City of Cold Lake’s financial position, and how revenue from municipal taxes is spent to provide municipal services. More information can be found at www.coldlake.com.

2021 DISTRIBUTION OF EXPENSES (ACTUAL)



- Public Health & Welfare \$1,459,276
- Planning & Economic Development \$1,630,455
- Emergency Services \$5,590,002
- Administration \$9,854,668
- Recreation & Culture \$9,103,020
- Public Works & Infrastructure \$18,699,813

OPERATIONAL FUNDING FROM TAXES 2021 (BUDGETED)



PER \$100 OF MUNICIPAL TAXES

The above chart shows the City’s spending on various service categories, per \$100 of municipal taxes in the 2021 budget. In 2021, for every \$100 of municipal taxes collected, \$74.79 was used in the operational budget while \$25.21 was used to fund capital projects.

Operational Spending	\$ 74.79
Transferred to Capital	\$ 25.21
	<u>\$100.00</u>

HOW TAXES ARE CALCULATED

1. BUDGET DECISIONS

Council approves services and programs and administration calculates the revenue needed to pay for the desired services. (Roads, Waste Management, Policing, Social Programs, etc.)

2. PROVINCIAL GOVERNMENT

Determines how much each community needs to pay to cover its share of the Education Tax and the Seniors Requisition.

3. PROPERTY ASSESSMENTS

The assessor prepares assessments for the municipality and assessment notices are sent to each property owner. Owners have 60 days to appeal the assessed value of their property.

4. TAX RATES SET

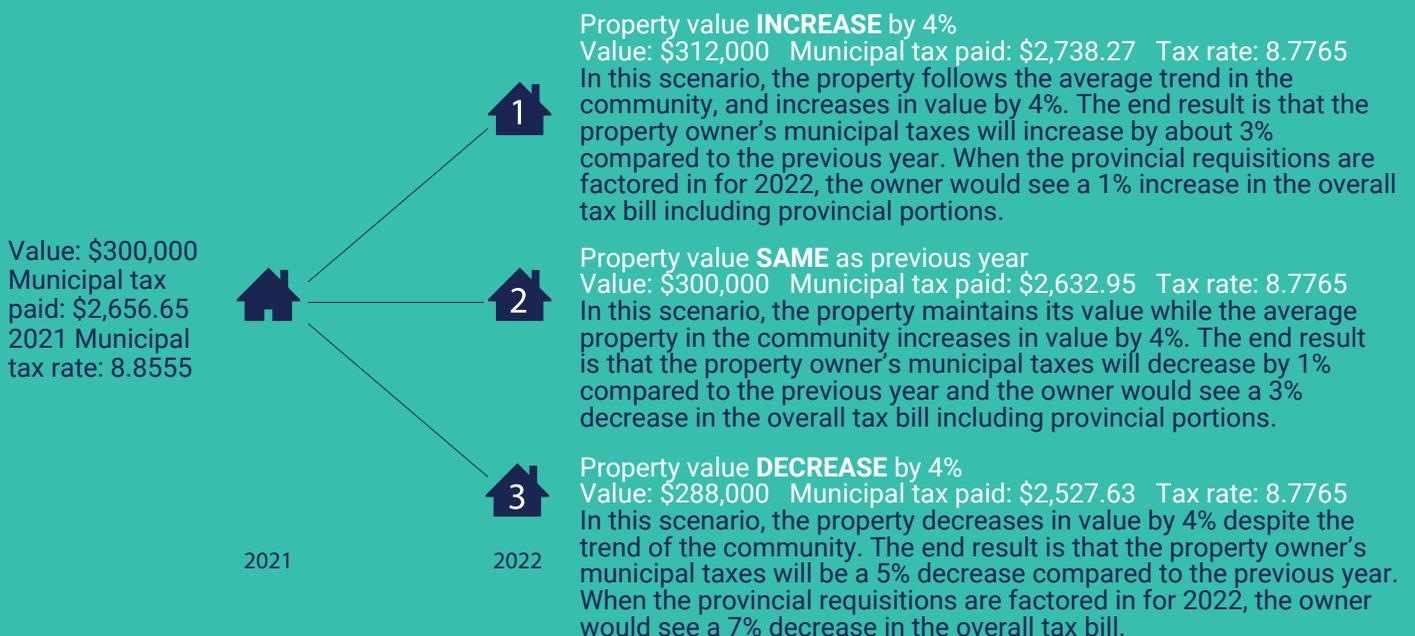
Rates are set so that enough revenue is raised to balance the budget. Rates can vary for residential properties, multi-family properties, and commercial properties. Tax notices are then sent to property owners.



RESIDENTIAL PROPERTY VALUE MUNICIPAL TAX EXAMPLES

The chart depicts scenarios and what they would mean for a residential property's tax bill. The assessed values used to calculate 2022 property taxes in Cold Lake increased, on average, by four per cent throughout the community. Council passed a three per cent average tax increase. The average effect on tax bills in the City of Cold Lake was an increase of one per cent when compared to the year before, however that is because Cold Lake's share of the Provincial Education Tax and Seniors Requisition fell in relation to the rest of the province, due to a slower increase in assessment compared to the rest of the province. The actual changes seen on a tax bill for a given property, however, will depend on the change in its value in relation to the rest of the properties in the community.

8.7765 Tax rate required to raise the municipal portion of the tax bill
 ± 2.6084 Tax rate required to raise the provincial portion of the tax bill
 11.3849 Total tax rate in Cold Lake for both municipal and provincial property taxes

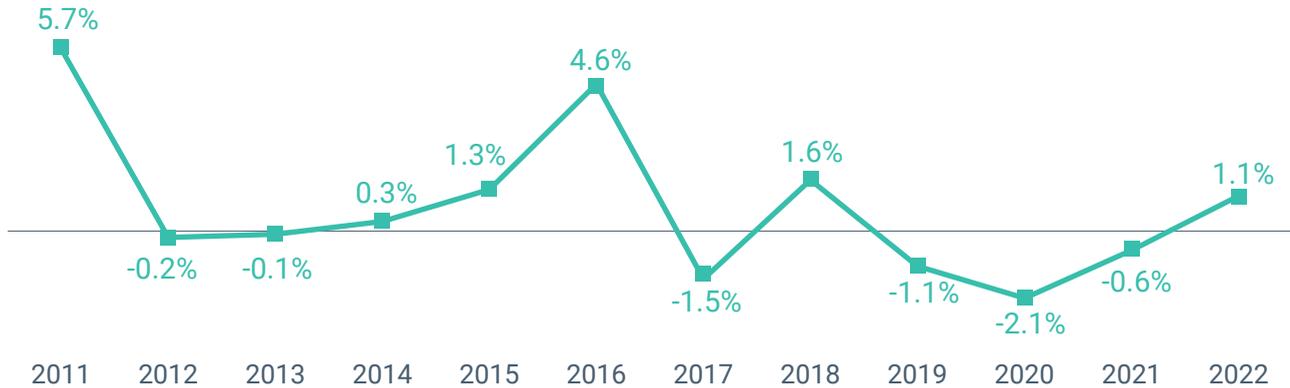


FINANCE

MONTHLY E-BILLING



AVERAGE RESIDENTIAL TAX INCREASE OR DECREASE



35%

of properties with utility accounts receive their bills electronically. Sign up at coldlake.com/utilities

The total amount of property tax paid can vary depending on the municipal tax rate, developments in the community, the province's education property tax, and the province's seniors property tax. Property taxes are based on market value, including land and improvements. This graph shows the average residential tax increase or decrease over the years, inclusive of municipal property tax, the provincial education property tax, and the provincial seniors property tax. The Government of Alberta sets the amount collected from each municipality to fund education and seniors lodges.



BREAKDOWN OF PROPERTY TAXES COLLECTED



Education tax (Government of Alberta)
This tax is levied by the provincial government to fund education across Alberta and is collected by the City of Cold Lake on behalf of the province.

Lakeland Seniors Foundation requisition (Government of Alberta)
This funds improvements to seniors lodge accommodations in the Cold Lake-Bonnyville area and is collected by the City of Cold Lake on behalf of the province.

Municipal tax (City of Cold Lake)
This includes infrastructure, recreation and culture, administration, planning and economic development, emergency services, and public health and welfare at the city level.



RESIDENTIAL PROPERTY TAXES PER HOUSEHOLD



Total tax rate

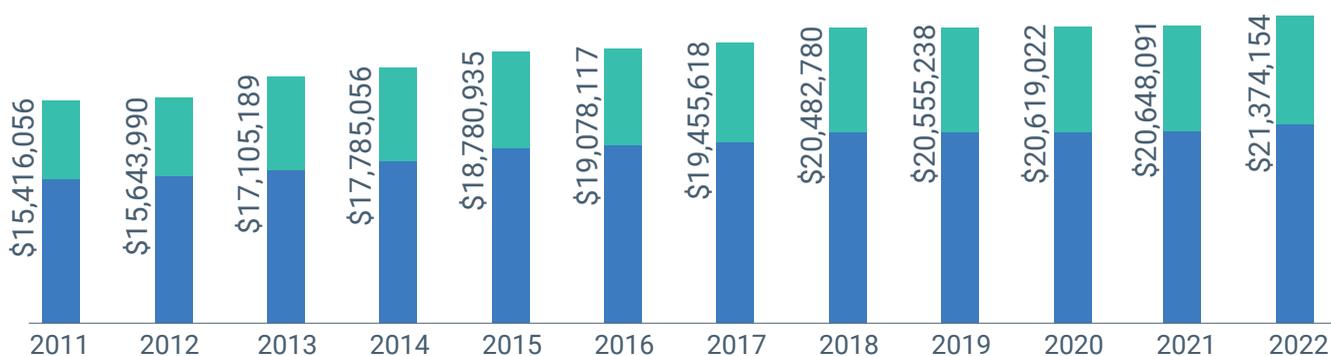
This includes municipal property tax, the provincial education property tax, and the provincial seniors property tax.

Municipal property tax

This is the portion of the tax rate levied by the City of Cold Lake.



RESIDENTIAL VS. COMMERCIAL PROPERTY TAXES COLLECTED



This chart outlines the total municipal property taxes paid, and includes a breakdown comparing the total amount of taxes paid by residential and commercial properties.

- Residential properties
- Commercial properties

FINANCE

STATEMENT OF OPERATIONS

FOR THE YEAR ENDED DECEMBER 31, 2021

	BUDGET	2021 ACTUAL	2020 RESTATED
Revenue			
Net municipal taxes	\$ 20,648,074	\$ 20,655,615	\$ 20,622,855
Government transfers	11,620,788	12,531,167	13,383,711
Sales and user charges	10,118,236	9,838,914	9,681,202
Penalties and cost on taxes	315,000	3,229,465	2,783,891
Investment income	575,000	1,807,498	1,866,052
Franchise and concession contracts	1,011,317	1,011,931	983,756
Rentals	1,133,324	991,969	927,581
Other	180,500	500,279	532,363
Licenses and permits	232,400	264,688	225,605
Development levies	-	162,054	98,755
Fines	145,000	70,131	65,080
Total Revenues	45,979,639	51,063,711	51,170,851
Expenses			
Transportation systems	7,662,370	14,812,748	13,374,297
Recreation and culture	10,033,761	11,222,759	10,572,313
Utility systems	7,822,081	10,787,901	9,766,685
Administration	6,963,562	9,589,299	8,685,284
Police and bylaw enforcement	4,174,357	4,330,888	3,280,066
Fire and emergency services	1,419,143	1,847,839	1,760,441
Public health and welfare	1,551,504	1,652,379	1,499,730
Planning and development	1,595,960	1,638,685	1,498,016
Legislative	561,140	415,280	350,382
Other	4,195,761	19,000	-
Total Expenses	45,979,639	56,316,778	50,787,214
Excess (deficiency) of revenue over expenses – before other revenues	-	(5,253,067)	383,637
Other revenues (expenses)			
Government transfers for capital	13,041,900	19,330,238	11,340,061
Contributed tangible assets	-	89,000	-
Loss on disposal of assets	-	(1,195,847)	(43,254)
Total other revenues (expenses)	13,041,900	18,223,391	11,296,807
Excess of revenue over expenses – before other revenues	13,041,900	12,970,324	11,680,444
Accumulated surplus, beginning of year	355,143,285	355,143,285	343,462,841
Accumulated surplus, end of year	368,185,185	368,113,609	355,143,285
Acquisition of tangible capital assets	\$ 42,442,232	\$ 20,935,705	\$ 10,350,805

STATEMENT OF FINANCIAL POSITION

FOR THE YEAR ENDED DECEMBER 31, 2021

	2021 ACTUAL	2020 RESTATED
Financial assets		
Cash and short-term deposits	\$ 12,738,306	\$ 16,084,269
Taxes and grants in place of taxes	821,095	1,019,158
Trade and other receivable	3,867,783	5,009,238
Land held for resale	1,055,100	1,141,500
Long-term investments	75,454,285	73,809,237
	93,936,569	97,063,402
Liabilities		
Accounts payable and accrued liabilities	11,446,781	10,903,680
Deposit liabilities	1,392,636	1,476,577
Deferred revenue	1,192,453	6,964,578
Employee benefit obligations	1,291,781	1,089,695
Long-term debt	45,652,905	48,303,662
Landfill closure post-closure liability	37,423	-
	61,013,979	68,738,192
Net financial assets	32,922,590	28,325,210
Non-financial assets		
Tangible capital assets	334,508,944	326,071,989
Inventory of supplies and materials	464,296	417,836
Prepaid expenses	217,779	328,250
	335,191,019	326,818,075
Accumulated surplus	\$ 368,113,609	\$ 355,143,285
Debt limit projections		
Debt limit Dec 31, 2021	\$ 92,746,123	
Total debt Dec 31, 2021	(45,652,905)	
Unused portion of debt limit Dec 31, 2021	47,093,218	
Debentures to be paid in 2022	2,755,186	
New debentures to be taken in 2022	(11,000,000)	
Overdraft – Line of credit	(1,000,000)	
Projected unused debt limit Dec 31, 2022	\$ 37,848,404	

FINANCE

BREAKDOWN OF ACCUMULATED SURPLUS

AS AT DECEMBER 31, 2021

Accumulated surplus December 31, 2021		\$ 368,113,609
Equity in tangible capital asset		288,856,039
Balance of accumulated surplus December 31, 2021		79,257,570
Surplus restricted internally for projects		
General government	1,818,530	
Public works & infrastructure	34,274,884	
Community services	10,917,877	
Offsites – committed and uncommitted	4,429,212	
Other	1,449,799	
Total internally restricted surplus Dec. 31, 2021		(52,890,302)
Non Cash Items		(6,426,053)
Unrestricted surplus December 31, 2021		\$ 19,941,215

SUPPORTING OUR COMMUNITY

Each year, Cold Lake Council budgets to help groups, programs and events in the community. Among those proudly supported in 2021 were:

1st Kinosoo Scout Group Cold Lake	Cold Lake Tennis Club
Age Friendly Cold Lake	Grand Centre Lions Club
Assumption Jr/Sr High School	Hearts for Healthcare
Branch 211 Royal Canadian Legion	John Howard Society
Canadian Fallen Heroes Foundation	Kinosoo Performing Arts Association
Cherry Grove Recreation & Agricultural Society	Lakeland Humane Society
Cold Lake District Fish and Game Association	Lakeland Lacrosse Association
Cold Lake Fighter Jets Football	Lakeland Multicultural Association
Cold Lake Pickleball Club	Northern Lights Library System
Cold Lake Public Library	Pirouette School of Dance Society
Cold Lake Regional Chamber of Commerce	Ronald McDonald House Charities
Cold Lake Sailing Association	Stars Air Ambulance Society
Cold Lake Seniors' Society	Tri-town Museum Society

FUNDING OUR FUTURE

COLD LAKE AIR WEAPONS RANGE

The City of Cold Lake achieved its goal of permanent, stable funding through the former I.D. 349 when Order In Council 121/2020 came into effect. The order annexed the former I.D. 349 to the M.D. of Bonnyville and mandates a permanent formula for distribution of property taxes from the former Improvement District. The distribution formula was made through a consensus between the City of Cold Lake, M.D. of Bonnyville, Town of Bonnyville, and the Village of Glendon.

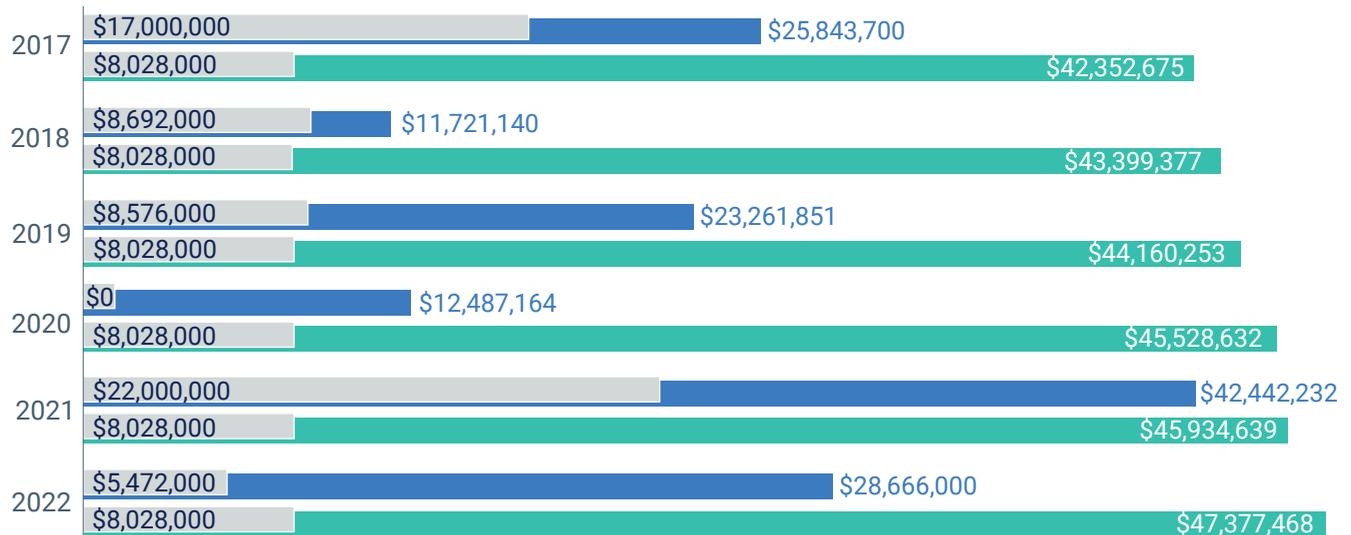
The formula provides the M.D. with money for road maintenance and administrative costs, a base amount for all urban municipalities, and then divides the remainder between the urban municipalities on a per-capita basis.

REVENUE (ACTUAL) COLD LAKE AIR WEAPONS RANGE I.D. 349



CAPITAL & OPERATING BUDGETS COLD LAKE AIR WEAPONS RANGE

- Capital Budget
- Operating Budget
- Revenue from CLAWR



BUILDING OUR COMMUNITY

Two thousand and twenty-one marked a busy year with the completion of several significant plans, as well as an overall increase in building and development activity. In February, City Council approved the North Shore Vista Area Structure Plan, which establishes the future development concept for lands north of 1st Avenue and west of English Bay Road (28 Street) in the north end of the city.

In August, the City adopted its new Municipal Development Plan (MDP). The MDP is the City's highest-level planning document. It provides the overall policy direction to guide the city's growth and development over the next 50 years, with the vision of reaching a population of 40,000 by 2070.



The City also launched a comprehensive review and update of the Land Use Bylaw. The Land Use Bylaw establishes the zoning and policies that are used to evaluate all applications for development and subdivision in the city. Following opportunities for public input, the updated Land Use Bylaw is expected to be finalized in the summer or fall of 2022.

The City also began discussions around a significant new commercial development located north of the Tri-City Mall. In the event that the proposed development proceeds, it would be the largest commercial expansion in the city since the Walmart store was constructed in 2001.

TOTAL NUMBER OF HOUSING STARTS





GROWTH

CONSTRUCTION

\$22,536,998

total construction value of all building permits issued in 2021 which hit a five-year high.

DEVELOPMENT AND BUILDING ACTIVITY CONTINUED TO INCREASE THROUGH 2021. THE TOTAL NUMBER OF DEVELOPMENT PERMITS IN 2021 HIT A 5-YEAR HIGH WITH 179 PERMITS ISSUED. HOUSING STARTS ALSO CONTINUED TO REBOUND IN 2021 WITH 52 NEW HOMES APPROVED, VERSUS ONLY 33 IN 2020.

DRIVING OUR COMMUNITY

As we rolled into 2021, the Covid-19 pandemic still had an impact on ridership for Cold Lake Transit. At the onset of the pandemic in 2020, we noticed a ridership drop. Continued ridership consisted of mainly local essential service workers and those traveling to stops close to essential services.

In 2021, we noticed an increase in local ridership, including the return of student riders. This resulted in a nine-per-cent increase in ridership from 2020 to 2021.

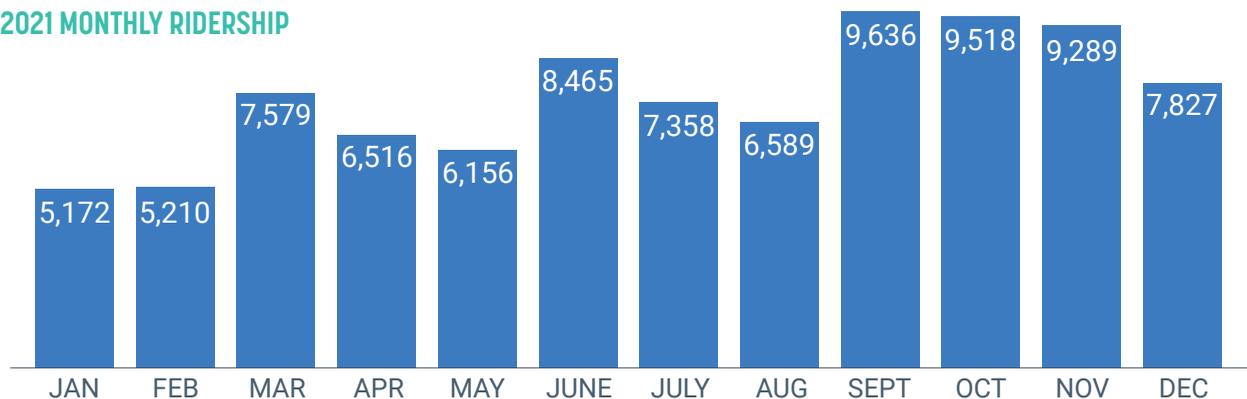
Cold Lake Transit also launched a third, low-floor wheelchair-accessible bus, which was part of the Cold Lake Transit Fleet Enhancement Project. This addition allows the City to operate newer transit buses in place of the older MCI models, which were mechanically declining.

In 2021, the Government of Canada and Government of Alberta announced the RESTOR (Relief for Shortfalls for Transit Operators) program which was available to municipalities that operated public transit through the pandemic. This announcement will allow for further funding support for Cold Lake Transit.



Working through the pandemic, I was grateful that Cold Lake Transit was running as I still needed a way to get to work.

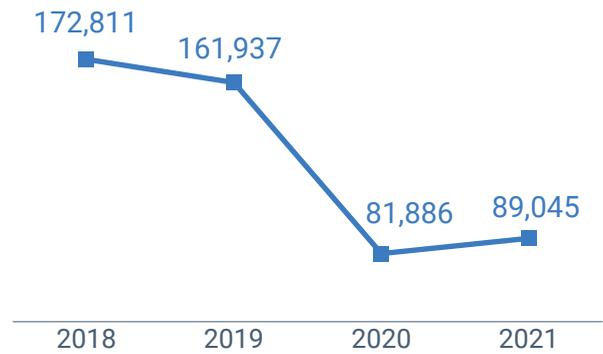
2021 MONTHLY RIDERSHIP





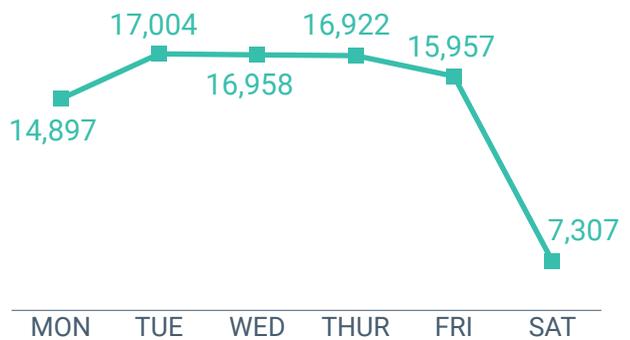
YEARLY RIDERSHIP

The COVID-19 pandemic had a marked impact on ridership, which dropped by 49% in 2020, then rose by 9% in 2021, as restrictions eased.



2021 RIDERSHIP BY DAY

While ridership trends were impacted by the pandemic, demand for weekday travel remained strong as people traveled to work and essential services.



FUEL PER YEAR (LITRES)

New buses greatly improved fuel efficiency of the fleet. Shorter operating hours during the pandemic also led to a decrease in fuel consumption in 2020.



ADVERTISING SALES

The Transit Advertising Program was designed and is implemented in-house. The program saw steady growth over 2020 and 2021.



TRANSFORMING OUR COMMUNITY

The City of Cold Lake's Infrastructure Services Department encompasses many different areas including Engineering, GIS (mapping), Water and Wastewater Treatment, Water Distribution and Collection, Waste and Recycling, Fleet Maintenance, Roads, the Cold Lake Regional Aerodrome, and Transit.

\$40M IN CAPITAL INVESTMENT

The City of Cold Lake's 2021 Capital Budget was passed with almost \$40.1 million in projects, many of which are delivered through the Infrastructure Services Department.

In addition to regular fleet and equipment replacement, upgrades (nearly \$2 million in 2021), and road improvements (just over \$9 million in 2021), several other projects received significant funding, including the reconstruction of Lakeshore Drive and the construction of

a new Public Works Operations Centre. These are complex projects requiring several years of lead-up time and will see construction in the near future. More information about the city's capital projects and their status can be found online at www.coldlake.com/projects.

The City's annual Capital Street Improvement Program is governed by a road analytics program. This program uses the surface distress index of a roadway to assist the City's engineering department in determining the most cost-effective plan to upgrade, repair, and reconstruct the road system as needed.

ASPHALT

952 m²

of pavement was replaced throughout our city.

CURB & SIDEWALK

222 LINEAR METERS

of new curb and sidewalk was completed in 2021.

LINE PAINTING

64,170 LINEAR METERS

of lines were freshly painted on municipal streets.

SPRAY PATCHING

60,631 m

of spray patching was completed in 2021.



The new trail to École Voyageur is beautiful and has been transformative in the way our parents and students walk or bike to school. Thank you for enhancing the safety for our families.

PROJECT LOCATIONS

Each year, a number of projects are completed to enhance the community.

STREET IMPROVEMENTS

- 1 8 St. (18 Ave. - 20 Ave.)
- 2 55 St. west service road (54 Ave. - 55 Ave.)
- 3 53 Ave. (57 St. - end)
- 4 55 St. east service road (55 Ave. - 57 Ave.)
- 5 51 Ave. (49 St. - 51 St.)
- 6 50 Ave. (41 St. - 38 St.)
- 7 50A Ave. (41 St. - 40 St.)
- 8 58 St. (47 Ave. - 48 Ave.)
- 9 57 St. (50 Ave. - 52 Ave.)
- 10 19 St. (7 Ave - Ptarmigan Cres.)
- 11 5 Ave. (18 St. - 16 St.)

MUNICIPAL STIMULUS STREET IMPROVEMENTS

- 12 52 Ave. (40 St. - 39 St.)
- 13 3 Ave. (21 St. - 22 St.)
- 14 12 St. (11 Ave. - 16 Ave.)
- 15 43 St. (50A Ave. - to the bulb)
- 16 50A Ave. (42 St. - 43 St.)
- 17 42 St. (50A Ave. - 51 Ave.)
- 18 1 Ave. (Spruce St. - Tamarak St.)
- 19 54 Ave. (54 St. - 51 St.)
- 20 50 Ave. (57 St. - 58 St.)

LANE IMPROVEMENTS

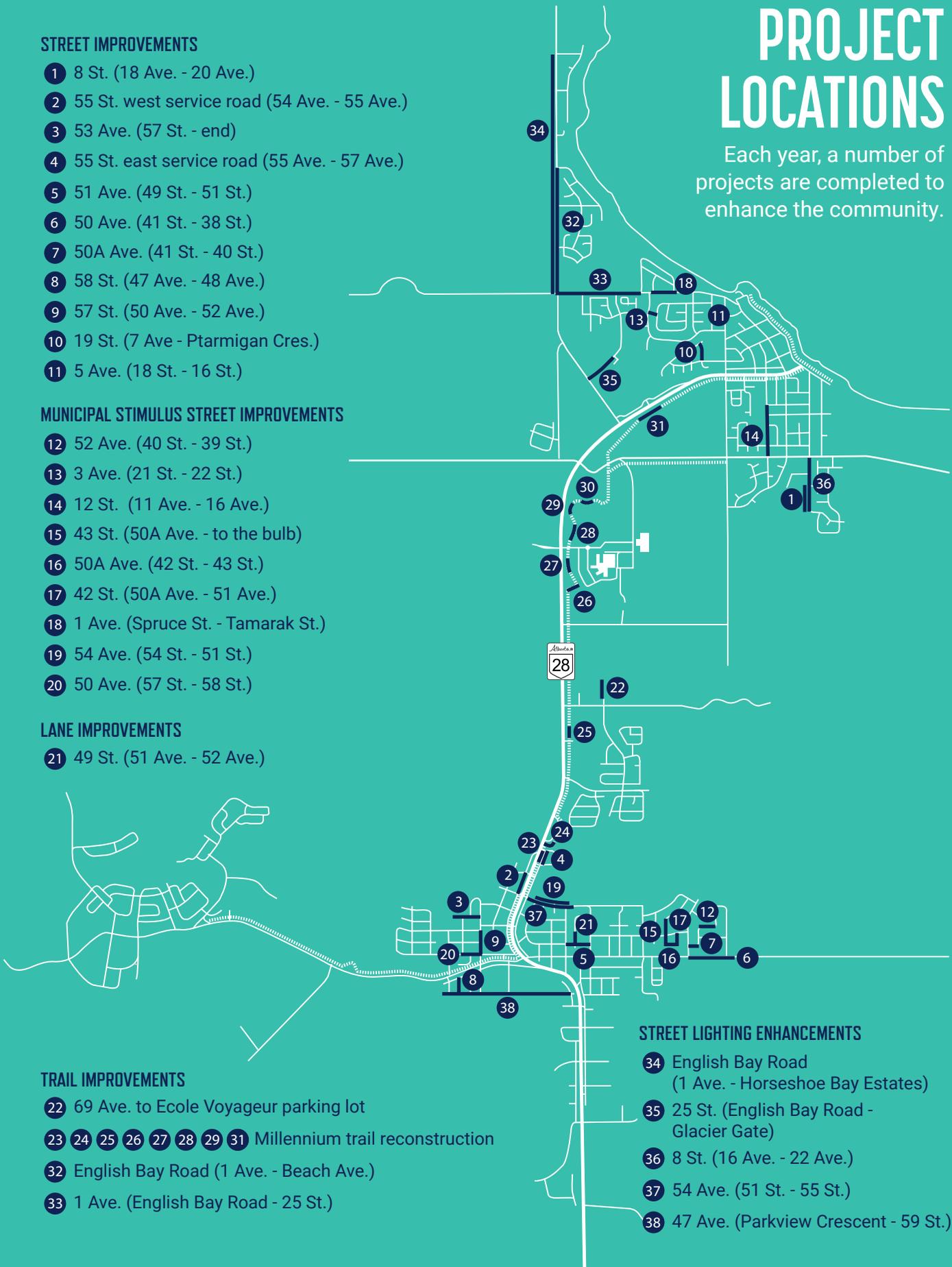
- 21 49 St. (51 Ave. - 52 Ave.)

TRAIL IMPROVEMENTS

- 22 69 Ave. to Ecole Voyageur parking lot
- 23 24 25 26 27 28 29 31 Millennium trail reconstruction
- 32 English Bay Road (1 Ave. - Beach Ave.)
- 33 1 Ave. (English Bay Road - 25 St.)

STREET LIGHTING ENHANCEMENTS

- 34 English Bay Road (1 Ave. - Horseshoe Bay Estates)
- 35 25 St. (English Bay Road - Glacier Gate)
- 36 8 St. (16 Ave. - 22 Ave.)
- 37 54 Ave. (51 St. - 55 St.)
- 38 47 Ave. (Parkview Crescent - 59 St.)



INFRASTRUCTURE



PROJECT NAME	APPROX. VALUE (ENGINEERING AND CONSTRUCTION)	START DATE	COMPLETION DATE
2021 Annual Street Improvement	\$2,425,000	January 2021	October 2021
2020 Stimulus Street Improvement	\$2,294,774	October 2020	October 2021
2021 Residential Lanes	\$200,000	March 2021	October 2021
2021 Community Trail	\$900,000	July 2021	November 2021
2021 Street Light Installation	\$387,000	January 2021	Work in Progress
2021 Highway 55 Culvert Repair	\$250,000	March 2021	October 2022*
2021 Wastewater Treatment Facility Upgrade	\$12,000,000	March 2021	Work in Progress
2021 Museum Look Out Tower	\$75,000	May 2021	Work in Progress
2021 Horseshoe Bay Public Utility Lot/Municipal Reserve Contouring	\$50,000	September 2021	September 2021
2021 Kinosoo Beach Phase 3	\$2,700,000	June 2021	June 2022
Aircraft Maintenance Engineering Program Facility	\$150,000	July 2021	Work in Progress
Imperial Park RV Sani Dump Station	\$250,000	September 2021	September 2022*
Marina Boat Launch Replacement	\$450,000	September 2021	June 2022
Aquatic Centre Concept Plan	\$150,000	November 2021	Work in Progress
11 Street Underground and Road	\$3,490,000	November 2021	Work in Progress

* Work in progress



Each year, a number of capital projects are completed to enhance the community. Details can be found in the approved capital budget, available online at www.coldlake.com.

PROJECT NAME	APPROX. VALUE (ENGINEERING AND CONSTRUCTION)	START DATE	COMPLETION DATE
Energy Centre Storm Pond	\$100,000	September 2021	Work in Progress
Lakeshore Drive Infrastructure Improvements	\$8,000,000	July 2019	Work in Progress
Animal Care and Control Facility	\$2,430,000	July 2019	August 2022
Grand Centre Cemetery Improvement Program	\$1,260,000	September 2020	November 2021
Shallow Sewers (55 Street) and 2020 Service Roads	\$750,000	May 2020	September 2021
Supervisory Control and Data Aquisition Upgrades (SCADA)	\$500,000	February 2019	August 2021
8 Street Roadway Extension	\$1,080,000	May 2020	July 2021
Building 9 Force Main Phase 4	\$2,427,000	November 2020	November 2021
Building 9 Force Main Phase 5 & 6	\$3,230,000	March 2021	August 2021
Highway 28 Street Lighting Upgrade	\$275,000	December 2020	February 2021
Highway 28 Traffic Light Synchronization	\$30,000	August 2020	August 2022
Building 4 Force Main Replacement-Feasibility Study	\$65,000	August 2020	August 2021
Downtown Street Lighting Enhancement	\$190,000	September 2020	October 2021
53 Avenue Improvements	\$1,370,000	August 2020	August 2021
Pressure Reducing Valves	\$1,750,000	April 2019	October 2022*

FUTURE

IN 2021, THE CITY OF COLD LAKE COLLECTED 1,625 TONS OF COMPOST MATERIAL THAT WAS USED TO PRODUCE 'CATEGORY A' COMPOST. MORE THAN 804 RESIDENTS PARTICIPATED IN THE COMPOST DAYS PROGRAM, WHICH ALLOWS RESIDENTS TO PICK UP COMPOST FOR FREE IN THE SPRING.



I love it that I can do my part for the environment by participating in the compost program, and then have access to the compost in the spring to garden with. This really connects people with the City. It brings us full circle to see how the entire community can benefit from taking part in a program.

ESSENTIAL PLANNING FOR OUR COMMUNITY

The Water Treatment Plant upgrade was designed to meet the projected water demands for the next 15-plus years. Major upgrades were completed to increase the facility’s treatment capacity by 40 per cent to accommodate the water supply to Bonnyville.

The plant provides drinking water to the City of Cold Lake, 4 Wing Cold Lake, Cold Lake First Nations, the M.D. of Bonnyville (with connections in Ardmore and Fort Kent), the Bonnyville Regional Water Commission, and the truck fill station at Building #5.

The Transfer Station reservoir (Building #14), completed in 2021, is a significant addition to the distribution network. This reservoir will store the water and add chloramine before sending the water to Bonnyville.

The Cold Lake Regional Utility Service Commission started sending water to Bonnyville through a 600 mm water transmission line. All water parameters are continuously monitored remotely via a SCADA system that is linked to the Cold Lake Water Treatment Plant’s central monitoring system.

WATER TO BONNYVILLE

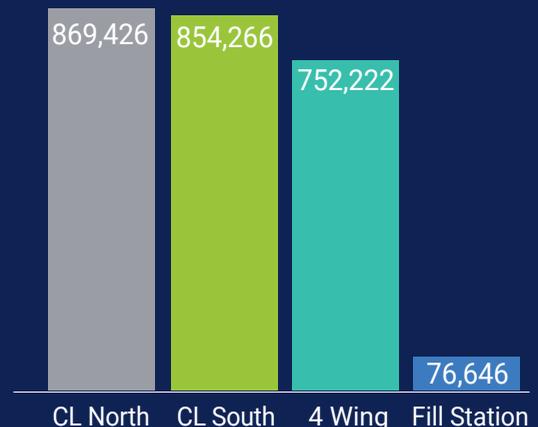
3,500m³/day

of water is being sent to Bonnyville via the transmission line.

41 KM

is travelled along the transmission line to Bonnyville.

2021 TOTAL WATER DISTRIBUTION (CUBIC METERS)



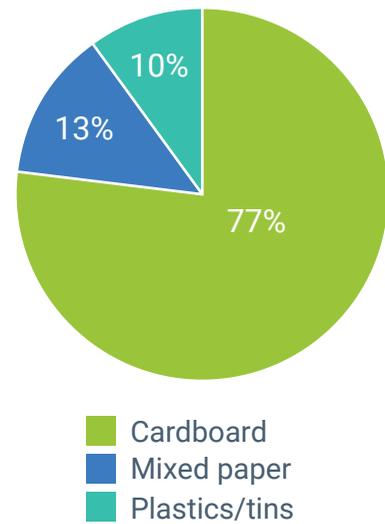
ENCOURAGING ECO-FRIENDLY PRACTICES

The City of Cold Lake collects three streams of recycling and waste at the curbside. The City also has its organics curbside collection program during the summer months. In 2021, 69 per cent of the community’s households participated in the curbside organics program was.

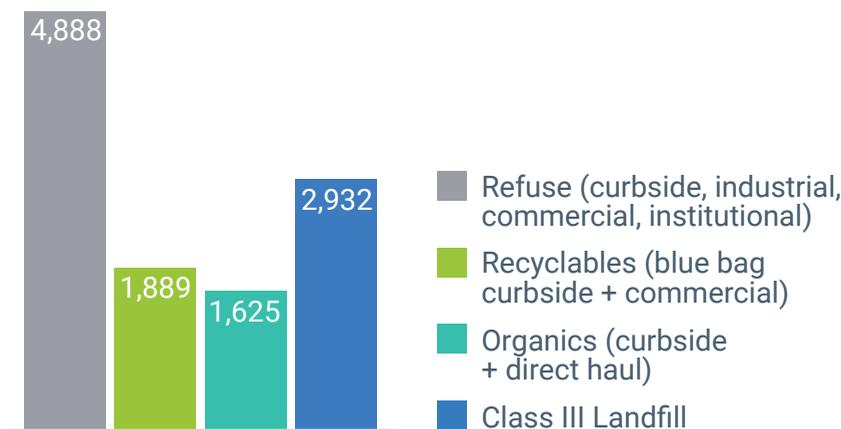
Successful operation of the new Recycling Material Recovery Facility (MRF) at the Waste Management Facility and two Recycling Drop-off Depots continued in 2021, increasing the community’s recycling efforts. The Recycling MRF receives recyclables from curbside collection, the two recycling drop-off depots, and from commercial haulers. The facility separates recyclables and densifies materials into bales so they can be shipped for further off-site recycling processing.

Cardboard is the main recycling commodity in the recycling stream. The Recycling MRF received a total of 1,889 tons of recyclables in 2021.

2021 RECYCLE STREAMS



2021 WASTE AND RECYCLABLES VOLUME (TONES)



WASTE MANAGEMENT FACILITY

28,970

vehicles entered the WMF for disposal of waste in 2021.

WASTEWATER TREATMENT FACILITY

1.8 MIL CU^M

of water was treated through the biological process at the Wastewater Treatment facility in 2021.

RESCUE

IN 2021, OUR LONGEST SERVING MEMBER CELEBRATED 40 YEARS OF SERVICE LEADING UP TO 2022, WHICH WILL BE THE 70TH ANNIVERSARY OF FIRE SERVICE OPERATIONS IN THE COMMUNITY.



COLD LAKE FIRE-RESCUE

SERVING OUR COMMUNITY

Cold Lake Fire-Rescue serves the City of Cold Lake, a large portion of the M.D. of Bonnyville, Cold Lake First Nations, Elizabeth Métis Settlement, and a portion of the Rural Municipality of Beaver River, Saskatchewan, for a total area of approximately 2,500 square kilometres.

Fire-Rescue provides urban and rural fire suppression, rescue operations, including vehicle extrication and technical rescues, plus special operations including urban-wildland interface firefighting and dangerous goods response.

In spite of the ever-changing health restrictions in 2021, Cold Lake Fire-Rescue managed to complete delivery of a regional NFPA 1001 Professional Firefighter program and run a recruit class for eight firefighters late in the year.

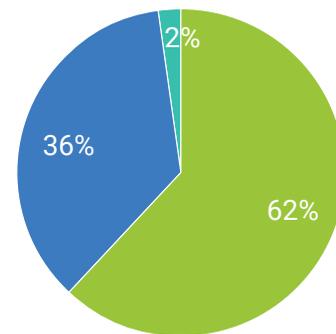
Additionally, water-based rescue and support were provided for the Cold Lake "Practice" Airshows.

ENBRIDGE SAFE COMMUNITY GRANT

\$7,500

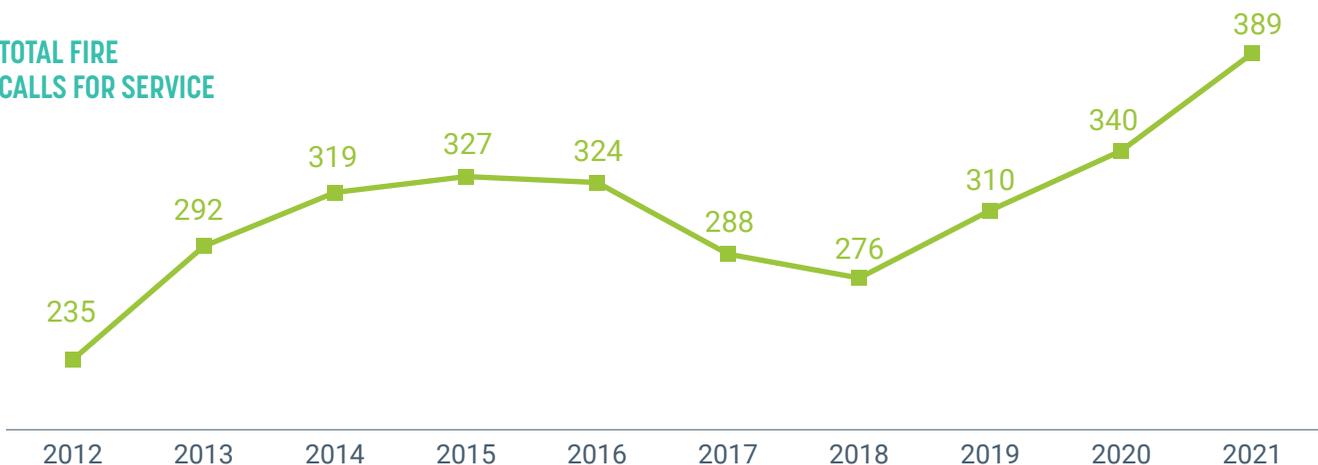
grant was received, and used to purchase new thermal imaging cameras.

2021 INCIDENTS BY LOCATION



- City of Cold Lake
- M.D. of Bonnyville
- Saskatchewan

TOTAL FIRE CALLS FOR SERVICE



Firefighter training is delivered through weekly skills maintenance training supplemented by certified local and regional courses throughout the year. We saw the delivery of our National Fire Protection Association (NFPA) 1001 program with eight local graduates in addition to regional students in 2021.

Currently, 80 per cent of the membership is certified to the National Fire Protection Association (NFPA) 1001, Level II – Standard for Firefighter Professional Qualifications.

Community safety was impacted by the pandemic as well. Legislated safety inspections continued, however, all in-person fire prevention curriculum, school visits, and supporting community events were suspended.

Cold Lake Fire-Rescue supports the City of Cold Lake’s Emergency Management activities.

Virtual training and virtual skills maintenance took precedence in 2021 as Fire-Rescue hosted courses, supported a regional All Hazards Incident Management Team (AHIMT) and was a key part of ongoing regional emergency management discussions.

SERVICE HOURS

13,644

total hours of dedicated service.

REGION

2,500 km²

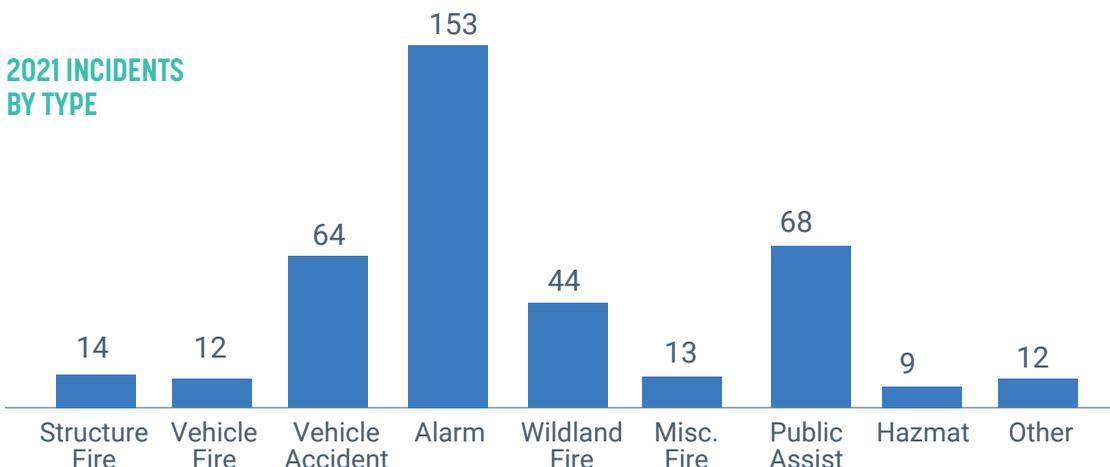
total area covered by CLFR.

TRAINING

2,080

hours of certified training in 2021.

2021 INCIDENTS BY TYPE



ENSURING A SAFE AND VIBRANT COMMUNITY

Municipal Enforcement encountered a steady number of animal-control calls, and an increased volume of vacant property concerns, both of which resulted in various changes to our patrol efforts. The department continued bylaw-focused education and enforcement, and structured its efforts toward a new, community engagement-focused approach.

Cold Lake Municipal Enforcement's jurisdiction extends to the City of Cold Lake's corporate boundaries, including Highway 28 within the City, and to 4 Wing Cold Lake for the purposes of animal control concerns, as per a memorandum of understanding with 4 Wing Cold Lake.

The Cold Lake Municipal Enforcement Speed Sign Program continued in 2021, with several deployments taking place in locations that have been historically prone to speeding violations and related concerns. The feedback from residents was very positive and, in certain locations, the Speed Sign Program served as a valuable tool for awareness efforts.

SCHOOL & TRANSIT ZONES

513

patrols were conducted in school and transit zones in 2021.

MUNICIPAL ENFORCEMENT TOTAL CALLS



ANIMAL RELATED

331



TRAFFIC AND PARKING

215



PROPERTY STANDARDS

355

Municipal Enforcement saw the implementation of a part-time Bylaw Officer Team, comprised of three officers. The program was highly successful in addressing 500 incidents in 2021.

Cold Lake Municipal Enforcement continues to work collaboratively alongside the Cold Lake RCMP, Cold Lake Fire-Rescue, Cold Lake Ambulance Society, the Cold Lake Victim Services Unit, local Alberta Fish and Wildlife Officers, Cold Lake area Conservation Officers, Municipal District of Bonnyville Public Safety Department, Alberta Health Services, Alberta Sheriffs in the region, and the Cold Lake CFB 4-Wing Military Police.



Cold Lake Municipal Enforcement continually assesses the needs of the community so that its members can provide education related to ongoing concerns in the city. This is achieved through physical surveys, observations made by officers, and by listening to the concerns of residents.

As a law enforcement agency, officers managed various situations that required an empathetic approach relating to mental health in 2021. The team is highly motivated to help residents and we want to make a positive difference in our community. Moving forward, the department will continue to work closely with fellow emergency services, community partners, non-profit organizations, and the local business community.

COMMUNITY INITIATIVES & EVENTS

- John Howard Society Shelter
- Pink Shirt Day
- Cold Lake Elementary Storybook reading and safety presentations
- Positive Ticket Program
- Cold Lake FASD Summer Camp presentation
- Cold Lake and District FCSS presentation
- Canada Day
- Aqua Days
- Halloween Safety
- Snow removal assistance
- Puck drop Cold Lake Jr. B game
- Santa Claus parade
- Pack the Patrol Car

CHANGING WITH THE TIMES



URBAN HEN KEEPING POLICY

Led by the City’s Planning and Development Department, the City adopted several policies to assist residents interested in urban agriculture – a growing trend in other Alberta municipalities. In the spring of 2021, the City adopted the Urban Hen Keeping Policy. This allows interested residents to keep up to four hens at their home and also offered an online workshop to provide residents with training in responsible hen care.

The City’s Land Use Bylaw was also amended to allow for the development of Urban Gardens on vacant properties within residential areas.



RED TAPE REDUCTION PROGRAM

The City also made several changes in response to the Government of Alberta’s Red Tape Reduction Program to streamline processes for property servicing and permitting. The Planning and Development Department implemented a new process for property owners in need of new or upgraded water and sewer services. Now, the owner simply pays a fee to the City and the City coordinates the construction. Previously, the property owner was responsible for retaining their own engineer and contractor and ensuring completion of the work to City standards. Under the new process, the burden on the property owner is significantly reduced.



Sourcing local food and urban gardening are long-standing trends and these programs are great steps to meet residents’ expectations.

TEMPORARY OUTDOOR DINING AREAS

SAME DAY

approval process for restaurants in response to COVID.

DEVELOPMENT PERMITS

7-10 DAYS

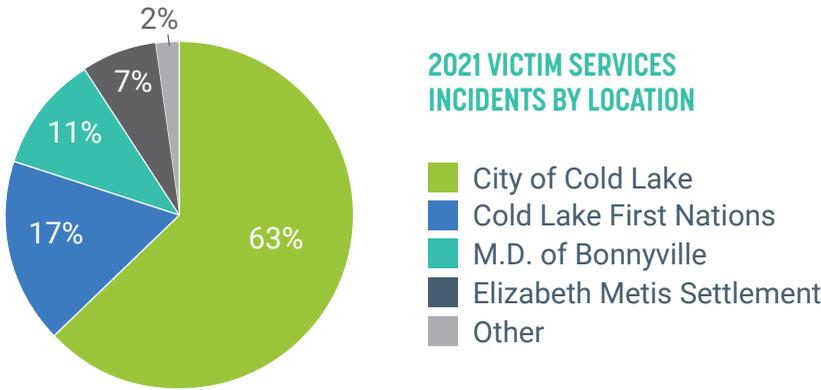
reduction in processing times due to posting online upon issuance.

HELPING OUR COMMUNITY

Cold Lake Victim Services is a not-for-profit organization that has served Cold Lake and the surrounding area for 30 years. Its mission is to help clients work towards a state of well being after experiencing crime or tragedy. In 2021, the organization assisted a total of 1,912 people.

The service supported the Positive Ticketing Initiative where more than 800 tickets were issued to youth in our community from Cold Lake RCMP, Cold Lake Municipal Enforcement, and the Military Police. Cold Lake Victim Services also participated in community events such as Festival of Words, Pack the Patrol Car, and more.

My kids loved meeting the officers when they got their positive tickets! What a great initiative to engage our youth.



SUPPORT

COLD LAKE RCMP

RESPONDING FOR OUR COMMUNITY

The Royal Canadian Mounted Police in Cold Lake currently has a detachment strength of 43 personnel. The detachment operates with one staff sergeant, two sergeants, five corporals, 24 constables, four public servants, and seven municipal employees. An additional constable position was funded in the City's 2022 budget, which will bring the total number of constables up to 25.

The detachment area is geographically large and diverse, with policing responsibilities for the City of Cold Lake, the eastern portion of the M.D. of Bonnyville, Cold Lake First Nations, and the Elizabeth Métis Settlement. The Cold Lake RCMP detachment provides policing services 24 hours a day, 365 days a year.

RCMP TOTAL FILE COUNT

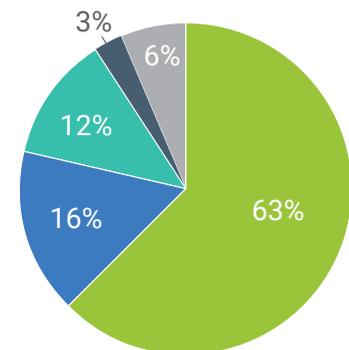


LAKELAND CRIME REDUCTION UNIT

\$1,443,988

of stolen property was recovered and returned to owners in 2021.

RCMP 2021 FILES BY LOCATION



- City of Cold Lake
- M.D. of Bonnyville
- Cold Lake First Nations
- Elizabeth Métis Settlement
- Other



POLICE UNITS



GENERAL DUTY (GD)

The general duty officers of the Cold Lake Detachment respond to over 11,000 calls for service a year. These members work to prevent and solve crime and enforce federal, provincial/territorial, and municipal laws. They also build and maintain relationships with communities, and above all, keep the people of our community safe.

10,748 TOTAL FILES GENERATED
1,076 PRISONERS HELD IN COLD LAKE DETACHMENT CELLS



GENERAL INVESTIGATIONS SECTION (GIS)

Cold Lake GIS is an intel-driven unit with a primary focus on larger scale investigations including organized crime, serious persons crimes, and serious or habitual property crimes in the Cold Lake area. Cold Lake GIS also provides a support role to the Cold Lake Detachment by providing guidance and expertise to the Cold Lake members to assist them in ongoing investigations.

60 PEOPLE CHARGED WITH 401 OFFENCES
19 FIREARMS SEIZED DURING INVESTIGATIONS



POLICE DOG SERVICE (PDS)

In 2021, the Police Dog Unit assisted in 280 files in the detachment area. This area includes the City of Cold Lake, Cold Lake First Nations, Elizabeth Métis Settlement and rural area surrounding Cold Lake as well as Lac La Biche, Bonnyville, Pierceland and more.

108 SUSPECTS APPREHENDED IN DETACHMENT AREA
65 FILES IN THE CITY OF COLD LAKE



LAKELAND CRIME REDUCTION UNIT (LCRU)

In 2021, the Lakeland Crime Reduction Unit made 176 arrests, which resulted in 648 charges laid. The LCRU provides support, guidance, and resources to the three regional detachments to initiate, develop, and implement local crime reduction and targeted enforcement strategies within the region.

\$1,443,988 STOLEN PROPERTY RECOVERED
146 ARREST WARRANTS EXECUTED

CARING FOR OUR COMMUNITY

One-on-one client support has become crucial in today's circumstances. Whether it is requests for our Family Services Coordinator or for counselling services, Cold Lake and District FCSS provides valuable information and referral services to ensure residents are connected with the appropriate organizations and specialists who meet their individual needs. Assisting individuals to grow their support networks through challenges fosters the ability to be self-reliant, which in turn manifests resilience, competence, and confidence.

COLD LAKE FAMILY CONNECTIONS

The Family Connections program was introduced in 2019 to promote healthy child development, strengthen family bonds, and encourage positive community engagement. In March of 2020, due to the pandemic, the Family Connections program was paused and the FCSS team focused its energy on assisting families within the context of the health regulations. In July 2021, Family Connections reopened to the public.

COUNSELLING SERVICES

800

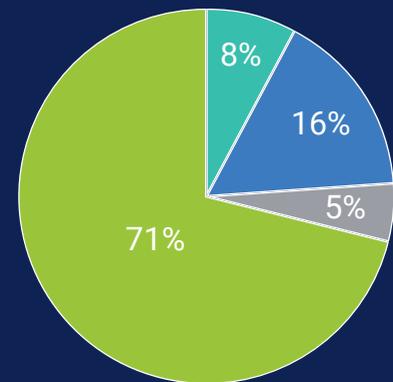
unique clients were provided counseling services over the last five years, with the program generously funded by Imperial.

VOLUNTEER SERVICES

502

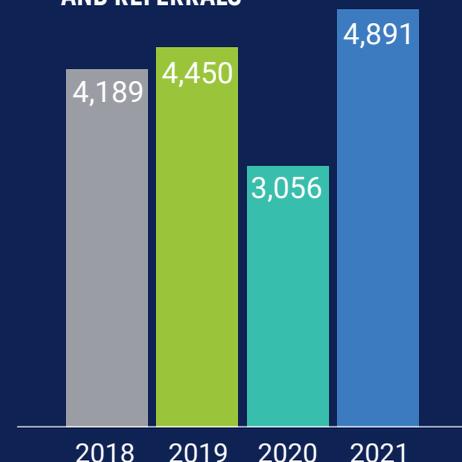
turkeys (\$12,550) were collected for the Great Cold Lake Turkey Race, and were donated to the Cold Lake Food Bank's Christmas Hamper Project.

RESIDENCY OF 2021 CANADA REVENUE VOLUNTEER INCOME TAX PROGRAM RECIPIENTS



- Cold Lake
- M.D. of Bonnyville Wards 5 & 6
- Cold Lake First Nations
- Elizabeth Metis Settlement

INFORMATION AND REFERRALS



FAMILY



IN 2021, 300 FAMILIES PARTICIPATED IN THE FAMILY FUN NIGHT IN A BOX FILLED WITH BOARD GAMES, A FAMILY DINNER, CRAFT SUPPLIES AND MORE!

Cape
Nova

COLD LAKE AND DISTRICT FCSS

PROGRAMS & SERVICES

Cold Lake and District FCSS assists the community through preventative programming and services, including the delivery of information and referral services.

FCSS allots grants to organizational initiatives that enhance social well-being. In 2021, the following Community Strategy Grants were supported:

2021 FCSS SPECIAL PROJECT GRANTS

CULTURE BAGS

MAKERSPACE CLUB

INTERGENERATIONAL/ COMMUNITY DEVELOPMENT

INTERAGENCY MEET AND GREET

FAMILIES



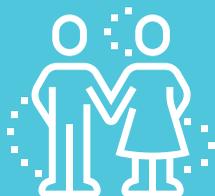
- Active Parenting
- Car Seat Safety
- Cooperative Parenting and Divorce
- Financial Literacy Kits
- Information, Support and Referrals
- Habitat for Humanity Volunteerism
- Rainbows Canada
- Toy & Book Lending Library
- Effective Co-Parenting
- Circle of Security Parenting
- Emotion Coaching
- Learning to Say No
- Kids Have Stress Too
- Routine Charts
- Triple P Series
- Baby Connections
- Baby Blues
- Positive Discipline in Everyday Parenting
- CLFN Parenting Series
- Psychological Parenting Sessions
- Bike Rodeo
- Family Night Programming
- End of Summer Celebration
- Intergeneration Event
- National Child's Day
- National Family Week

CHILDREN AND YOUTH



- ASQ Screening/Infant Massage
- Literacy/Sensory Exploration
- Nature Play/Gross Motor Play
- Global Exploration
- Baby Connections
- Make and Take
- Preschool Development
- Science Lab
- Home Alone/Lego
- No School Fridays
- Youth Emotion Kits
- Grief and Loss Support for Youth
- What to do When Series
- Junior Garden Gnomes
- Cold Lake Youth Council
- YEET & No School Fridays
- Adulting 101
- Healthy Wealthy and Wise
- Makerspace Club
- Community Helpers
- Youth Mentorship Program
- Youth Epic Summer Squad
- Student Leadership
- It's Not Right
- Youth Volunteers
- Youth Cooking
- Healthy Relationships
- Virtues Colouring Contest

ADULT



Grief and Loss Workshop
CVITP Volunteer Income Tax Program
Volunteer Training
Volunteer AB Membership
Cooking on a Budget
Gratitude Journaling
Information, Support and Referrals
Volunteer Opportunities
Managing Your Stress and Your Business
Money Talks
Meals on Wheels
Community Friends
Couple's Date Night
Budget friendly Meal Prep
Healthy Eating on A Budget
Compass for the Caregiver
Word Wizards /
Mathemagicians
Emergency Management Training
Personal Development
Red Dress Day

COMMUNITY DEVELOPMENT



Pride Month/Human Rights
Cherry Grove Family Programs
Clubs & Contacts Directory
Forum on Social Policy
Family Violence Prevention
Cold Lake Culture
Opioid Overdose Coalition
Rural Mental Wellness Coalition
Cold Lake Turkey Race
Community Needs Survey
Compass for the Caregiver
Shoreline Cleanup
Neighbourhood Block Party
Snow Angels/Lawn Busters
Volunteer Appreciation
Suicide Awareness
Restorative Justice
Volunteer Management
Industry in Community
Just in Case/Level of Care
Women of Influence
Will, Estates and Directives
Get That Grant
National Day for Truth and Reconciliation
Lakeland Child and Youth Coalition
Healthy Choices Count
Fill-A-Bus/Board Kits
Everybody Say Love Series
Suicide Prevention Vigil
Come Smudge with Us
Orange Shirt Day/Bead with Us
Men's Muscle Kits
Full Circle/First Impressions
Bully Free Events

SENIORS



CREAT-Community Response to Elder Abuse
Seniors Forms Assistance
Seniors and Scams
Cooking for One
Intergenerational Programming
Pie Social
Volunteer Opportunities
International Day of the Older Person
Preparing for Retirement
National Seniors Week
Seniors Activity Kits
Making Your Age-In-Place Plan
Making Tough Decisions

SENIORS PROGRAMMING

2,410

meals were delivered by volunteers for the City of Cold Lake Meals on Wheels program.

THE CITY HOSTED THE FIRST ANNUAL COLD LAKE FISHING DERBY IN THE SUMMER OF 2021. WITH 242 ANGLERS PARTICIPATING FOR A GRAND PRIZE OF \$10,000, THE CITY'S FIRST DERBY WAS A SUCCESS.

EXPLORE



BRINGING US BACK TOGETHER

The Energy Centre started 2021 closed to the public, but was able to allow for scheduled, one-on-one training in the arena and field house. The facility reopened on March 5, 2021, to the general public as health restrictions slowly eased.

With the lifting of some health restrictions, we were able to start the summer with a Canada Day celebration. In order to conform to the health restrictions, a condensed version of Canada Day was hosted at the Cold Lake Marina. Throughout the day, there were approximately 5,000 attendees who enjoyed live music, a vendor alley, bounce houses, sparkle tattoos, beer gardens, balloon animals, and fireworks.

Aqua Days was hosted over two consecutive days in 2021. The event featured a concert headlined by Default, a performance by the RCAF Snowbirds and the CF18 Demo Team, the Westcoast Lumberjacks, and several other family-friendly activities. The weather was spectacular over the weekend and drew crowds of approximately 3,500 people each day.

FACILITY DROP-INS

2,753

participants paid drop-in fees at the Energy Centre in 2021.

CLIMBING WALL DROP-INS

1,741

participants used the climbing wall from June to December, 2021.

RENTALS

\$330,577

total revenue in Energy Centre rentals.

RECREATION

\$8,235

total revenue from recreation fees.

MEMBERSHIPS

1,429

new memberships were issued in 2021.

KEEPING OUR COMMUNITY ACTIVE



The North Arena underwent its first phase in a series of upgrades, with construction being completed in August of 2021. A new floor slab, dasher board system, and ice plant were installed as Phase 1 of the project. Work on Phase 2 of the facility improvement began in the spring of 2022, with council eyeing additional interior renovations as the facility is refurbished for decades of future use.



A new flooring system was acquired in 2021. This allows the ice to be covered for events such as concerts, trade shows, and private functions that may occur during winter operations. A mini-stick rink was also completed: This mini attraction has seen extensive use, providing a space for children to play apart from the main sporting function being hosted on the ice.



As part of the ongoing Infield Rehabilitation Project, diamond 3 at Imperial Park has seen some major upgrades. Construction was completed on two new covered dugouts, and the infield received a new shale and ceramic playing surface. Council also allocated capital funds to continue with the Infield Rehabilitation Project in 2022. Diamond number 2 at Imperial Park is slated to receive the same upgrades to its player dugouts and infield playing surface.



During the summer of 2021, the turf play surface at Varughese Field was in high demand by local soccer and football associations. In the winter of 2021, a skating surface was created on the turf field. This was in coordination with the Family Day events being held at Thomas Varughese Memorial Field and was later opened to the public for free family skating. Demand is expected to spike over the 2022 season with the return of the Cold Lake Fighter Jets football club and the re-opening of youth sports leagues.

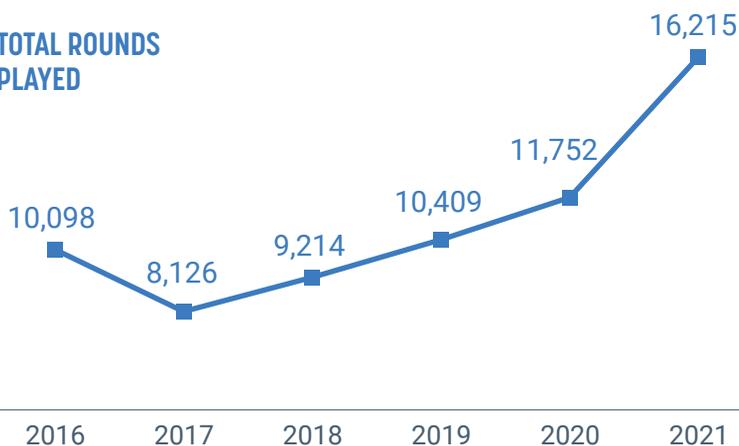
IN THE SWING OF THINGS

This was the ninth season since the City of Cold Lake took over operations of the Golf & Winter Club and the fifth season of complete turf maintenance responsibilities.

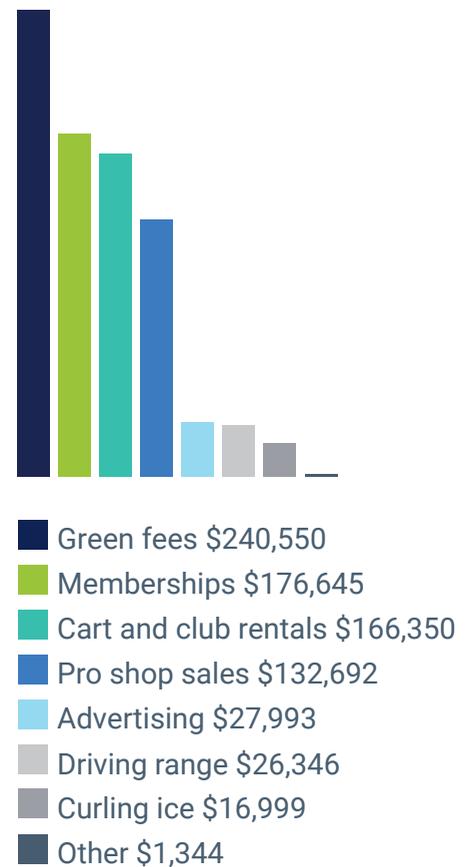
Over this time, the course has seen steadily improving conditions and increasing membership numbers. More than 16,000 rounds of golf were played at the club in 2021, which is a 35-per-cent increase over the previous year.

The course was booked for 55 events. These consisted of organized work events, leagues, and the Ronald McDonald Charity Scramble. All were modified to accommodate the AHS health measures in place at the time. Membership increased by 30 per cent in 2021 to reach a total of 211 members. The course also saw improvements to four of the bunkers at the club that were most needing repairs. Planning is underway for more improvements for the Cold Lake Golf & Winter Club's bunkers in 2022.

TOTAL ROUNDS PLAYED



2021 REVENUE



2021 GOLF MEMBERSHIPS

211

total memberships, which includes 125 military members.

BEAUTIFYING OUR COMMUNITY

COLD LAKE MARINA

An allocation of capital funds was approved for the Marina Boardwalk Project. This was phase one of a three-phase approach that will replace the aging wood boardwalk with a new composite material. Construction also began on the replacement of the boat launch.

In 2021, the kayak storage unit was added, which includes 20 rental spots for kayaks and paddleboards.

WAYFINDING SIGNAGE

New wayfinding signage was installed throughout the city in 2021. Identified as a major need for visitors by the City's Economic Development Committee, the signage design and wayfinding plan were completed in-house, with the project being implemented in the fall of 2021. A total of 59 signs were installed across the city, guiding visitors to crucial locations throughout the community.

KINOSOO BEACH

A second portable dock was added to the opposite end of the beach in 2021. Council also gave the go-ahead for the work needed to complete Phase 3 of the Kinosoo Beach expansion. This work included shade structures, beach chairs, picnic tables, walking paths, landscaping and a wheelchair accessible access to the water. After the approval and mobilization in 2021, the work was completed in time for the 2022 Canada Day celebration.

WAYFINDING

59

new directional signs were installed in the City of Cold Lake.

MARINA

21

slips became available in 2021 and were filled by people on the waitlist.

MEMORIAL

**GRAND CENTRE MEMORIAL
CEMETERY WAS UPDATED
WITH COLUMBARIUMS,
CEMENT RIBBONS AND A
LANDSCAPED PATHWAY.**



CONNECTING OUR COMMUNITY

The Cold Lake Public Library operates separately from the City of Cold Lake. The information presented has been included in the City’s annual report for the public’s information.

Cold Lake City Council continued to fund library memberships through 2021. Since 2016, the City initiated a program so that Cold Lake Library memberships can be offered free of charge. In its 2021 budget, the City of Cold Lake allocated \$3,000 to continue this program. The M.D. of Bonnyville also assisted, budgeting \$2,000 to help cover the cost of memberships for the year.

The Cold Lake Public Library continued on a path of growth and improvement in 2021. Despite the health regulations, the library’s 24 public computers were used for a total of 2,178 hours and 4,465 items were added to the library’s collection, bringing the total to 51,678.

LIBRARY COLLECTION

51,678

items at the library, including 4,465 new additions in 2021.

VISITORS

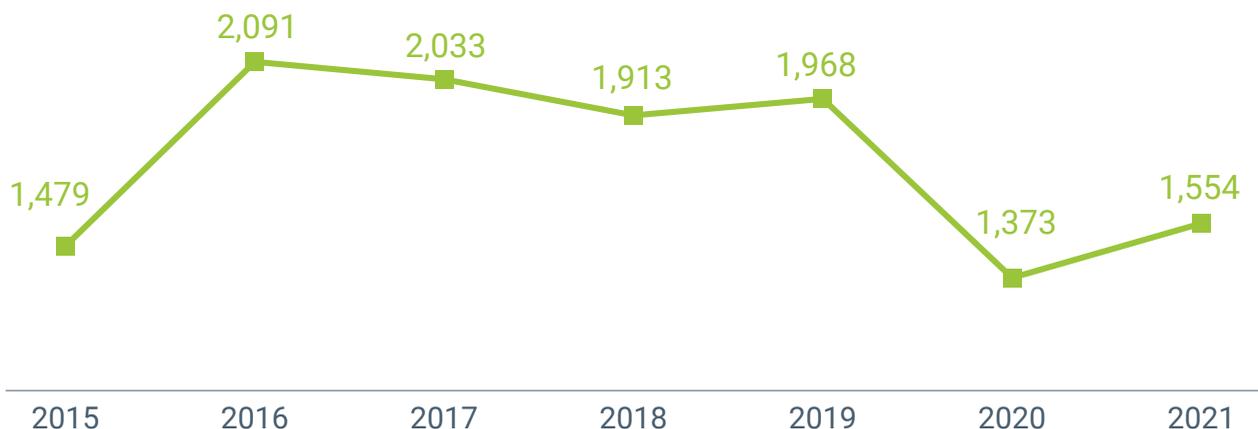
17,115

people walked through our doors in 2021, in addition to 19,179 website visits.



I'm grateful that we have such active libraries in Cold Lake. There's so many resources available to my kids.

COLD LAKE PUBLIC LIBRARY MEMBERSHIPS



CITY FACILITIES

City Hall
5513 48 Avenue Ph: 780.594.4494

Cold Lake and District FCSS
5220 54 Street Ph: 780.594.4495

Cold Lake Energy Centre
102 7825 51 Street Ph: 780.639.6400

Cold Lake Fire-Rescue
718 10 Street & 5201 55 Street
Ph: 780.594.4494

Cold Lake Golf & Winter Club
1 Northern Spirit Lane Ph: 780.594.5341

Cold Lake Marina
802 Lakeshore Drive Ph: 780.639.2396

Cold Lake Municipal Enforcement
5201 55 Street Ph: 780.594.1345

Cold Lake RCMP
4710 55 Street Ph: 780.594.3302

Cold Lake Transfer Station
2850 Highway 28 Ph: 780.812.9198

North Arena
1730 6 Street Ph: 780.639.6400

Public Works Shop
1515 16 Street Ph: 780.594.4496

Special Transportation
5220 54 Street Ph: 780.207.2568

Water Treatment Plant
102 10 Street Ph: 780.594.4498



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